



Glass Patio Pet Door

Product codes:

#5075, #5078, #5076, #5079, #5077, #5080

**IMPORTANT! READ AND
FOLLOW THESE
INSTRUCTIONS CAREFULLY
AND KEEP FOR FUTURE
REFERENCE.**

INSTALLATION INFO



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TOOLS REQUIRED (NOT INCLUDED)

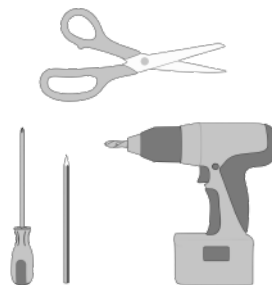
Scissors

Phillips Head Screwdriver

Pen or Marker

Drill with Phillips Head Drill Bit (Secure Install Only)

Flat Head Screwdriver (Flap Adjustment Only)



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WARNINGS

INSTALLATION WARNING

**Please read these cautions and notes carefully before attempting installation.
For any questions or concerns, contact Customer
Support at www.hakunapets.com/help.**

If your home has children as well as pets it is important to remember that children can misuse the pet door and gain access to potential hazards on the other side. You may contravene municipal laws and be found guilty of an offence if there was a swimming pool on the other side of the pet door. You are further advised to be very alert to any future hazards which may occur from time to time on the other side of the pet door such as garden chemicals or insecticides which, even if only put down for a few minutes, would be dangerous to children. Remember that any closing panel or lock provided by Perma Products with this product is for simple convenience and is certainly not a security device. Furthermore we will not be responsible or liable for unintended use or misuse. Please remember it is you the purchaser who must at all times be aware of what you have allowed access to by the installation of this pet door. Please remain vigilant throughout the life of this product as it is you the purchaser who is responsible for any oversight this installation creates.

CAUTION

Before you install this door you must check all your building codes or body corporate rules that could affect the installation of a pet door. You should also check with a qualified builder or trades person that the installation you intend is suitable and safe within the chosen location. This is neither a fire door or security door and it is imperative that you the purchaser consider any risks that may be created both inside and outside after installation of your pet door. Please remember to consider future risks that could be brought about by changes elsewhere on your property.

It is up to the user to take active steps to reduce risks of damage during adverse weather conditions including but not limited to storms or heavy downfalls. This includes manually locking the Pet Door, ensuring adequate measures are taken to ensure your pets safety and sealing the area ensuring the safety of the surrounds.

NOTE

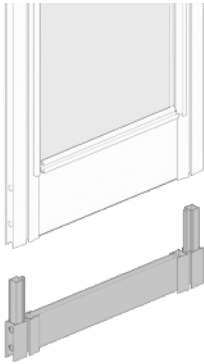
Keep these warnings and cautions with any other important documents in your home and give them to any new owner, tenant or guest so that they too can be made aware of the responsibilities that come with having a pet door within the premises.

PRE-INSTALL CHECK

Extensions (Sold Separately)

It is advised to **check the height of the sliding door** prior to install. There are several different extensions to support the type of install required. See page 8 for extension installation guide.

Bottom Riser Extension



Max 1 Extension

Joins at the bottom to raise the overall height of the door and step over height for your pet.

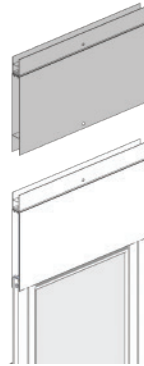
Middle Glass Extension



Max 1 Extension

Joins in the middle to raise the overall height of the door.

Top Aluminium Extension



Max 2 Extensions

Joins at the top to raise the overall height of the door.

Height Reference Guide

NO EXTENSIONS	196cm - 212cm 77.16" - 83.46"	NOTE: 16cm / 6.3" range includes removal of 30mm / 1.18" top section.
1X BOTTOM RISER EXT	Adds + 5cm 2"	201cm - 217cm 79.13" - 85.43"
1X TOP ALUMINIUM EXT	Adds + 16cm 6.3"	212cm - 228cm 83.46" - 89.76"
2X TOP ALUMINIUM EXT	Adds + 32cm 12.59"	228cm - 244cm 89.76" - 96.06"
1X MIDDLE GLASS EXT	Adds + 40cm 15.74"	236cm - 252cm 92.91" - 99.21"
1X MIDDLE GLASS EXT + 1X TOP ALUMINIUM EXT	Adds + 56cm 22.04"	252cm - 268cm 99.21" - 105.51"

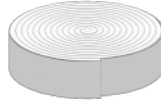
See page 16 for Spare Parts, Extensions and Accessories information.

WHATS IN THE BOX

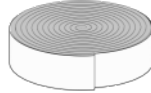
Parts List

GENERAL FITMENT	QTY
Upper Frame	1x
Lower Frame	1x
Locking Panel	1x
Joiner	1x
Tube Spanner	1x
Foam Weather Seal	1x
Rubber Air Gap Seal	1x
Frame Joining Bolts	4x
Pack Out Foam Strip	1x

(Foam = 3m / 9.8ft)



(Rubber = 3m / 9.8ft)



Pack Out
Foam Strip

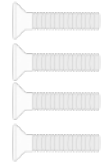


Tube Spanner

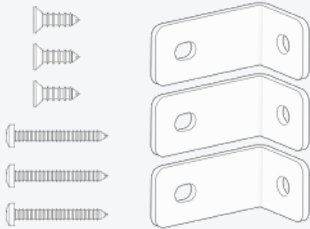


Locking
Panel

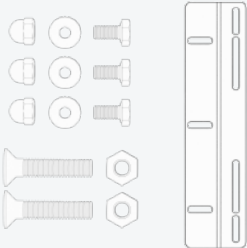
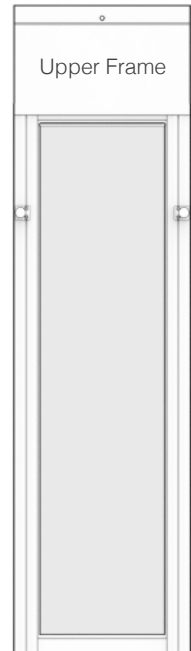
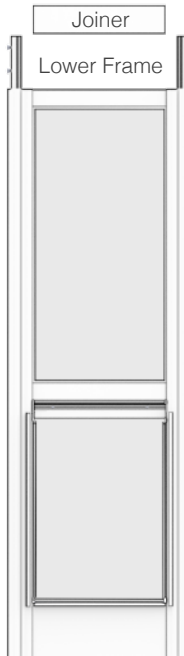
Frame Joining
Bolts



SECURE INSTALL	QTY
Frame Bracket Pack	1x



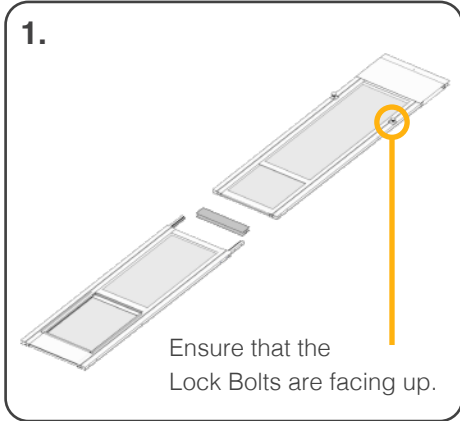
Lock Bracket Pack	1x
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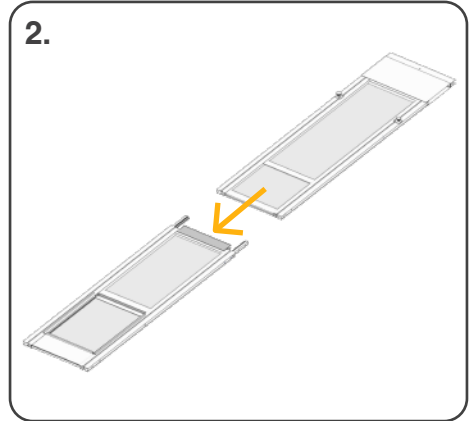
INSTALLATION

Patio Pet Door Assembly

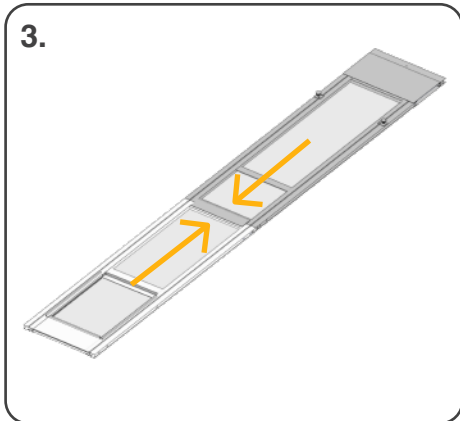
⚠ WARNING: This product consists of **GLASS**. Handle with care.



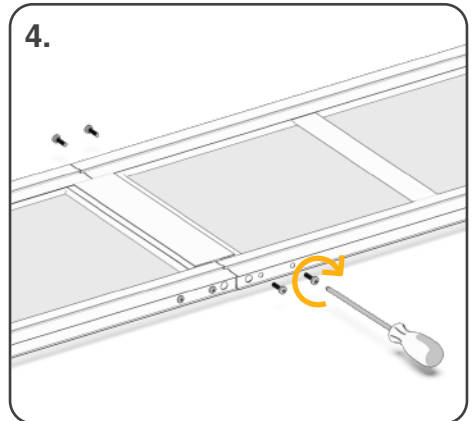
Place the Upper Frame, Joiner and Lower Frame flat on the ground.



Insert the Joiner into Lower Frame.



Slide the Upper Frame and Lower Frame together.



Firmly tighten all 4 Frame Joining Bolts with a Phillips Head Screwdriver.

TIP: Lower Frame Screws may need to be loosened to slide frame together.

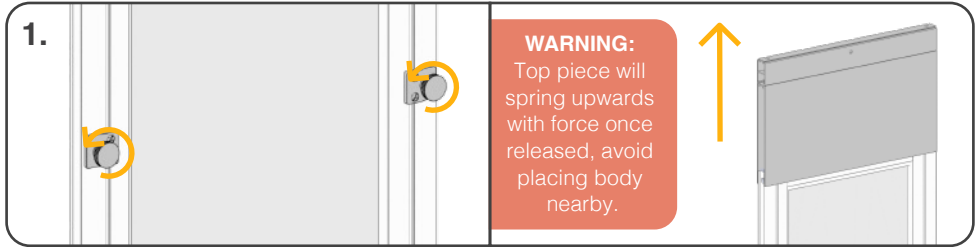
NOTE: Ensure the assembly is firm and secure.

INSTALLATION

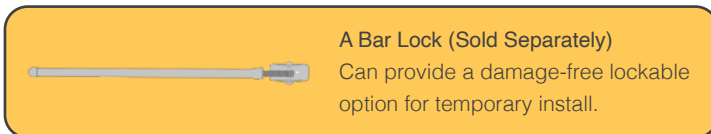
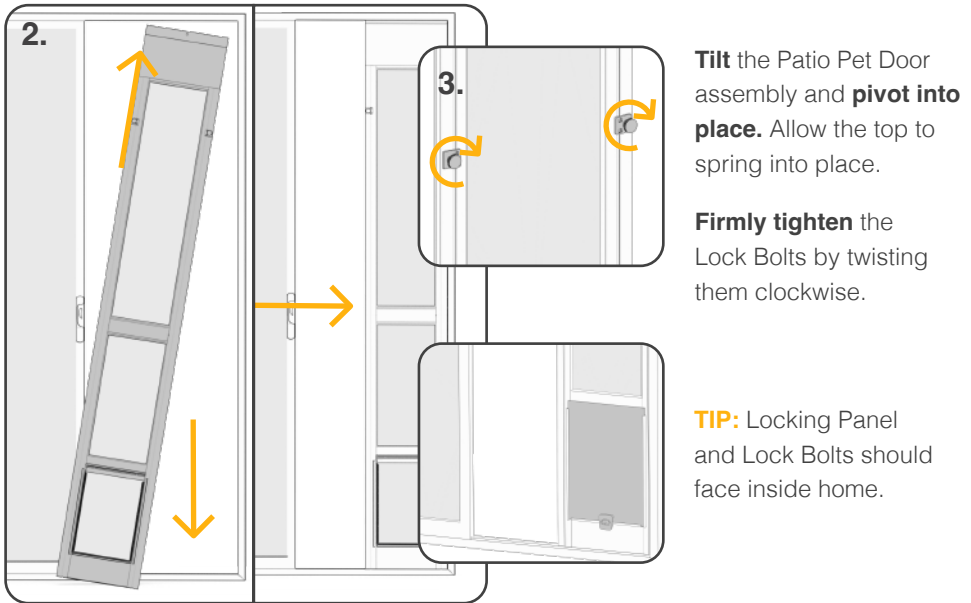
Test Fit & Temporary Install

A temporary install is for situations where:
You can't modify the door (i.e screw / drill), it needs removal frequently or
your sliding door is most secure without Patio Pet Door installed.

NOTE: Test fit is required prior to secure install.

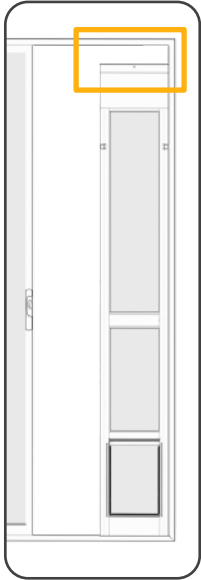


Loosen the Lock Bolts by twisting them anti-clockwise.
Ensure the top piece springs up freely.



INSTALLATION

Check Install

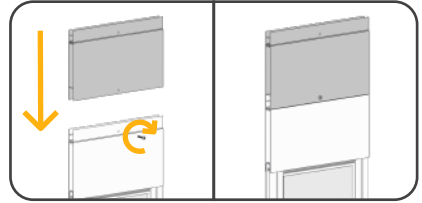


Is the Patio Pet Door too short?

If the door does not reach the required height, extensions are available to increase the height.

A. Top Aluminium Extension (Sold Separately)

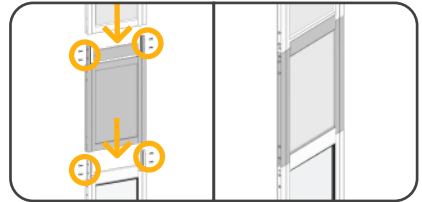
Slide Top Extension on top of door. Use the supplied Bolt to screw in place securely.



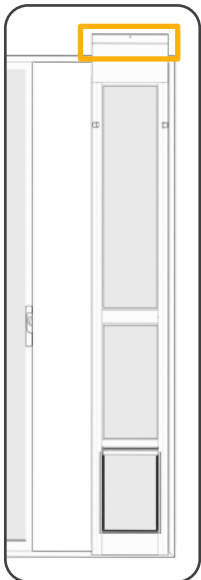
NOTE: Max 2x Top Extensions.

B. Middle Glass Extension (Sold Separately)

Undo 4x Middle Joining Bolts and slide in the Middle Glass Extension. Re-tighten all 8x Middle Joining Bolts.



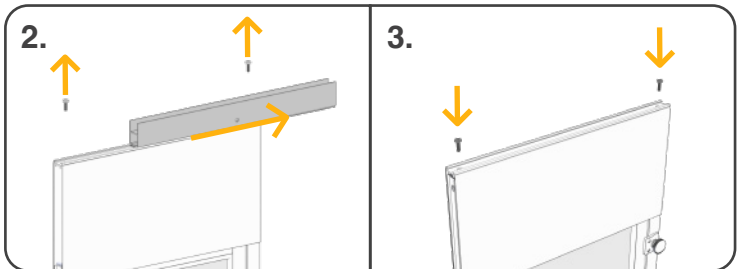
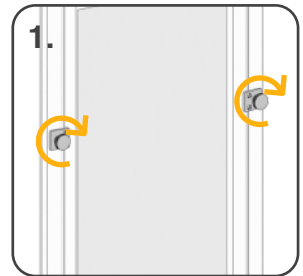
NOTE: Max 1x Middle Glass Extension.



Is the Patio Pet Door too tall?

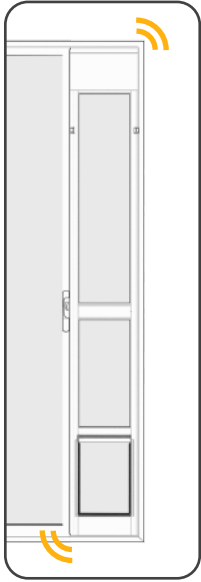
If the door is too tall, the top section of the door can be removed to gain an extra 30mm / 1.18".

Tighten Lock Bolts then remove 2x Screws. **Slide** the top part out and re-install 2x Screws.



INSTALLATION

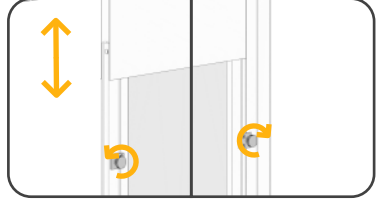
Check Install



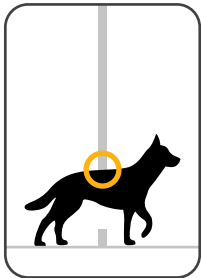
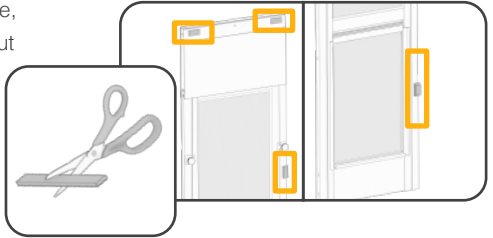
Is the Patio Pet Door wobbling?

If the door is moving in the sliding door frame, follow these steps.

1. Ensure the top piece is moving freely into the channel and is applying adequate pressure. Loosen and re-tighten Lock Bolts if necessary.



2. If the Patio Pet Door is still loose in the door frame, cut and insert the Pack Out Foam pieces along the edges to make a firm fit.



Is the Patio Pet Door too short for your pet?

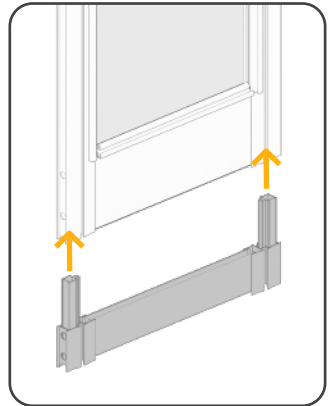
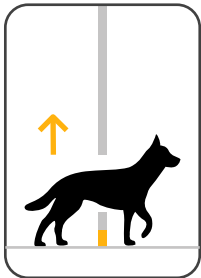
If the door is touching your pets back as they go through, a Bottom Riser Extension may be needed.

NOTE: The Bottom Riser Extension will add 50mm / 2" to the overall door height.

To install, simply slide the Bottom Riser Extension in to the bottom of the Lower Frame & re-install the Patio Pet Door in to place.

NOTE: Max 1x Bottom Riser Extension.

TIP: Bottom Riser Screws may need to be loosened to slide the frame together.



INSTALLATION

Secure Install (Optional)

A secure install ensures the sliding door can lock onto the Patio Pet Door.

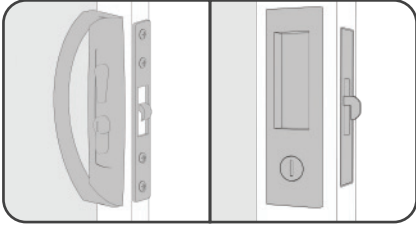
This is ideal for long-term use and offers a stable and secure install.

1. Determine the type of locking mechanism on the sliding door.

A

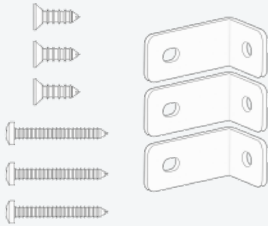
Internal Locks

All locks that are built into the inside of the door frame.



Remove internal latch and re-install onto Patio Pet Door.

Frame Bracket Pack



Bar Lock (Sold Separately)

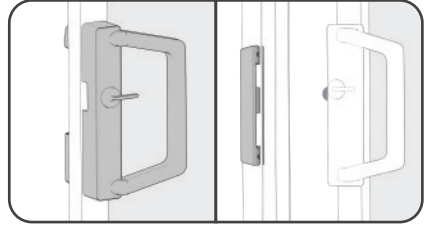
Alternatively, use a Bar Lock if the above install is not suitable or if you require a damage free install.



B

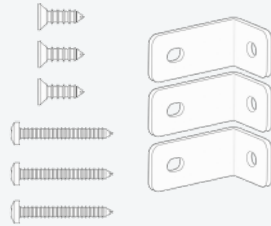
External Locks

All handles or locks that are mounted to the outside of the door frame.

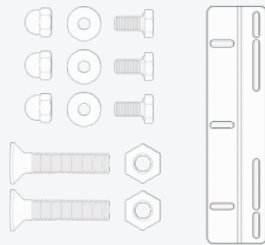


Remove external latch and re-install onto Lock Bracket.

Frame Bracket Pack



Lock Bracket Pack

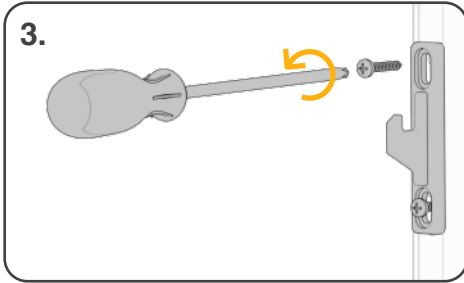


2. Remove the Patio Pet Door from the sliding door frame and follow steps on page 11- 13.

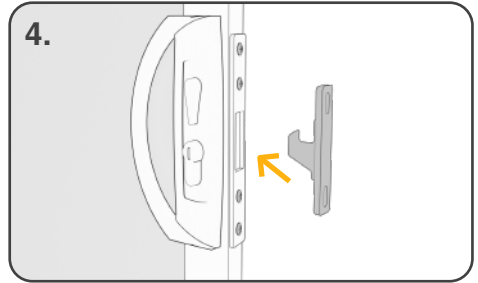
INSTALLATION

A

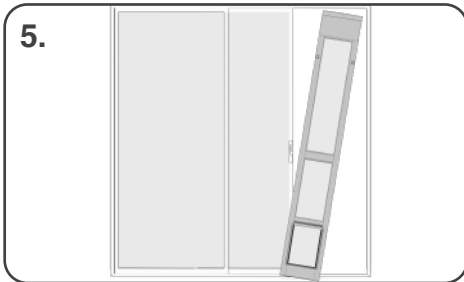
Internal Lock Side Install



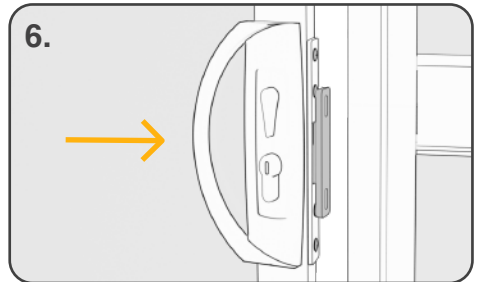
3. Unscrew the locking hook on the sliding door frame.



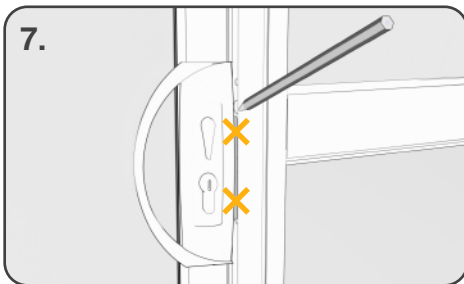
4. Insert the locking hook into the lock of the sliding door.



5. Insert the Patio Pet Door into the door frame, ensuring that the Lock Bolts are facing inside the house.

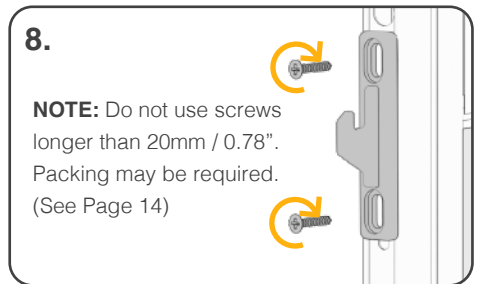


6. Close the sliding door against the Patio Pet Door.



7. Mark where the hook will attach to the Patio Pet Door.

NOTE: If locking hook lines up with Patio Pet Door screws, remove and re-install it through locking hook.



8. **NOTE:** Do not use screws longer than 20mm / 0.78". Packing may be required. (See Page 14)

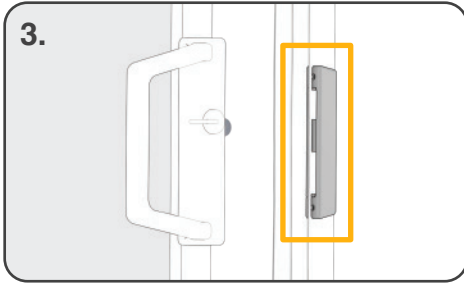
Re-Screw the locking hook on to the Patio Pet Door with self tapping screws (not supplied).

INSTALLATION

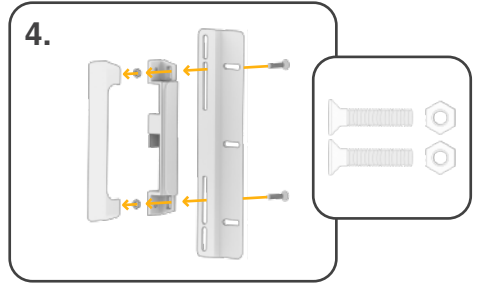
B

External Lock Side Install

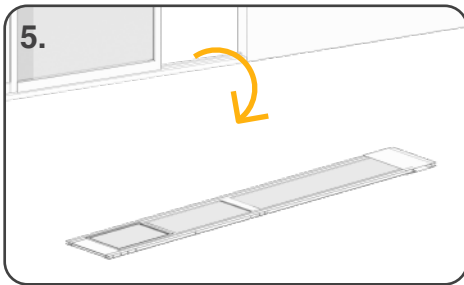
Use Lock Bracket Pack



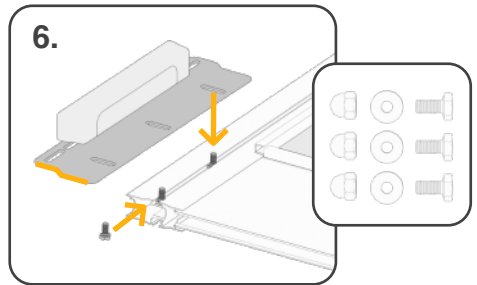
3.
Unscrew the lock catch from sliding door frame.



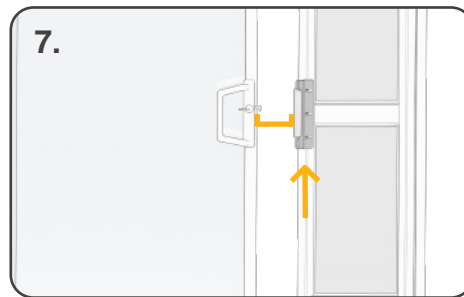
4.
Install the lock catch onto the Lock Bracket with Bolts provided.



5.
Place flat on the ground.



6.
Slide 3x Bolts into Patio Pet Door track and place Lock Bracket on top noting the lock position.



7.
Re-install the Patio Pet Door into the sliding door frame.
Raise up the Lock Bracket to align with lock on sliding door.



WARNING: DO NOT over-tighten.
Over-tightening may damage the thread.

Add Washer and Dome Caps.
Tighten with the Tube Spanner.

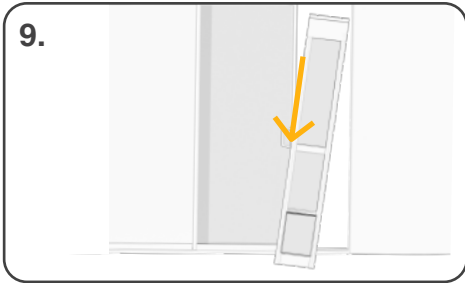
NOTE: If required, cut part of the Rubber Air Gap Seal and place behind the Lock Bracket to avoid scratching against the sliding door.

INSTALLATION

A **B**

Frame Side Install

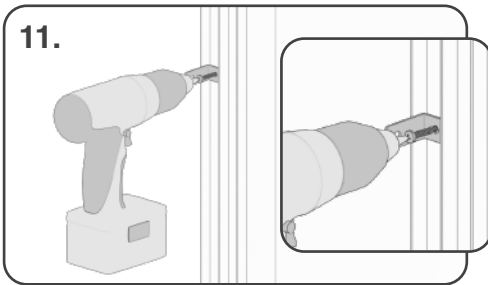
Use Frame Bracket Pack



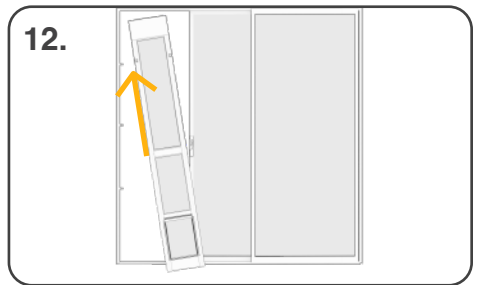
Loosen Lock Bolts and remove the Patio Pet Door from the door frame.



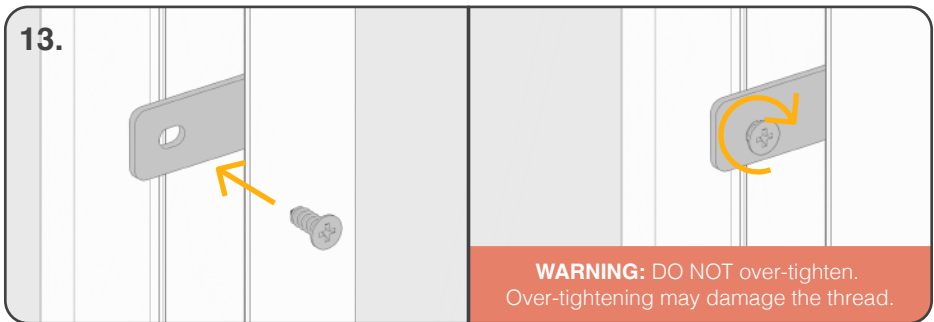
Mark 3x drill holes evenly inside the door frame.



Drill in the Frame Brackets into the door frame with the large self-tapping screws. Ensure long edge faces indoors.



Insert the Patio Pet Door into the door frame (inside view).



WARNING: DO NOT over-tighten. Over-tightening may damage the thread.

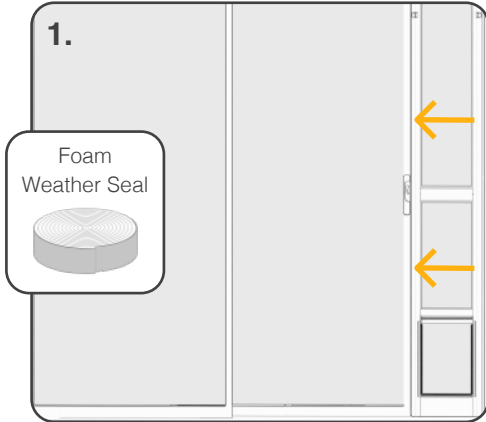
Drill in the small self-tapping screws through the Frame Brackets then into the Patio Pet Door.

INSTALLATION

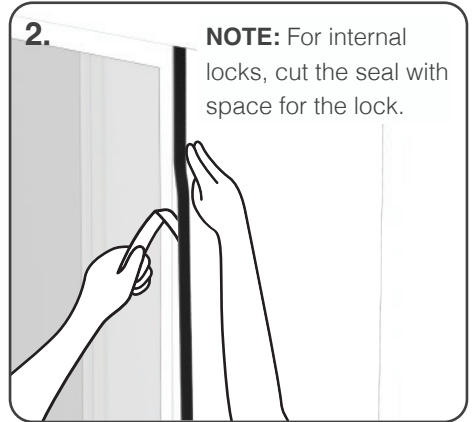
Weather Seal & Air Gap Seal

It is recommended to install a Weather Seal and Air Gap Seal to close any gaps or drafts once the Patio Pet Door is installed.

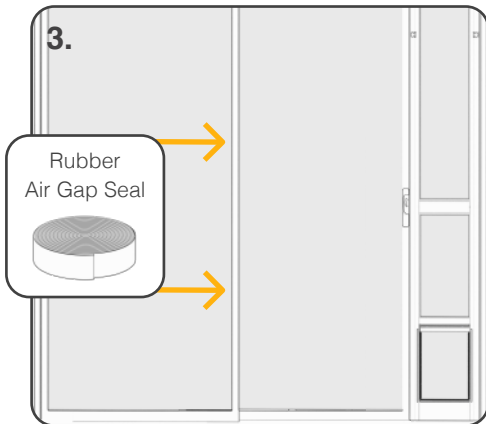
TIP: For maximum adhesion, clean surface with isopropyl or water.



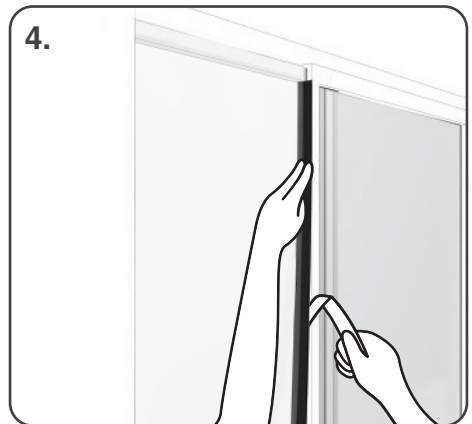
Remove adhesive backing and attach the foam strip to the inside of the sliding door (the side with the handle).



Ensure that it lines up with the indent on the side of the Patio Pet Door before adhering the entire roll.



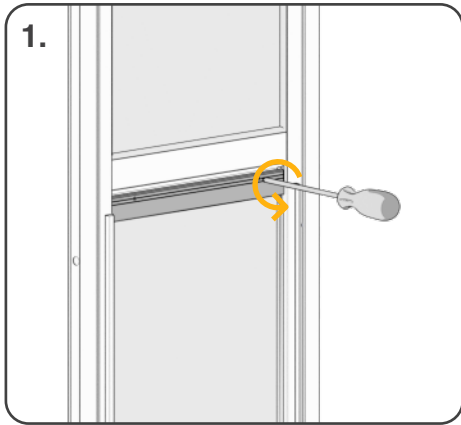
Remove adhesive backing on the Air Gap Seal and attach it to the end of the inside door (where the sliding door overlaps).



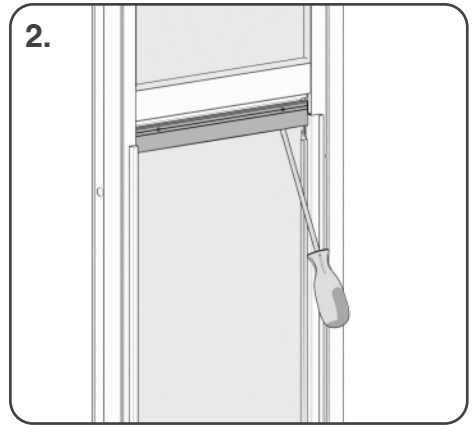
Ensure that the seal flap makes contact with the glass panel behind it, in order to make an air seal. The seal should flap back and forth as the door is opened and closed.

INSTALLATION

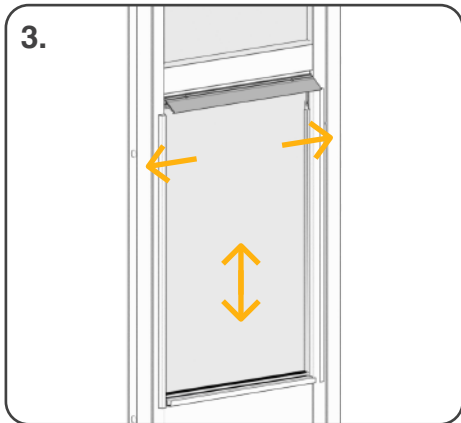
Flap Adjustment & Replacement



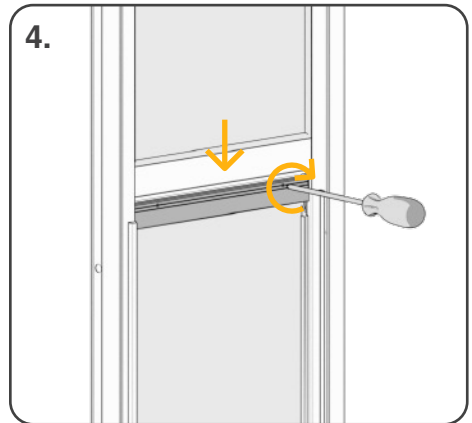
Remove the screws at the top of the frame securing the flap.



Using a flat head screwdriver, pry open the metal strip/bar that clasps the flap in place.



Insert/adjust flap position in frame.



Push down the strip/bar to clasp the flap in place and secure with screws.



SCAN ME
For Flap Adjustment &
Replacement video

ACCESSORIES

Spare Parts



Scan the QR code for spare parts info or if you require further assistance please contact us at: hakunapets.com/contact-us

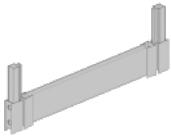
Bar Lock



Black #5011

White #5012

Bottom Riser Extension



Black: Small - #5096 / Medium - #5097 / Large - #5098

White: Small - #5093 / Medium - #5094 / Large - #5095

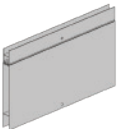
Middle Glass Extension



Black: Small - #5090 / Medium - #5091 / Large - #5092

White: Small - #5087 / Medium - #5088 / Large - #5089

Top Aluminium Extension



Black: Small - #5084 / Medium - #5085 / Large - #5086

White: Small - #5081 / Medium - #5082 / Large - #5083

TRAINING

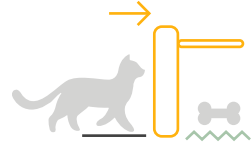
PREPARATION

Determine if your pet is more motivated to go inside or outside eg. If your pet loves outside, train from inside to outside space

TRAINING STEPS

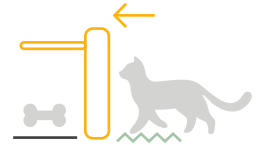
Step 1. One-Way Practice

- Ensure the pet door flap is held / supported fully open
- Call your pet with treats / toys in hand, shake to make it visible to them
- Reward their progress, but only give treat for full passage
- Take breaks if pet starts to hesitate



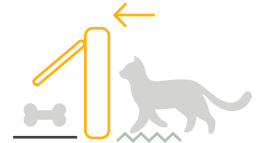
Step 2. Two-Way Practice

- Repeat step one, but do this from the opposing side
- Do short sessions with breaks



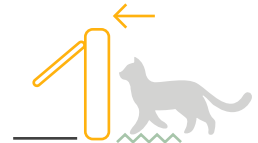
Step 3. Gradual Flap Lowering

- Now Ensure the pet door flap is held /supported only halfway open, this will get the pet used to having the flap touch them
- Use encouragement if pet is uncomfortable
- Reward successful full passage



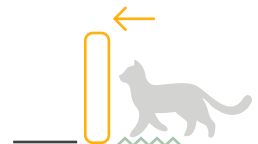
Step 4. Decreasing Assistance

- Continue to gradually lower flap each session
- Work towards pet pushing through independently without manipulating flap



Step 5. Independent Use

- Leave treats/toys on the other side to encourage passage.
- Reduce verbal encouragement
- Practice until pet uses door without prompts



WARRANTY CERTIFICATE

Congratulations! You have made an excellent choice of this quality product. Our commitment to quality also includes our service. Should you, contrary to expectations, experience defects due to manufacturing faults, we will provide you with a warranty against defects as follows:

WARRANTY

The product is guaranteed to be free from defects in workmanship and parts for a period of 5 years from the date of purchase. Defects that occur within this warranty period, under normal use and care, will be repaired, replaced or refunded at our discretion. The benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

PROOF OF PURCHASE

This warranty is valid for the original purchase and is not transferable. Please keep your purchase docket, tax invoice or receipt as the best proof of purchase, and as proof of date on which the purchase was made.

EXTENT OF WARRANTY

This warranty is limited to defects in workmanship or parts.

All defective products or parts will be repaired or replaced. This warranty does not cover consumable items.

NORMAL WEAR AND TEAR

This warranty does not cover normal wear and tear to the products or parts.

EXCLUSIONS

This warranty does not cover:

- Any defects caused by an accident, misuse, abuse, improper installation or operation, lack of reasonable care, unauthorised modification, loss of parts, tampering or attempted repair by a person not authorised by the distributor.
- Any product that has not been installed, operated or maintained in accordance with the manufacturer's operating instructions provided with the product.
- Any product that has been used for purposes other than domestic use.

TO MAKE A CLAIM

If a defect in the goods appears within 5 years, you are entitled to claim a warranty.

Please contact after sales support via the link below:

hakunapets.com/contact-us

Please ensure that you have a copy of proof of purchase so that we are able to respond as quickly and efficiently as possible.



Thankyou !

for making a purchase with Hakuna Pets.

Providing our customers with a positive experience is our #1 priority and we value your feedback.



If you have anything less than 5 star satisfaction or you require any assistance with spare parts please contact us directly at: www.hakunapets.com/contact-us