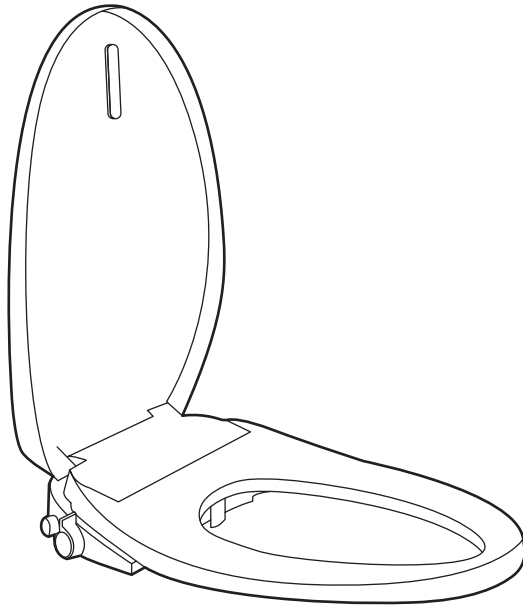




# Electronic Bidet Toilet Seat User Manual



**THIS INSTRUCTION BOOKLET CONTAINS IMPORTANT SAFETY INFORMATION.  
PLEASE READ AND KEEP FOR FUTURE REFERENCE.**

Thank you for purchasing our product and for having trust in what we do.

Before using this product, please review this user manual and pay attention to the important points, such as how to use the product.

Please carefully follow all notes included in this manual.

Please keep this manual for future use.

Due to the continuous improvement of the company's products, the products are subject to change without notice. The illustrations in this manual are only schematic diagrams, and please refer to the product in kind.

We look forward to your ability to know the product use methods through this manual.

In order to ensure that the product can provide the best function and guarantee your personal safety, you are suggested to read this manual carefully before first use.

# IMPORTANT SAFEGUARDS

---

READ ALL INSTRUCTIONS BEFORE USING

## **DANGER-To reduce risk of electrocution**

1. Always unplug this product immediately after using.
2. Do not use while bathing.
3. Do not place or store product where it can fall or be pulled into a tub or sink.
4. Do not place in or drop into water or other liquid.
5. Do not reach for a product that has fallen into water. Unplug immediately

## **WARNING: To reduce the risk of burns, electrocution, fire, or injury Persons**

1. A product should never be left unattended when plugged in.
2. Close supervision is necessary when this product is used by, on, or near children or invalids.
3. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
4. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
5. Keep the cord away from heated surfaces.
6. Never block the air openings of the product or place it on a soft surface, such as a bed or couch, where the air openings may be blocked. Keep the air openings free of lint, hair, and the like.
7. Never use while sleeping or drowsy.
8. Never drop or insert any object into any opening or hose.
9. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
10. Connect this product to a properly grounded outlet only. See Grounding Instructions.
11. Unplug this product before filling. Fill (reservoir) with water only unless otherwise specified by manufacturer. Do not overfill (or specify filling instructions).

**SAVE THESE INSTRUCTIONS!**

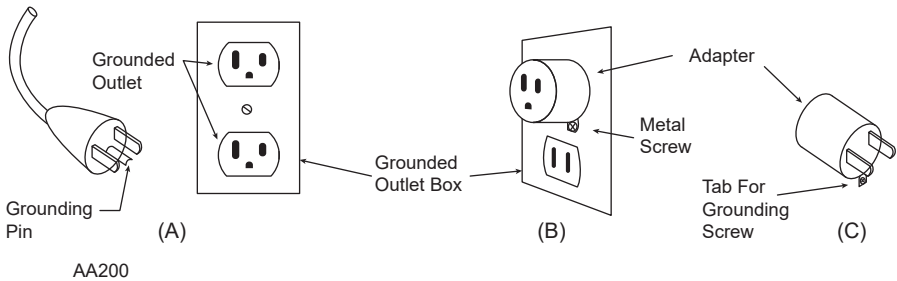
## GROUNDING INSTRUCTIONS

This product should be connected to a grounded, metallic, permanent wiring system, or an equipment-grounding conductor should be run with the circuit conductors and connected to the equipment grounding terminal or lead on the product.

Cannot plug this power cord into an adapter. It must be plugged directly into a GFCI.

**WARNING:**Risk of electric shock - Connect only to a circuit that is protected by a ground-fault circuit-interrupter (GFCI).

## GROUNDING METHODS



# Contents

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Read the safety instructions carefully before use so as to properly use the product. Note the following warnings relevant to the safety.



Warning



Prohibition



Compulsory observance



Note

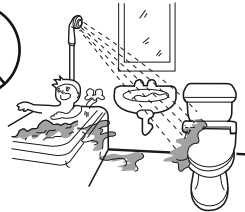
Failure to operate pursuant to the above-mentioned warning signs may result in injury or life-threatening risk.

People (including children) who are deficient in body, perception, intellectual capacity, or experience and common sense (including children) are cognized. Limited ability and/or lack of knowledge necessary to use the device without supervision. In addition to, they were given custody or guidance on the use of the product by those responsible for their safety. Without the The child of the tube shall not use the equipment alone, and ensure that children cannot play with instruments.



Avoid water splashing on the product.

- May result in fire or electric shock.



Earthing

Check if the 3-pole grounding structure is grounded.

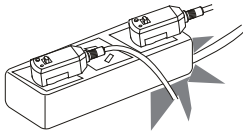
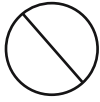
- 3-pole grounding structure must be grounded, or otherwise the product failure or electricity leakage will occur.



Compulsory observance

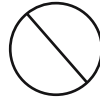
The power cord of this product is Y-type connection. if the power cord is damaged, it must be replaced by the manufacturer or technicians to avoid dangers





Do not plug this directly into an adapter of any kind.

- May result in overheating or fire.



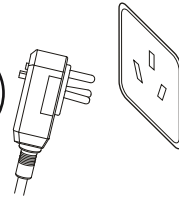
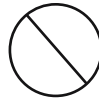
Ensure that the water, cleaning agent or urine does not wet the power plug.

- May result in fire or electric shock.



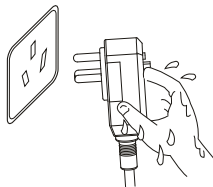
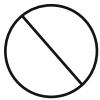
Do not pull the power plug/ power cord at will.

- May result in fire or electric shock.



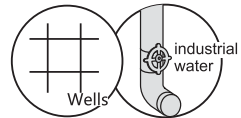
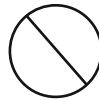
Do not use a loose socket.

- May result in fire or electric shock.



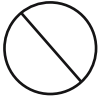
Do not plug/ pull the power plug when the hand is wet.

- May result in electric shock.



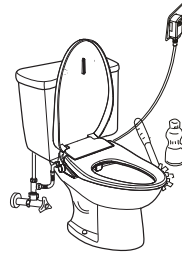
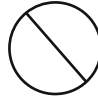
Do not connect to the substandard water pipe.

- May result in skin infections or product damage.



Do not disassemble, repair and modify products by without authorization.

- May result in fire or electric shock.



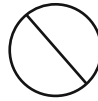
Please unplug the power supply when cleaning the product.

- May result in electric shock.



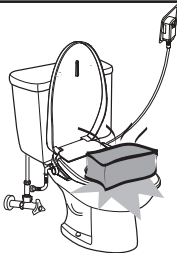
Please don't keep the lighted cigarette or other combustion items near the product

- May result in fire.



Do not bend or twist the water supply hose.

- May result in water leakage.



Do not place heavy objects on the toilet seat or the toilet cover

- May result product damage.



Do not invert product.

- May result in product damage.



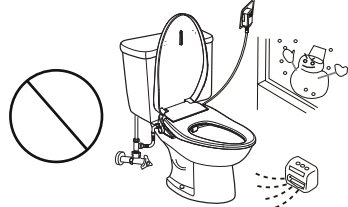
Please clean with the diluted kitchen cleaning agent and do not use the following items:  
Benzene, paint thinner, detergent powder, nylon brush, etc.

- May result in product damage.



Do not place this product in direct sunlight.

- It may cause product discoloration and failure of seat heating function.



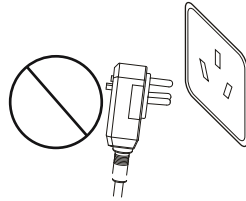
The room temperature of toilet shall be above 32°F.

- Otherwise, it is possible to freeze the product. Use warm air and other methods to improve the temperature in the toilet.



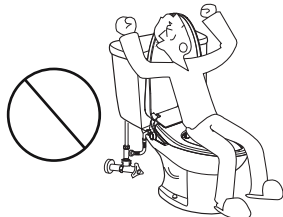
Do not shower urine on the bidet body and nozzle.

- May result in blockage.



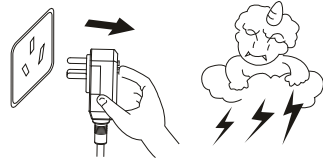
Please not use substandard power supply.

- May cause product failure.



Do not lean against the toilet lid when in use

- May cause damage to the toilet lid.



Pull off the power plug when lightning strikes.

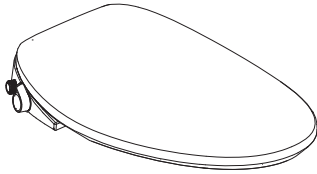
- May result in product failure or damage.



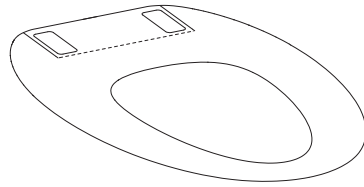
When not in use for a long time, drain the stored water and pull the plug.

- Otherwise, water pollution and skin infections may be caused.

1. Cover plate



2. Installation template



3. Fixation part



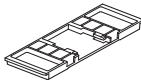
Connecting bolt (2)



Adjustment sheet (2)



Plastic TAB(2)



Fixing plate



Rubber bushing(2)

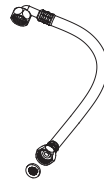


Butterfly nut(2)

4. T-junction

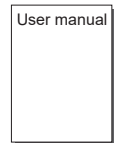


5. Water inlet hose



Filter screen

6. User manual



7. Wrench

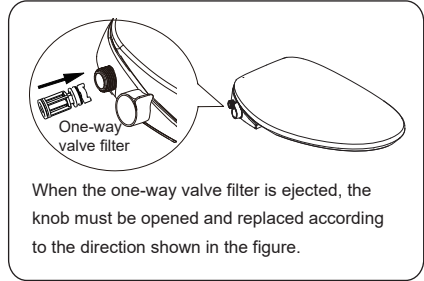


## • Installation tools



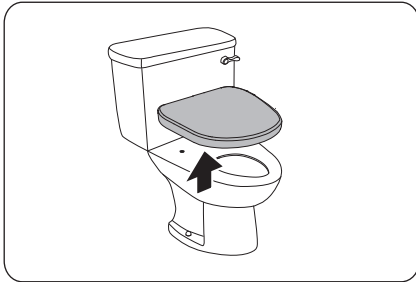
## • Attention before installation

1. Water pressure range: 0.1-0.75MPa, please follow the instructions.
2. Corner valves shall be located close to the location where this product is installed and disassembled.
3. Please use the braided hose that comes with the product to prevent water leakage.
4. When installing braided hose, be careful to prevent the black gasket falling out.
5. Please install the check valve filter as shown in the right figure.

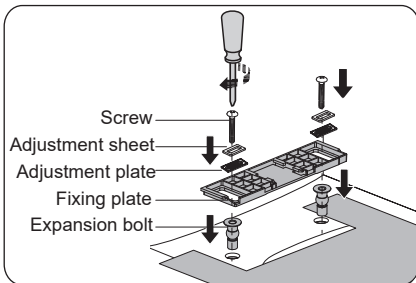
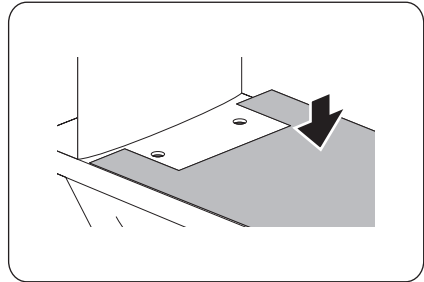


## • Installation Procedure

1. Loosen the nut connecting and remove the old cover.

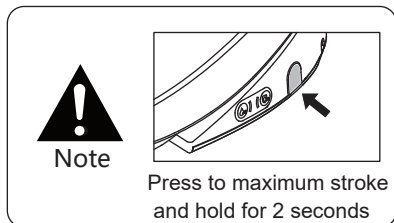


2. Place the mounting template on the ceramic as shown. Align it with the rim of toilet.

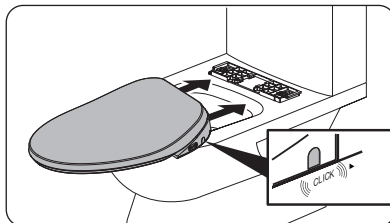


3. ① Insert the expansion bolt into ceramic hole;
- ② Place fixing plate in notch part of template;
- ③ Place adjusting sheet and plate in fixing plate;
- ④ Align expansion bolt hole, and tighten up;

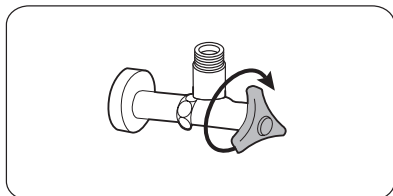
4.To ensure the normal use of the product, please press reset key before installation;



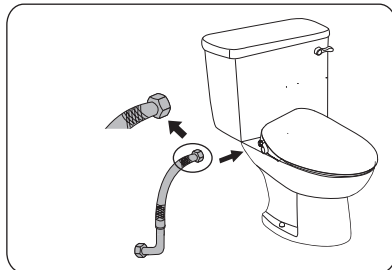
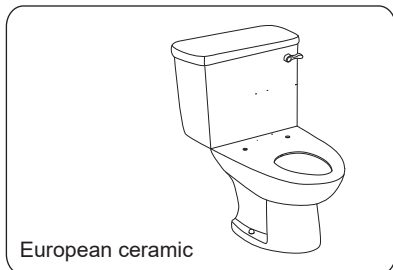
5.Slightly push the cover into fixing plate until you heard "click" , indicating that the cover has been installed in place.



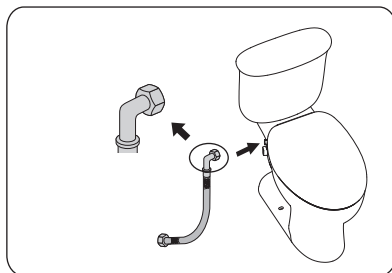
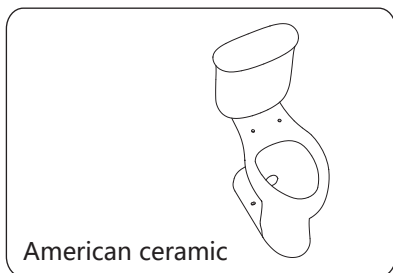
6.Close the water valve ;



7.Install braided hose ;

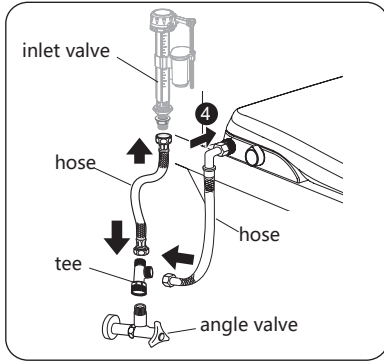


①When the ceramic is similar to the figure above,we suggest connecting the straight end of the hose to the cover

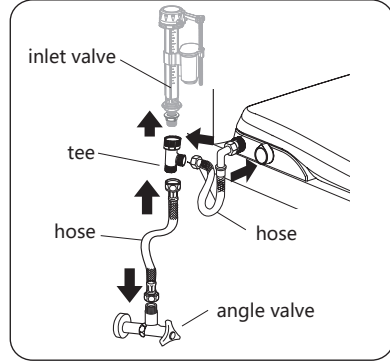


①When the ceramic is similar to the figure above,we suggest connecting the elbow end of the hose to the cover

8.Installation tee ;

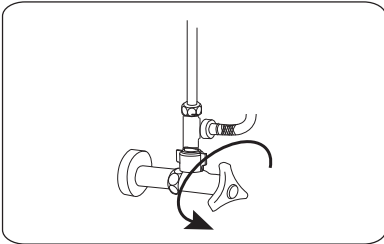


Normally, the tee is installed on the angle valve

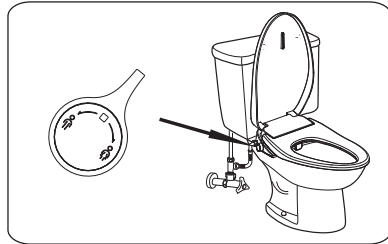


if the angle valve and wall is too close, you can installed the tee under the inlet valve

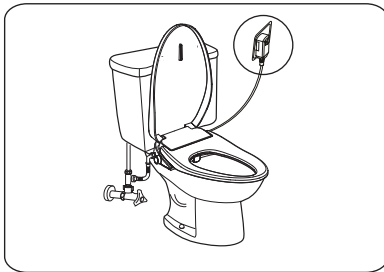
9.Open the angle valve to check for water leakage ;



10.Turn on the knob to check whether the nozzle is protruding ;



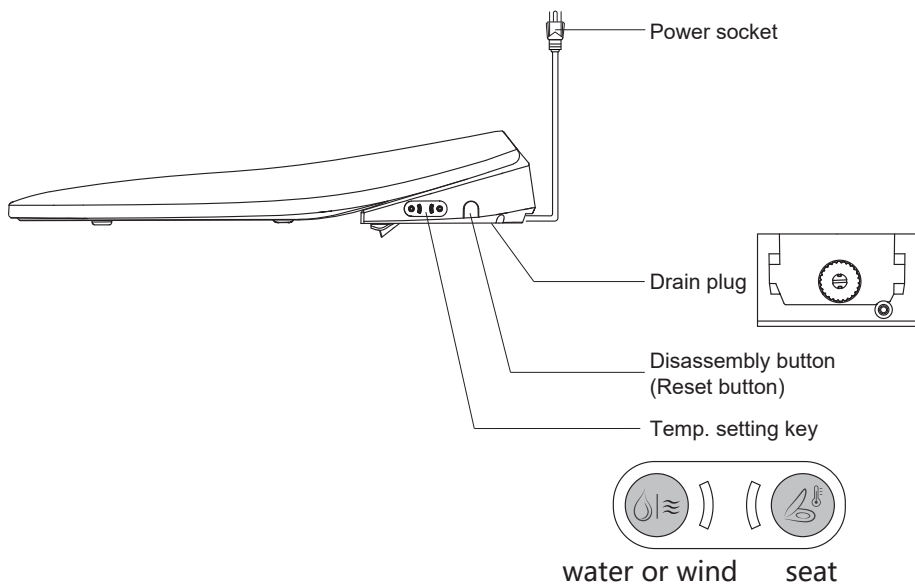
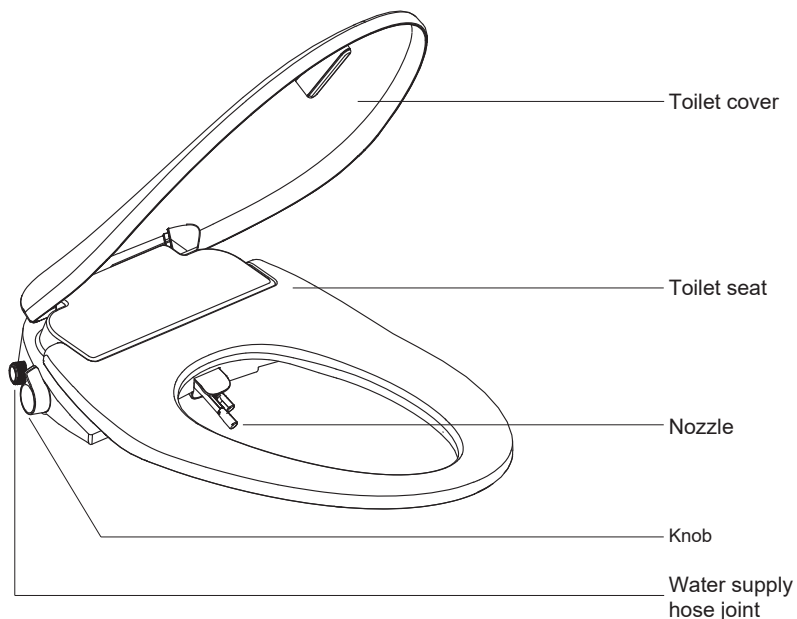
11.Plugged into a power supply ;



**! Note** In order to protect the internal circuit, be sure to turn on the knob to make the water run before plugging the device into a power source.

**Prohibition**

1. It is strictly prohibited to move the product from the toilet cover while in operation as this may cause mechanical failure.
2. It is strictly prohibited to connect water hotter than 104°F or cold water that may lead to freezing.

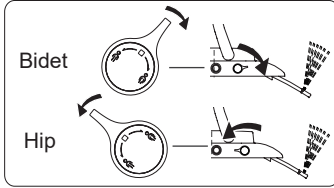


• Standby mode

1. After the power supply is connected, the “bi” indicates that the cover can be used normally.
2. Water temperature by default at low gear: about 95°F.
3. Seat temperature by default at low gear: about 91.4°F.

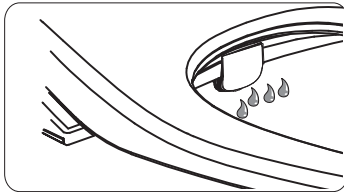
• Rinsing function

1. Bidet/Hip Rinsing



After sitting down, there is a beep prompt, rotating the knob to start rinsing

2. Self-cleaning



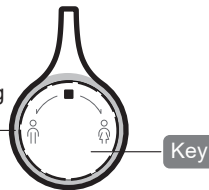
After sitting down, rotating the knob, spray rod self-cleaning, for cleaning nozzle

**Attention: close the knob after cleaning!**


• Key function

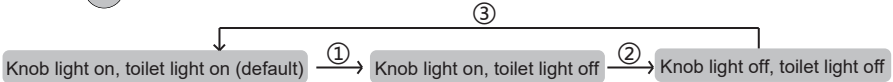
Breath lamp flashes when cleaning

Breathing lamp




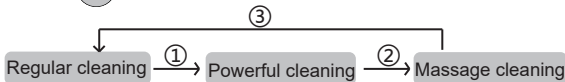
1、 Lighting Settings

press , you can set the light cycle, and there will be sound prompt when switching




2、 Cleaning setting

When cleaning, press  to set the cleaning mode in a cycle



3、 Warm air setting

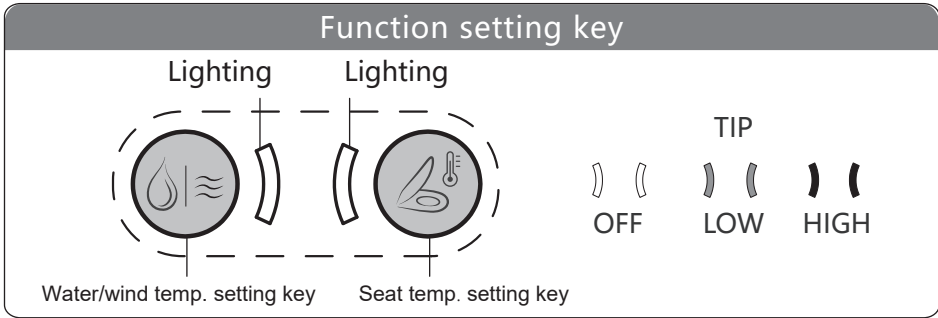
① After rinsing, press  to open the function of warm air

② Turn off warm air: A. It will automatically close after 4 minutes.

B. It can be automatically closed when you get up.

C. Press  again to close;

• Description of function



- Repeatedly press will switch over water temp. in the sequence indicated in the left figure.
- Change water temp. : a short sound.  
Turn off water temp. : a long sound.
- low : about 95°F.  
high : about 100.4°F.

- Repeatedly press will switch over wind temp. in the sequence indicated in the left figure.
- Change wind temp. : a short sound.  
Turn off wind temp. : a long sound.
- low : about 91.4°F    mid : about 100.4°F    high: about 109.4°F.  
(The specific temperature is slightly different depending on the ambient temperature)

- Repeatedly press will switch over seat temp. in the sequence indicated in the left figure.
- Change seat temp.: a short sound.  
Turn off seat temp.: a long sound.
- low: about 91.4°F.  
high: about 98.6°F.

• Protection functions:

1. Anti-splash function:

a. When the knob is not completely closed, the device will sound an alarm and will automatically switch to self-cleaning.

2. Water temperature protection function

a. When the water temperature exceeds 109.4°F, the device will switch to self-cleaning.

b. At this time the device must be reconnected to the power supply and you must reset the product.

3. Low temperature scalding protection

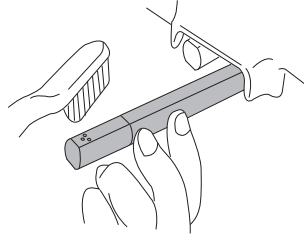
a. If you are sitting on the device for more than 5 minutes, the seat temperature will automatically switch to a lower temperature to protect from burns.

• Use during power failure

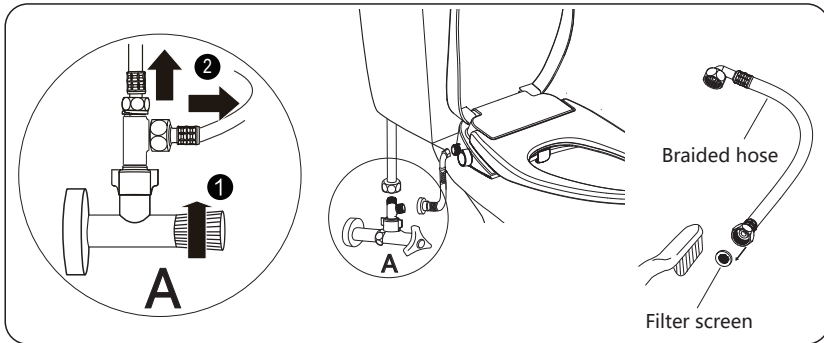
The water temperature and seat temperature cannot be adjusted while the power supply is cut off but rinsing function and tap water temperature can be used.

- Manual cleaning of spray tube

Gently pull out the nozzle from the device.  
Using regular detergent and a soft cloth or small brush or sponge, gently support the nozzle, wipe the spray tube and nozzle until clean.



- Clean filter screen



**i** Tips:

- Make sure the corner valve is closed and the power is turned off before you clean the filter screen.
- Clean the filter screen when water flow is less than normal hours.
- During the cleaning process, the product must be thoroughly separated from the water inlet hose.
- Reinstall the filter screen in reverse order after cleaning the tube.

- Product surface cleaning

**⚠** Note: Please cut off the power supply before cleaning the device.

- Wipe the product surface with a sponge or soft cloth dampened with room-temperature water or neutral detergent.
- Lift the upper cover and the seat ring when cleaning other parts with any cleaning agents.
- Do not put the cover on before the cleaning agent in your ceramic toilet has been completely cleaned, otherwise the surface may become corroded by the evaporation of cleaning agent.

- Product maintenance in winter

When the temperature of the toilet is below 32°F:

- Pull out the power plug.
- Remove the water inlet hose from the angle valve attached to the toilet and empty the water from inside the water inlet hose.
- Remove the bottom nut and drain any water inside.

- If you have not used the device for a long time

When this product has not been used for a long time, drain the water from the product and cut off the power supply.

- Pull out the power plug.
- Close the angle valve and stop any water.
- Remove the water inlet hose from the angle valve to the toilet and empty any water in the water inlet hose.
- Close the upper cover, press and hold the “removal” button by hand, move the electronic seat cover from the front and then complete the removal from the toilet.
- Place the cover in a cool, dry place when not in use.

• Common fault diagnosis

When you think it is a fault, try some of the following processing methods. If the product is still not working properly, contact your local repair center or call the service hotline.	
<p>Check power supply</p> <ol style="list-style-type: none"> <li>1.If power supply is under normal state.</li> <li>2.If leakage protector trips</li> <li>3.Manual reset thermostat(1stallation step4)</li> </ol>	<p>Check water supply</p> <ol style="list-style-type: none"> <li>1.If water supply is under normal state.</li> <li>2.If corner valve is closed.</li> </ol>
If the following occurs, cut off the power supply immediately.	
The leakage protector trips frequently	

**⚠ Note: When water leakage occurs, close the angle valve and cut off the power supply.**

• Water leakage analysis

Phenomenon	Possible cause	Solution
When person leaves the seat, the product alarm and water outlet continues to leak	Knob is not close	Close the knob
	Control valve is failed	Cut off the power supply, close the angle valve and contact the after-sales department for replacement.

• Analysis of rinsing failure

Phenomenon	Possible cause	Solution
There is no water when the knob is turned on	The inlet hose folds, causing blockage	Close the Angle valve and reinstall the inlet hose
After turning on the knob, the spray rod does not extend, but continues to flow	Self-cleaning nozzle before rinsing	Wait a few seconds
	Didn't seat on interaction area	It is necessary to sit on the interaction area of theseat (there is a drip sound prompt), and then turn on the knob again
	Abnormal water temperature, product over-temperature protection	Pull out the power plug to reset and reconnect the power after 5 seconds,
	Abnormal temperature sensor. Water vapor enters the product during use or cleaning in an environment without dry/wet separation, resulting in temporary short circuit	Please leave the product in a dry environment for 1-2 days, and reconnect the electricity to restore normal use. If the fault is still there, please contact the after-sales service for maintenance or replacement.
After turning on the knob, spray rod does not extend, a lot of water into the toilet	Abnormal pressure, product switch to pressure relief mode	Please close the Angle valve, remove the hose, check whether there is any foreign matter in the filter screen at the inlet of the product, reinstall the hose, open the Angle valve, and then open the knob to the maximum.
Normal water pressure, little cleaning water, cleaning force is weak	There are impurities in the water, use for a period of time, the filter screen blocked	Please clean the filter screen of the hose and the filter screen of the product inlet according to the maintenance instructions
Spray rod can be normally extended to rinsing but no warm water	The product is not connected to power supply	Plug the product into the power socket and check whether the indicator light of the leaky plug is on
	The water temperature function is turned off	Turn on the water temperature function by pressing the key
	The product over-temperature protector is disconnected, so reset operation is needed	Press the product disassembly button to the deepest place and hold it for two seconds (installation step 4)



• Failure analysis of seat

Phenomenon	Possible cause	Solution
The seat is cold	The seat heating is turned off	Turn on the heating function in advance
Temperature drops When rinsing	The product started the low temperature scald prevention function	After cleaning, the setting temperature will rise again

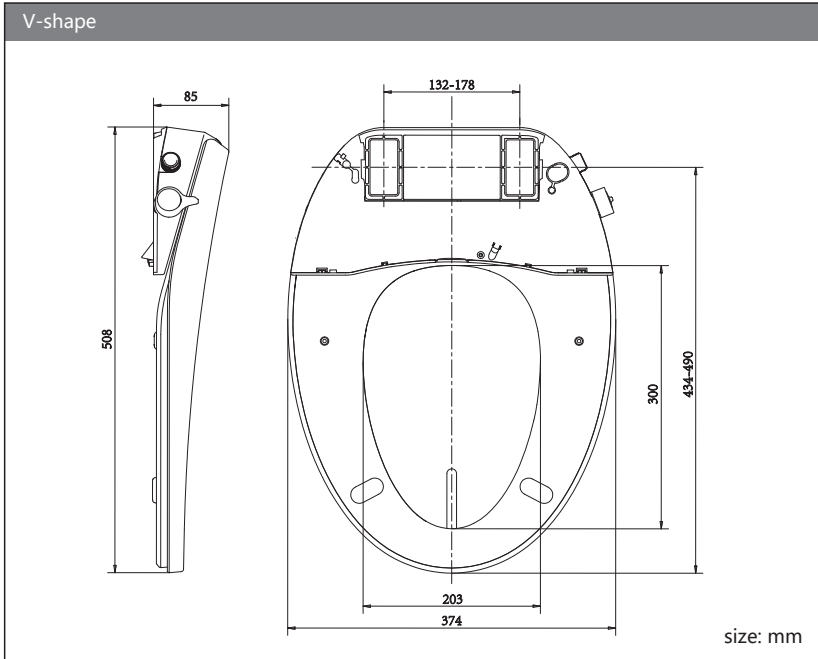
• Failure analysis of light

Phenomenon	Possible cause	Solution
Night light is not ON.	Night light is turned off or damaged	Reconnect to the power supply, if the fault still exists contact the after-sales department for replacement
Knob light is not ON	Knob light is turned off or damaged	

• Failure analysis of warm wind

Phenomenon	Possible cause	Solution
Press  without response	Didn't seat on interaction area	Open the function of warm air after sitting
	Can't use warm air during rinsing	Press  after you stop cleaning
	Fan fault	Unplug the power and close the valve, please contact the after-sales service for maintenance or replacement.
no warm wind	Over temperature protection	Unplug the power plug, 5 minutes apart, reconnect to the power supply, if the failure is still the same, please unplug the power supply, close the Angle valve, contact the after-sales service

• Product dimension drawing



Items		Description
Rated voltage		120V~, 60Hz
Rated power		1050W
Max. transient power		1450W
Length of power line		1.1m
Water supply pressure		0.1 ~ 0.75MPa(Static pressure)
Water supply temperature		41 ~ 95°F
Ambient temperature		32 ~ 104°F
Net weight		About 7.3 Lbs
Water proof grade		IPX4
Cleaning device	Water amount regulation	Stepless regulation
	Water temperature regulation	Gear 3: about 95/100°F/OFF
	Heating method	Instant heating
	Protective device	Anti-siphon valve + anti-backflow valve
	Safety device	Double thermostat
Warm seat	Surface temperature	Gear 3: about 91/98°F/OFF
	Heater power	50W
	Safety device	thermostat & fuse
Warm wind	wind temperature	Gear 3: about 91-109°F (The specific temp. is slightly different depending on the ambient temp.)
	Heating wire power	180W
	Safety device	Thermostat + fuse
Others	Massage rinse	YES
	Antibacterial material	Nozzle and seat
	Low temperature scalding protection	YES
	Abnormality prompt	Alarm sound
	Control operation	Knob
	Auxiliary key	Water temperature and seat temperature setting
	Seat sense	YES
	Light control	YES

Rated power:

Under the ambient temp. of 73±36°F and the inlet water temp. of 59±34°F, the product starts to power up and start up, and the water temp. and setting temp. are adjusted to top grade. Turn on the hip wash function for testing (the reference flow rate is about 600ml/min). The measured product works continuously and stably Average power of cleaning cycle (3 minutes)

# Warranty Card

Dear customers:

Thank you for choosing our E-bidet! If any problems occur during use, please simply remove and check any problems pursuant to the user manual. When you cannot fix the problems yourself, please contact your local supplier or call the service hotline.

## I. Information:

Customer information	Customer name		
	Address		
	TEL		
Dealer information	Name		
	TEL		
Model		Product series number	
Purchase date	Y	M	D
		Warranty period	Two-year free warranty since the purchase date

## II. Notes to warranty card:

1. Please complete this warranty card.
2. Warranty cards and an invoice are important for the warranty service. If the product failure occurs during the warranty period, please show this warranty card and include your invoice number to the after-sales service or directly to the manufacturer.
3. The warranty card cannot be reissued so please keep it safe.

## III. Rules on free maintenance

During the warranty period, the Company will provide repair free of charge according to the use instructions, precautions for normal use.

## IV. Paid maintenance is required in the following circumstances that do not fall within the scope of free maintenance:

1. Out of warranty.
2. The valid invoice and warranty card cannot be provided during the warranty period.
3. Failure or damage caused by transportation, collision after purchase.
4. Product damage during abnormal use, failure and damage during the warranty period caused by human factors or natural disasters, such as fire, earthquake, flood, lightning or environmental pollution, etc.
5. Failure or damage caused by unauthorized disassembly, modification or maintenance due to user's cause or responsibility.
6. Failure or damage caused by violation of maintenance regulations in use, such as improper use of cleaning agent or wiping and maintenance methods not compliant with maintenance requirements.
7. The consumable items (such as sealing rings, etc.) or products have failed or damaged due to sand and impurities.
8. Conduct the secondary transfer according to the customer's requirements.





**NOTE:**

To continuously improve its products, VIVOHOME reserves the right to modify this information without prior notification.

Please contact customer service via [support@vivohome.com](mailto:support@vivohome.com) with any questions, comments, or concerns. Thank you for using VIVOHOME products in your home!

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