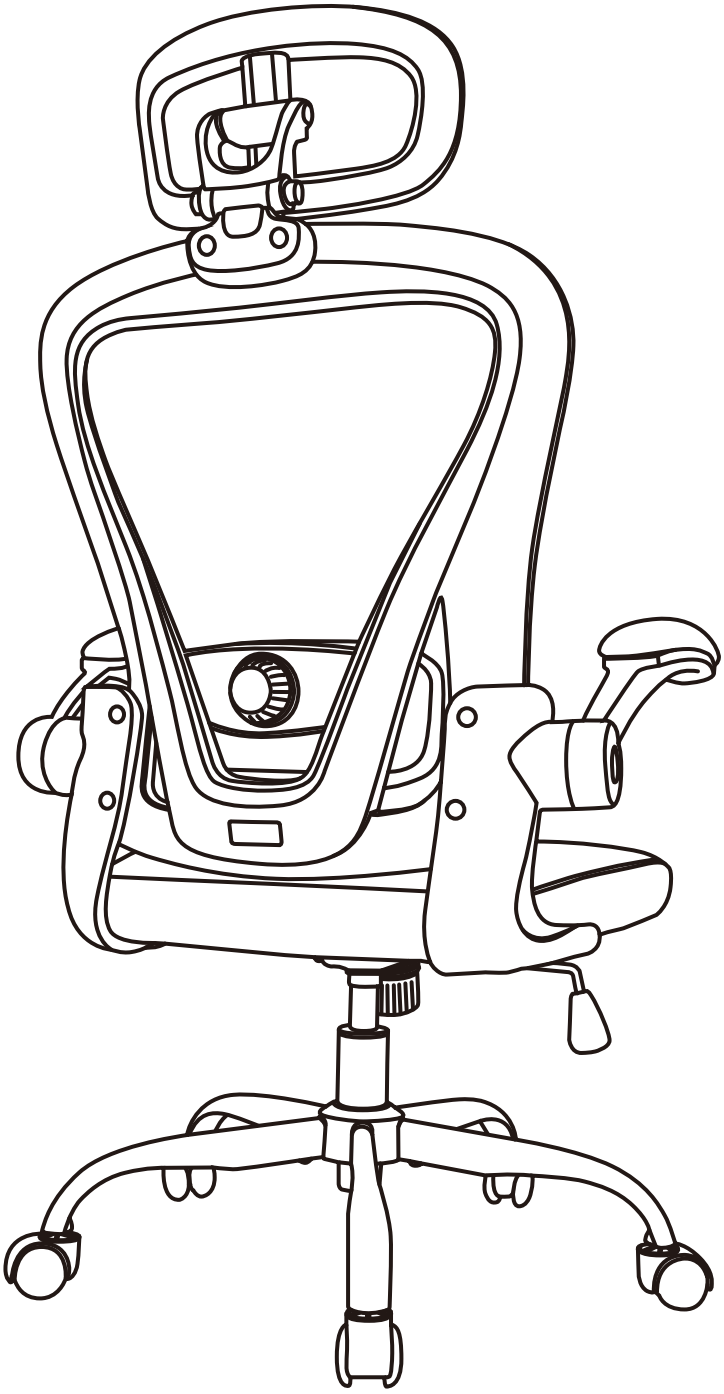
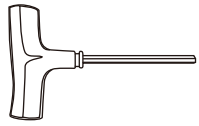
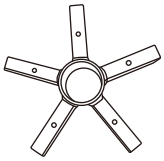
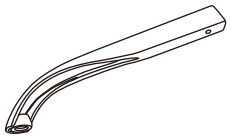
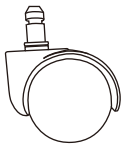
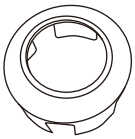
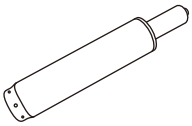
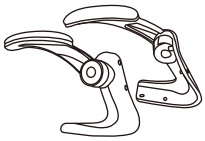
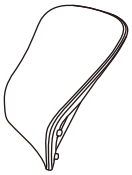
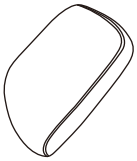
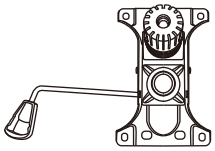
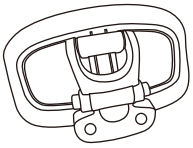
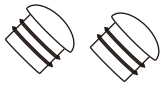
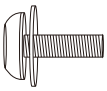
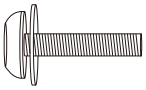
OwgeinSet



Assembly Manual

Model: HXCH002H

Accessories List

(A) Hexagon Wrench 	(B) Central Base Tube 	(C) Split Base Tube  ×5	(D) Castor  ×5
(E) Center Cap 	(F) Gas Lift 	(G) Armrest Frame 	(H) Backrest 
(I) Seat Cushion 	(J) Base Plate 	(K) Headrest 	(L) Decorative Cover 
(M) Screws M6X20  ×4	(N) Screws M6X30  ×6	(O) Screws M6X14  ×5	(P) Screws M6X30  ×4

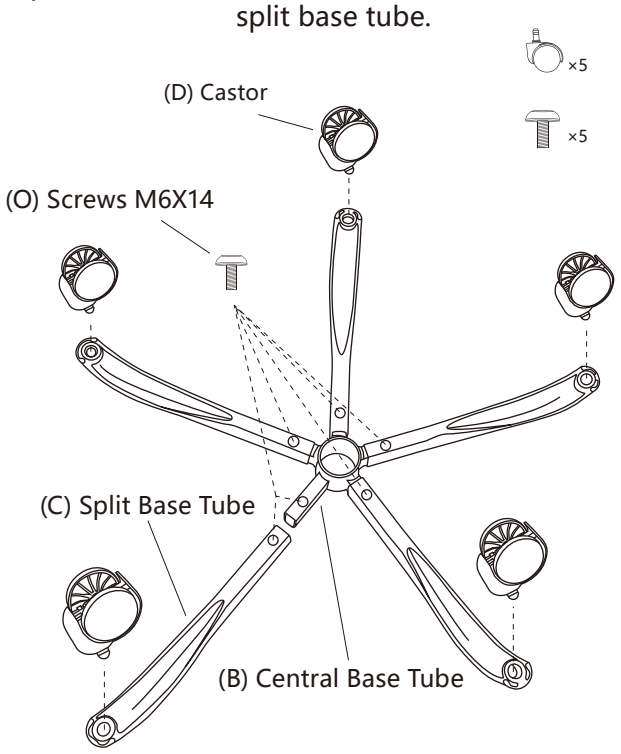
Thank you for your purchase. Please read this manual carefully before assembly and assemble the components in the specified order.

- Before beginning installation, verify all components are present. Contact us if any accessories are missing.
- Caution: Accessories include small parts. Keep out of reach of children to prevent accidental ingestion.
- Ensure all bolts, screws, and knobs are securely tightened before use.

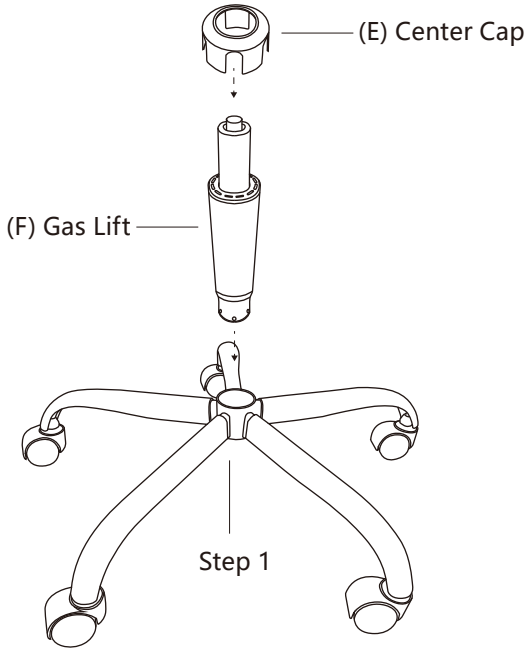
After-Sales Support Email: **owgeinset-service@outlook.com**

Assembly Instruction

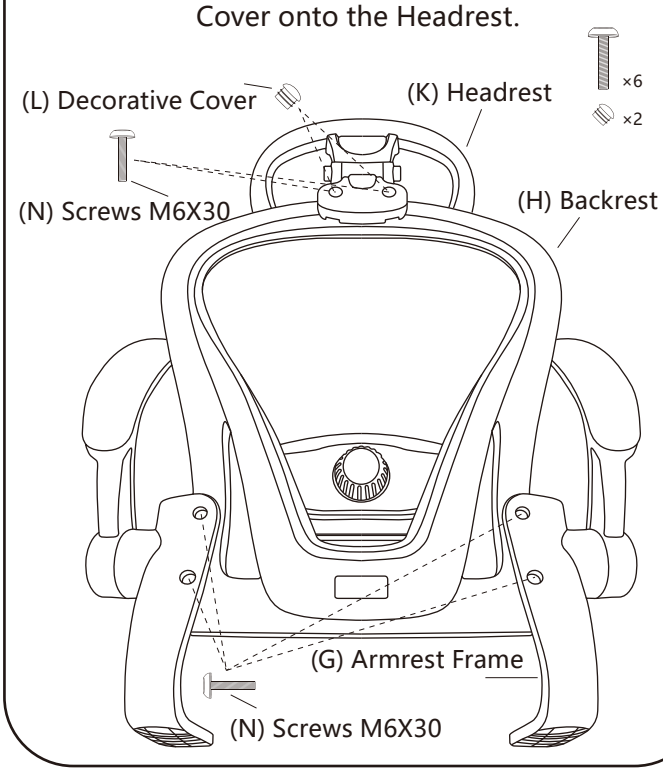
Step 1: Connect the Central Base Tube to the Split Base Tube. Insert castors into the hole of the split base tube.



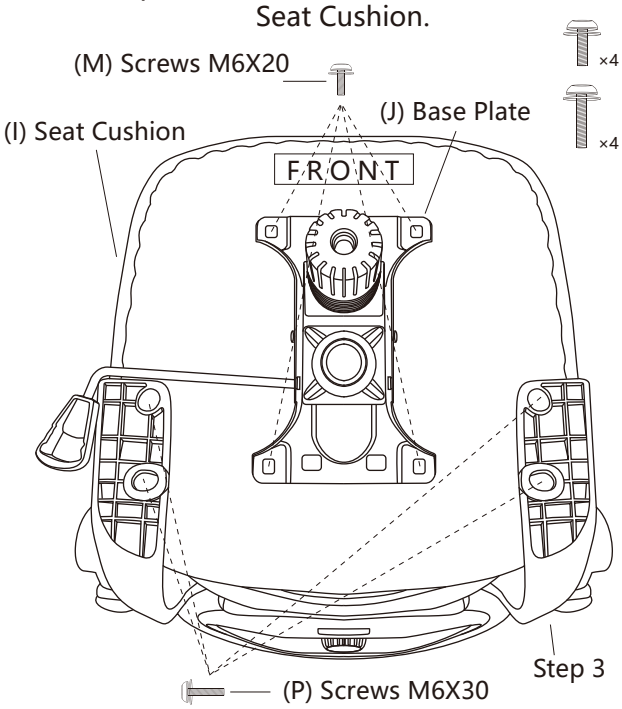
Step 2: Attach the Gas Lift to Step 1. Finally, install the Center Cap.



Step 3: First, attach the Armrest Frame to the Backrest and fasten it securely. Then, mount the Headrest to the Backrest. Next, fit the Decorative Cover onto the Headrest.



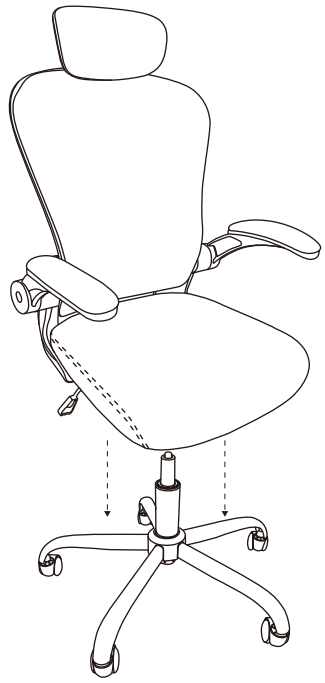
Step 4: Attach the Seat Cushion to the component from Step 3. Then, install the Base Plate onto the Seat Cushion.



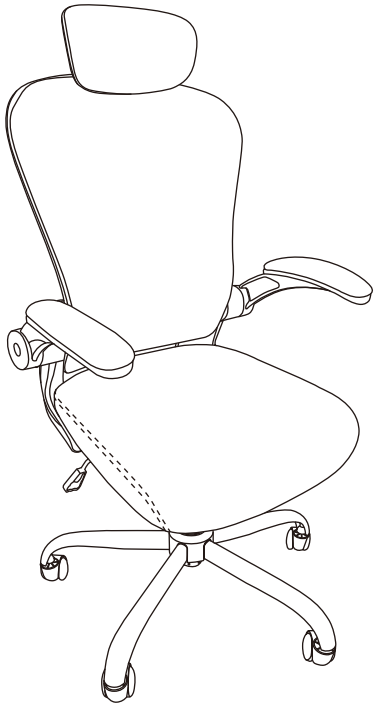
***Caution: There is a FRONT sticker on the front of Seat Cushion**

Assembly Instruction

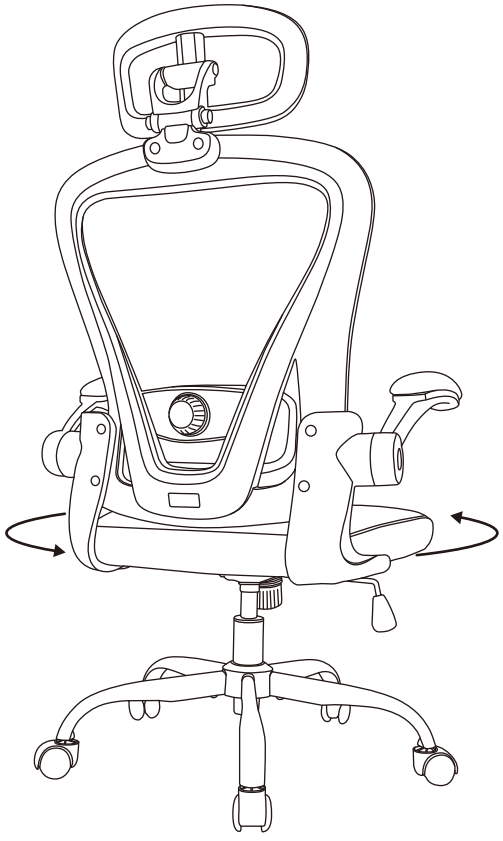
Step 5: Align the upper part of the chair (Step 4) with the gas lift (Step 2), and attach them together.



Step 6: Assembly Complete!



Product Function

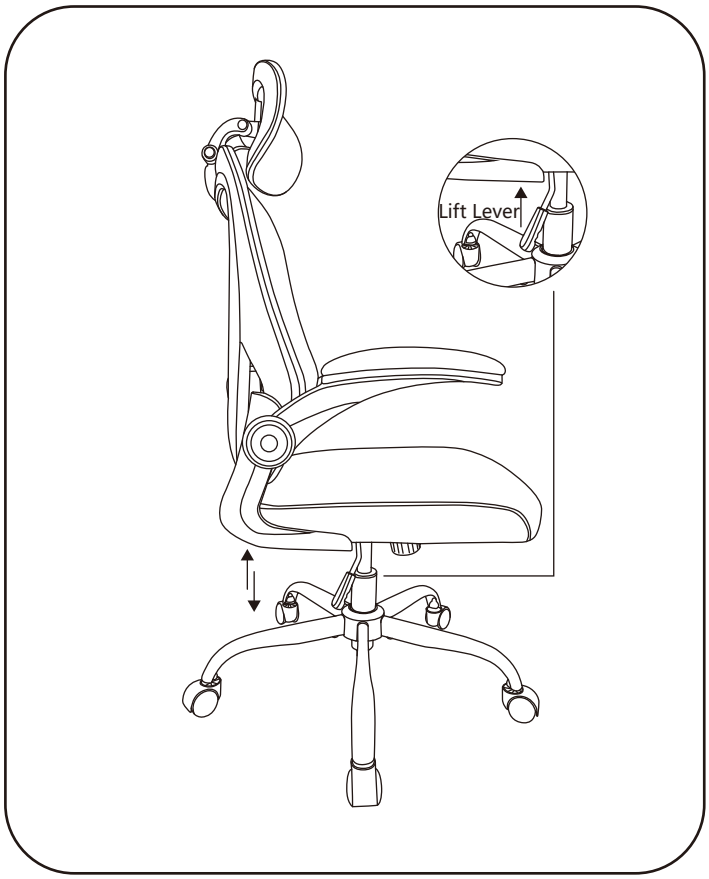


360° Swivel

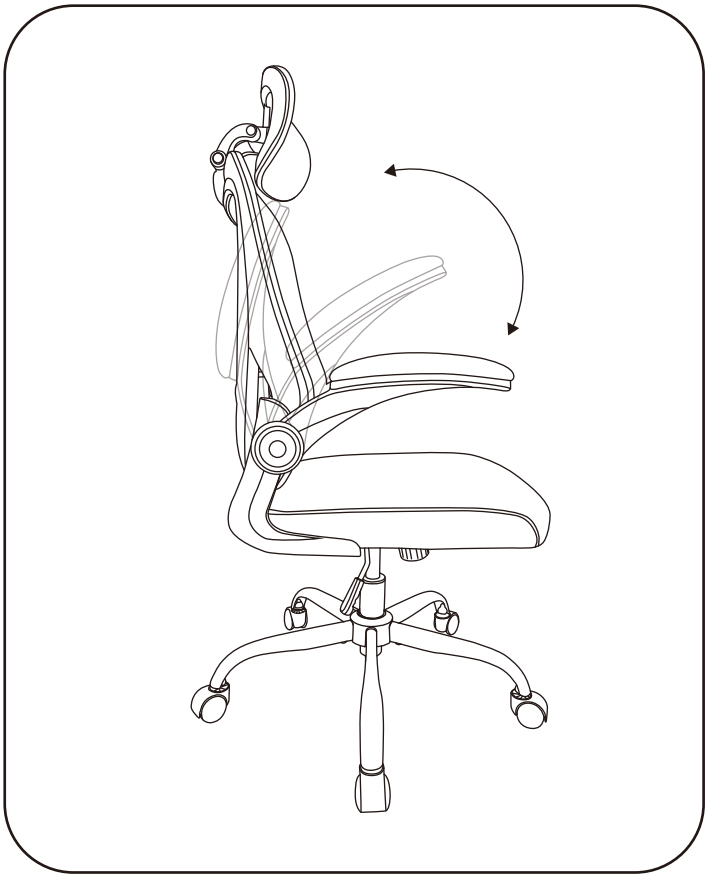


Lumbar Support Adjustment

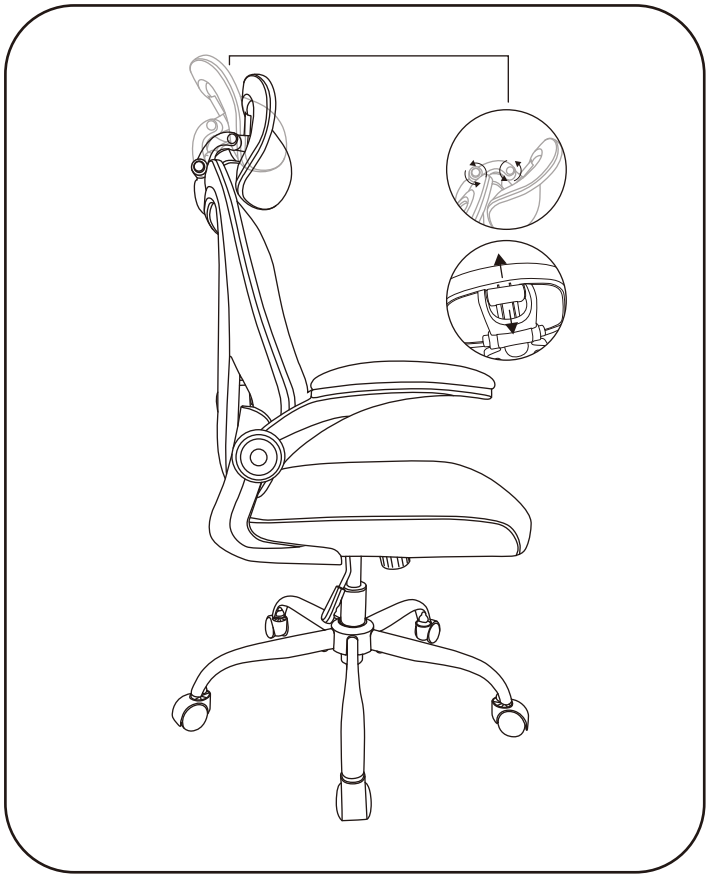
Product Function



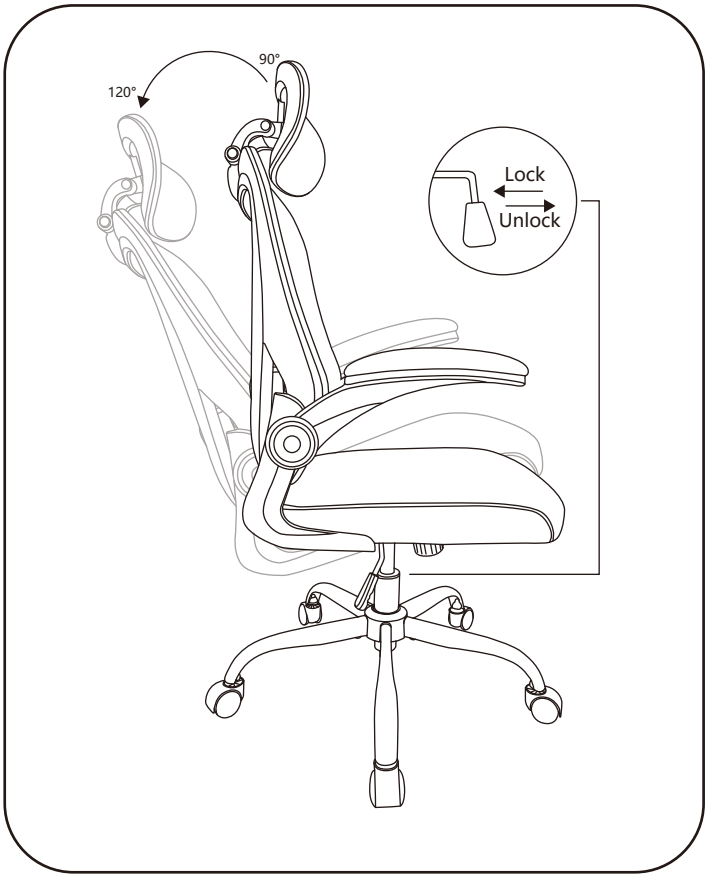
Seat Height Adjustment



Armrest Adjustment



Headrest Adjustment



Backrest Tilt Adjustment

Chair Care & Support Guide

Thank you for your purchase. We are committed to ensuring your complete satisfaction with your new chair and our service. Our customer support team is ready to assist you with any questions or concerns.

1. Activate Your Lifetime Warranty

Secure your complimentary lifetime coverage by simply sending an email to our customer service team.
How to Activate:
Email us at **owgeinset-service@outlook.com**
(Remember to attach your order number).

What’ s Covered:

- 30-Day Free Return & Exchange
- Lifetime Maintenance (free part repair and replacement)

2. Our Commitment to You

If you are not 100% satisfied, please reach out. We welcome the opportunity to resolve any issue and value your feedback, which is essential for us to improve.

3. Quick-Reference Troubleshooting Guide

Find your issue and the solution below for immediate assistance.

Issue	What to Do
• Missing or damaged parts	Contact us for free replacement parts.
• Chair height adjustment not working	Adjust the mechanism. If it fails, contact us.
• Chair tilts sideways or forward	1. Tighten all screws under the seat.
	2. Ensure the chassis is right-side up.
	3. If problem persists, contact us.
• Fabric torn or stained upon arrival	Contact us for a replacement part or compensation.
• Chassis is broken or damaged	Contact us for a replacement or partial refund.
• Other parts missing	Email us a photo of the missing part(s) for a free replacement.

Need Help? We're Here For You.

Service: **owgeinset-service@outlook.com**

We promise to respond to your inquiry within 24 hours.

Contact Us

Thank you for choosing and using our product! If you encounter any issues, questions, or suggestions during use, please feel free to contact us via the following methods—we are committed to providing you with quality service.

Email: **owgeinset-service@outlook.com**