

Warranty Certificate

We guarantee that its massage recliner, hardware and accessories have passed strict quality inspections.

1. If the product is damaged due to transportation, after Wayfair applies to the courier company for a claim, we can reissue a brand new product for the user.
2. If there are missing parts of the product, we unconditionally reissue the missing parts for users. If there is no such accessory in our warehouse, we are willing to bear the round-trip transportation cost to recycle the product.
3. The company will repair the quality of the chair frame and motor product caused by the correct use within 6 months from the date of purchase.
4. In any case, the direct damage caused by the user's own improper operation, installation, abuse, negligence or damage, as well as the abrasion of the surface material of the chair under normal use, are not covered by the product warranty.