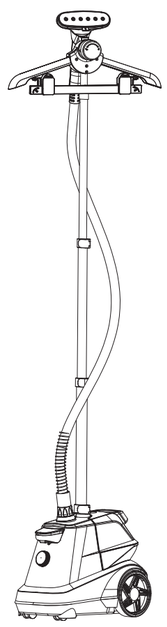
TROUBLE SHOOTING

PROBLEMS	REASON	SOLUTION
Unit fails to steam Indicating lamp does not illuminate	The unit is not plugged in / Household power system problem /fuse is blown.	Plug in the unit / Call a qualified electrician for help.
Unit fails to steam Indicating lamp illuminates	Mineral build-up / Water Tank is empty	Follow the removal mineral build-up procedure / Refill the Water Tank
Noise in Steam Hose. Steam hose stops spraying steam	Water drops gather in the Steam Hose	Straighten the Steam Hose
Steam is intermittent	Mineral build-up in Water Tank	Follow the removal mineral build-up procedure

True&Tidy®

SAFE • SMART • HANDY • RELIABLE • INNOVATIVE • NEW • FUNCTIONAL • DES



SX3

USE & CARE MANUAL

www.trueandtidy.com

TrueandTidyHome

TrueandTidyHome

TrueandTidyHome

WARRANTY

ACTIVATE YOUR WARRANTY

One Year Limited Warranty

True & Tidy warrants to the original purchaser of Brand New True & Tidy branded device or accessories shall be free from defects in materials and workmanship under normal use (as instructed in True & Tidy's device user manual) for a period of one (1) year from the date of purchase from True & Tidy or its authorized resellers.

If such a defect arises and a return authorization request is received by True & Tidy within the applicable Warranty Period, True & Tidy will, at its choice and to the extent permitted by law, either (1) repair the defective Product at no charge, using new or refurbished replacement parts or (2) replace the defective product with a new or refurbished product. In the event of such a defect, to the extent permitted by law, these are your sole and exclusive remedies. Shipping and handling charges may apply except where prohibited by applicable law. Any replacement product will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is greater, or for any additional period of time that may be required by applicable law.

To obtain a repair or replacement under the terms of this warranty, contact customer service for return authorization. Please be sure to have your proof of purchase ready.

If you have any questions regarding this warranty, you may contact us through our website: www.trueandtidy.com

Customers located outside of the continental US will be responsible for all international shipping charges for your return or replacement.

www.trueandtidy.com | 1-888-293-3492 | support@ctbrandco.com

Smart Auto-Off Feature: Ensures Enhanced Safety

AUTO-SAFETY SHUT OFF

At True & Tidy, your safety is our top priority. That's why we've introduced the Smart Auto-Off feature, a cutting-edge safety enhancement available on this upright garment steamer. This innovative feature is designed to provide peace of mind during use.

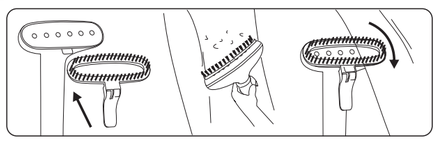
Your unit will beep when first plugged in and hold a solid red light. To turn the unit on, press the foot pedal, this activates the solid blue light signaling your unit is ready to use. When the steamer's water tank runs dry, the Smart Auto Off feature activates:

- **Light Indicator and Beeping Alert:** The steamer's light changes from solid blue to blinking blue and will beep for 90 seconds to notify you that the tank is empty.
- **Automatic Shutoff**: After 90 seconds of beeping, the steamer will sound one final beep and the light will turn solid red, signaling that the unit has automatically turned off and has no power.
- **To Continue Use:** Add more water into the water tank and press the foot pedal, the light will turn from solid red to solid blue signaling the unit is ready for use again.
- **To Turn Off:** If the unit is not in use, unplug the unit and store properly. Do not leave the appliance unattended while the appliance is connected to an electrical outlet.

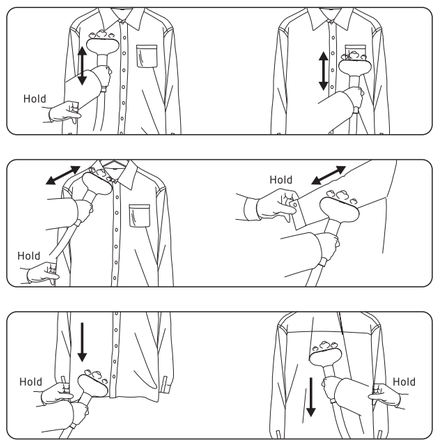
Light Indicators

Solid Red: No power is going to the machine
Solid Blue: Power is going to the machine
Blinking Blue With Beeping Sound: Unit is out of water

ACCESSORIES ASSEMBLY AND USE



HOW TO STEAM



WARRANTY EXCLUSIONS AND LIMITATIONS

This Limited Product Warranty applies only to the original purchaser of the True & Tidy branded Product that was purchased from True & Tidy directly or True & Tidy s˚authorized reseller. Without limiting the foregoing, the Limited Product Warranty does not apply to any (a) True & Tidy products and services other than the Brand New True & Tidy branded products which are purchased directly from True & Tidy or from True & Tidy s˚authorized reseller, (b)non- True & Tidy products, even if included or sold with a Product, including, without limitation, any counterfeit products, (c) products that are, or True & Tidy reasonably believes to be, stolen, (d) consumables (such as cleaning pads). This Limited Product Warranty does not apply to third party products or accessories, including but not limited to products with the "Made for True & Tidy" or "Works with True & Tidy" logos or advertising.

This Limited Product Warranty does not apply to a product or part of a product that has been replaced, repaired, serviced, altered, refurbished or modified by anyone who is not authorized by True & Tidy, nor does it apply to any cosmetic damage such as scratches and dents. In addition, this Limited Product Warranty does not apply to damage or defects caused by (a) use with non- True & Tidy products such as non- True & Tidy steamer liquid; (b) accident, abuse, misuse, mishandling, flood, fire, earthquake or other external causes; (c) normal wear and tear or aging of the product such as discoloration of product; or (d) operating the product (i) outside the permitted or intended uses described by True & Tidy under True & Tidy s˚Product User Manual , (ii) not in accordance with instructions provided by True & Tidy, or (iii) with improper voltage or power supply, water or other add-on products.

No True & Tidy, authorized reseller, distributor, agent, reseller, or employee is authorized to make any modification, extension or addition to this Limited Product Warranty. If any term contained herein is held to be illegal, void or unenforceable, the legality or enforceability of the remaining terms shall not be affected or impaired.

If you have any questions regarding this warranty, you may contact us through our website: www.trueandtidy.com

LIMITATION OF DAMAGES

Except to the extent prohibited by applicable law, True & Tidy shall not be liable for any incidental, indirect, special or consequential damages, including, without limitation, loss of profits, revenue, resulting from any breach of express or implied warranty or condition or under any other legal theory, even if True & Tidy has been advised of the possibility of such damages. True & Tidy warranty and liability is only limited to replacement of the defective item.

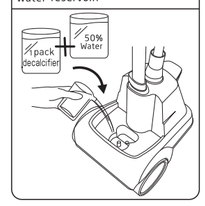
IMPORTANT SAFETY INSTRUCTIONS

At True & Tidy, safe performance is our top priority with any consumer product, so that you can use and trust our products confidently. Please use and operate product with due care and attention placed on the following operating instructions and precautions.

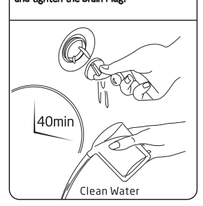
1. Prior to first use, inspect all parts of the steamer to make sure all parts are intact. The steamer must not be used if it has been dropped, if there are visible signs of damage to the body or cord , or if it is leaking.
2. DANGER - any appliance is electrically live even when the switch is off.
3. To reduce the risk of death by electric shock always unplug this steamer from the electrical outlet immediately after using and before cleaning.
4. Do not reach for an appliance that has fallen in to water. Unplug it immediately.
5. Do not immerse or let appliance be soaked in water. Do not use while bathing or in the shower.
6. This appliance is not a toy and should not be used by children. Close supervision is necessary when this appliance is used near children, or individuals with certain disabilities. Unsupervised use could result in fire or personal injury.
7. Never pull on the cord to disconnect from the electrical outlet; grasp plug and pull to disconnect.
8. To reduce the risk of electric shock, do not disassemble or attempt to repair the appliance; take it to a qualified service person for examination and repair, or call the appropriate toll free number in this manual. Incorrect reassembly or repair could cause a risk of fire, electric shock, or injury while steaming.
9. To reduce the likelihood of circuit overload, do not operate another high wattage appliance on the same circuit.
10. Use this appliance only for its intended use. Do not use attachments not specified in this manual.
11. If an extension cord is absolutely necessary, a cord with a 15 ampere rating should be used. A cord rated for less amperage can result in a risk of fire or electric shock due to overheating. Care should be taken to arrange the cord so that the cord cannot be pulled or tripped over.
12. Burns can occur from touching steam output vents, hot water, or steam. Do not hold your hand in front of steam.
13. Do not direct steam at people, animals, plants or clothes while they are being worn.
14. While steam is being emitted, this appliance may cause burns if it is used too close to the skin, scalp or eyes, or if it is used incorrectly. To reduce the risk of contact with hot water emitting from steam vents, test appliance before each use by holding it away from body.
15. Ensure the steamer is properly assembled before use.
16. Do not place the appliance in the same spot for more than 10 seconds to avoid damage from heavy heating.
17. Do not touch the bottom of the appliance during operation.
18. Do not tilt or turn the appliance over when in use. Only use on flat, horizontal surfaces.
19. Do not fill the water tank with hot water or corrosive cleaning agents. Distilled water is strongly recommended.

REMOVING MINERAL BUILD-UP

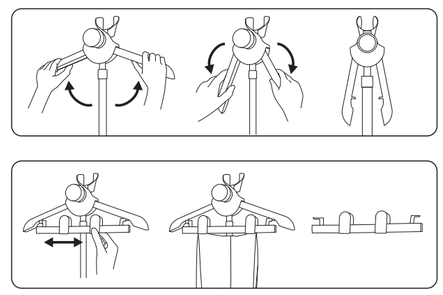
STEP 1
Turn off and unplug the unit and cool for at least 30mins. Remove water tank. Mix water & 1 pack decalcifier solution and pour into water reservoir.



STEP 2
Wait for 40 mins, unscrew the Drain Plug and drain the water reservoir. Pour clean water into the reservoir and let it drain again. After the reservoir is empty, replace and tighten the Drain Plug.

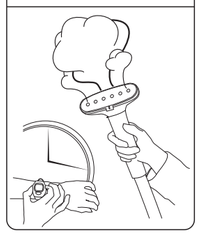


ACCESSORIES ASSEMBLY AND USE

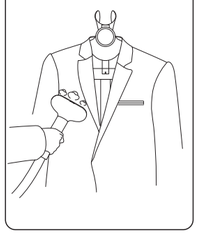


INSTRUCTIONS FOR USE

STEP 3
Allow 50 seconds for the device to completely warm up.

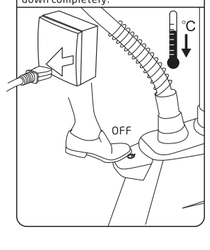


STEP 4
The unit is ready for steaming.

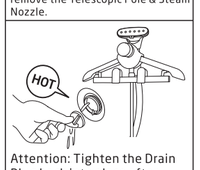


MAINTENANCE AND CLEANING

STEP 1
Turn off the unit and unplug it. Wait at least 30mins until the unit cools down completely.

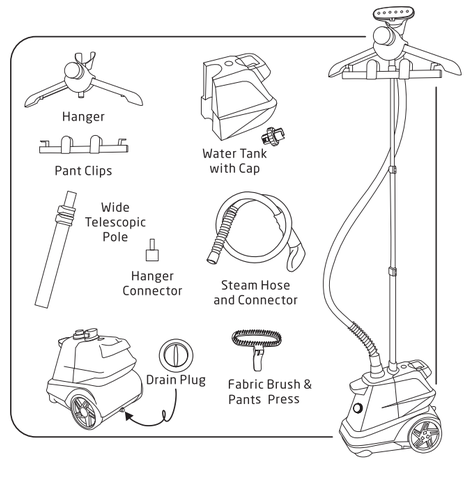


STEP 2
Unscrew the Drain Plug and empty the water reservoir. Collapse and remove the Telescopic Pole & Steam Nozzle.



Attention: Tighten the Drain Plug back into place after water reservoir is emptied. Make sure Drain Plug is tightly secured each time before use.

COMPONENTS



PRODUCTSPECIFICATION

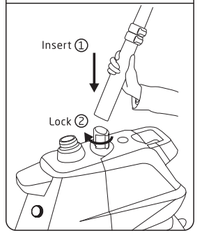
Model	SX3
WaterTankCapacity	3.0L
SteamReadyTime	50seconds
InputVoltage	125V~ 60Hz
OutputPower	1800W

STEAMING GUIDE

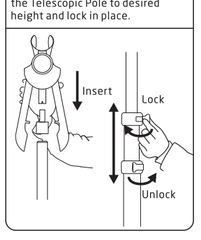
LABEL INDICATION	OFF	1 •	2 ••	3 •••
STEAM CONTROL				
FABRIC TYPE	-	silk/nylon/ acrylic	polyester/ rayon	cotton/linen/ denim

SETTING UP YOUR GARMENT STEAMER

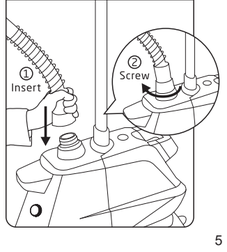
STEP 1
Insert the Telescopic Pole and securely fasten the latch.



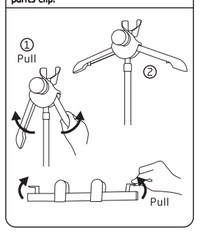
STEP 2
Attach the Folding Hanger to the top of the Telescopic Pole. Extend the Telescopic Pole to desired height and lock in place.



STEP 3
Install the steam hose and tighten the hose connector. Twist the hose connector twice until the double lock clicks into place.

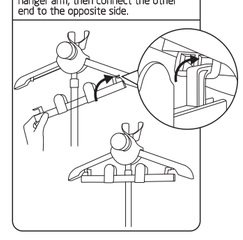


STEP 4
Fully extend Hanger Arms and pull out the connecting tabs on the sides of the pants clip.

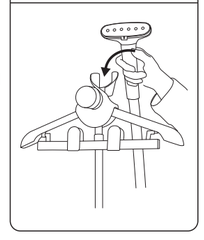


SETTING UP YOUR GARMENT STEAMER

STEP 5
On the front of the hanger, connect one end of the pants clip into the hanger arm, then connect the other end to the opposite side.

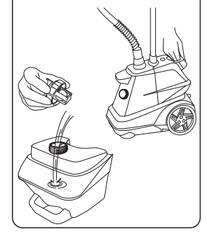


STEP 6
Fully extend Hanger Arms and hang the Steam Nozzle.

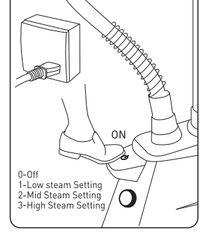


INSTRUCTIONS FOR USE

STEP 1
Remove the Cap. Fill the Water Tank. Replace & tighten the Cap.



STEP 2
Plug in and turn on.Turn the switch to the preferred steam setting.



咬口黑自反