

Warranty Information

Metal Chair Frame	3 Years
Metal Base	3 Years
Pump	1 Years
Reclining Mechanism	3 Months
Headrest	
Backrest	
Seatrest	
Footrest	

Limitations Applicable to All Warranties

All warranties are to the original purchaser ONLY.

We will replace the defective parts or send replacement chair provided that the warranty parts have not been subjected to misuse, abuse or improper service by the consumer, for example, damaged wire arising in consequence of negligence or improper operation.

Exclusions also include components with damage caused by:

- Contamination
- Abuse, misuse, accident, or negligence
- Commercial use, or use other than normal
- Improper operation, maintenance, or storage

We will pay standard shipping rates on all warranted parts for the first year. We can also sell you replacement part for discount price when your chair is out of warranty policy.