Kräus®

CARE & CLEANING GUIDE

Bathroom & Kitchen Products

REGISTER YOUR NEW KRAUS PRODUCT

And Let Us Serve You Better

Why Should You Register Your New Kraus Product?

Are you tired of keeping track of receipts and proofs of purchase? Registering online is an easy way to safeguard product details and keep your warranty information close at hand.

Should the need for service ever arise, online registration will allow us to instantly access your product and purchase details, making your customer support experience even faster.

Having your contact details in our secure database will also allow us to immediately pass valuable product information, including updates and upgrades, along to you.

Receive Proof of Ownership

Access Customer Care & Installation Help

Get Exclusive Kraus Offers & Promotions

We Are Always Looking For Ways To Improve

Please take a moment to share your experience.
Visit **www.kraususa.com** and let us know what you think.

Scan to Register Online

Contact Us To Learn More
1.800.775.0703 / www.kraususa.com / customerservice@kraususa.com
Like & Follow **KrausUSA**

GETTING STARTED

For the best cleaning & care results when maintaining your Kraus products, please follow all instructions carefully, and only use the suggested cleaning agents. Using other cleaning agents may cause damage or discoloration, and may potentially affect the functionality of your product.

Always test all cleaning agents on an inconspicuous area of your Kraus product before applying to the entire surface.

Wipe all surfaces clean and rinse them completely with water immediately after applying the cleaner. Rinse and dry any excess cleaner that may land on adjacent surfaces. Do not allow cleaner to sit, as it may soak in and cause damage.

Use a soft, damp cloth or sponge. **DO NOT** use any abrasive material, such as a scouring pad, brush, or steel wool, to clean the surface of your Kraus product.

The effectiveness of all cleaners depends on factors like water hardness and temperature, consistency of cleaning formulas, and age/condition of the product being cleaned. Variations in these, and other, factors mean that Kraus cannot guarantee the effectiveness of any cleaner or procedure used. Please see the product warranty for further details on what is covered under normal conditions of use.

To view all warranty information, visit **www.kraususa.com/warranty**

BRASS & HYBRID FAUCETS

Chrome, PVD, Lacquer & Oil-Rubbed Bronze

Always spot-test any new cleaner on a hidden area of the faucet before applying it to the entire surface.

To prevent water spots, rinse and wipe your faucet thoroughly with a damp cloth after every use, then pat dry with a microfiber cleaning cloth.

We recommend thoroughly cleaning your faucet once a week with your choice of cleaner from the Products to Consider section below.

Do not use cleaners containing any abrasive powders, bleach, ammonia, alcohol, vinegar, or chlorine. These products may damage the faucet finish.

Do not use abrasive pads, steel wool, or wire brushes when cleaning the faucet. Using these will damage and/or wear down the faucet finish.

Products to Consider:

- Comet® Bathroom Cleaner
- Fantastik® Antibacterial Heavy Duty Cleaner
- Green Works® All-Purpose Cleaner
- Green Works® Glass Cleaner
- Windex® Original Glass Cleaner
- Soft cloth
- Sponge

Oil-Rubbed Bronze Finishes Products to Consider:

- Windex® Original Glass Cleaner

STAINLESS STEEL FAUCETS

Always spot test any new cleaner on a hidden area of the faucet before applying it to the entire surface.

To prevent water spots, rinse and wipe your faucet thoroughly with a damp cloth after every use, then pat dry with a microfiber cleaning cloth.

When purchasing a cleaner for your stainless steel faucet, look for a brand that explicitly states its products are "suitable for stainless steel." We recommend using your choice of cleaner from the Products to Consider section below.

Do not use cleaners containing any abrasive powders, bleach, ammonia, alcohol, or chlorine. These products may damage the faucet finish.

Do not use any abrasive pads, steel wool, or wire brushes when cleaning the faucet. Using these will damage and/or wear down the faucet finish.

Products to Consider:

- Fantastik® Antibacterial Heavy Duty Cleaner
- Green Works® All-Purpose Cleaner
- Green Works® Glass Cleaner
- Windex® Original Glass Cleaner
- Soft cloth
- Sponge

STAINLESS STEEL SINKS

To prevent water spots and clouding, rinse and wipe the inside of the sink with a microfiber cleaning cloth after every use.

For a more thorough cleaning, use water and a mild liquid soap detergent (ammonia-free). Apply the cleaner with a soft sponge, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth.

Polishing your sink weekly will help to retain the luster of the stainless steel. We recommend using your choice of cleaner from the Products to Consider section below.

For maximum surface protection, we strongly recommend using a Kraus bottom grid, included with most Kraus stainless steel sink models. If you need a new or replacement grid, our customer service team will be glad to help!

Do not use cleaners containing any abrasive powders, bleach, ammonia, alcohol, or chlorine. These products may damage the sink finish.

Do not use any abrasive pads, steel wool, or wire brushes when cleaning the faucet. Using these will damage and/or wear down the sink finish.

Do not leave pots, utensils, or standing water in the sink, as this may cause rust stains on the sink surface.

Products to Consider:

- Weiman® Stainless Steel Cleaner
- Howard Naturals® Stainless Cleaner
- Fantastik® Antibacterial Heavy Duty Cleaner
- Green Works® All-Purpose Cleaner
- Green Works® Glass Cleaner
- Windex® Original Glass Cleaner
- Soft cloth
- Sponge
- Use 3M Scotch Brite® Pad Non-Abrasive for tougher stains
- Bar Keepers Friend®

STAINLESS STEEL SINKS

Recommended Use & Care

We Recommend:

- The best form of maintenance is regular and frequent cleaning. We think you will find it easier to maintain the pristine appearance of your sink with regular cleaning rather than dealing with major cleanups on a sporadic basis.
- The practice of regular cleaning is particularly important in locations with water that has a high mineral content.
- Should mineral deposits build up over time, we recommend using vinegar to neutralize the calcium deposits. Use a soft dishcloth saturated with vinegar to scrub the sink surface, then rinse with water and towel dry.
- Always use the mildest procedure possible to clean your sink. Please avoid using any abrasive cleaners, scrubbing pads, or wipes, as this may damage and/or wear down the sink surface.
- Unfortunately, stainless steel will scratch over time. This is inherent to the material; you will see evidence of this wear condition on the surface of other kitchen items, such as cutlery, and pots & pans. For this reason, we recommend that you use the mildest form of cleaner available. Please use a non-abrasive cleaning soap (e.g. liquid dishwasher detergent) with a soft cloth to clean the surface of the sink.
- Any cleaning or scrubbing to remove stubborn stains should always follow the grain or polish lines in the sink. Please be aware that scrubbing across the grain may lead to scratching.
- If you find a need to use a more aggressive approach for treating stubborn stains, we recommend the following products:

  Bar Keepers Friend®
  Bon Ami®
- Kraus stainless steel bottom grids are designed to protect the finish on the bottom of the sink bowl. These grids are included with most Kraus stainless steel sink models. If you need a replacement grid, our customer service team will be happy to help!

STAINLESS STEEL SINKS

Recommended Use & Care

A Word To The Wise - Please Be Aware That:

- The iron present in some commonly used kitchen items, such as steel wool pads, cast iron skillets, or steel utensils, may lead to the corrosion of stainless steel. Small particles of iron residue may be left on the surface of the sink, and although they may not be readily visible, the presence of iron combined with moisture will lead to corrosion.

- The unique properties of stainless steel are dependent upon exposure of the surface to oxygen that is present in the air or atmosphere. Do not leave rubber dish mats, cleaning sponges, or pads in the sink overnight, as they will trap water, which will lead to staining or discoloration of the sink surface.

- Bleach contains chlorine compounds, and chlorine will attack stainless steel. The risk of damage is proportional to the concentration of chlorine and the duration of exposure. Minimize any potential damage by avoiding the use of chlorine bleach and chlorine cleaners in the sink.

- Some anti-bacterial soaps contain chlorine. We recommend that you clean up any such spills, and rinse the sink surface with water.

- Any prolonged contact of the sink surface with strong acids or chemicals could lead to pitting, and should be addressed with an immediate rinsing and cleaning of the sink with clean water.

  These chemicals may be present in the following items:
  - Photographic chemicals
  - Soldering fluxes
  - Drain cleaning products containing sulphuric or hydrochloric acid
  - Silver dip cleaners
  - Certain salt laden foods such as pickles, mayonnaise and mustard

GRANITE SINKS

To prevent water spots, clouding, and discoloration, rinse and wipe the inside of the sink with a microfiber cleaning cloth after every use.

For a more thorough cleaning, use water and a mild liquid soap detergent (ammonia-free). Apply the cleaner with a soft sponge or nylon brush and scrub in circular motions. Remember to thoroughly wash away any extra soap left behind after cleaning.

To clean, seal, and protect your granite sink, use a pH neutral cleaner. We recommend using your choice of cleaner from the Products to Consider section below.

To deep-clean tough stains, products to consider include: Mr. Clean Magic Eraser, Supreme Surface Scum & Mineral Deposit Remover. Make sure to follow the cleaning instructions provided by the product's manufacturer.

Do not use cleaners containing any abrasive powders, bleach, ammonia, alcohol, or chlorine. These products may damage the sink surface.

Do not use any abrasive pads, steel wool, or wire brushes when cleaning the sink. Using these will damage and/or wear down the sink surface.

Do not leave pots, utensils, or standing water in the sink, as this may cause rust stains on the surface of the sink.

Products to Consider:

- Supreme Surface® Granite Cleaner & Conditioner (may be used daily)
- Soft Scrub®
- Dishwasher soap
- White vinegar + water solution 50/50
- Weiman® Granite Cleaner & Polish

CERAMIC SINKS

To prevent water spots, rinse and wipe the inside of the sink with a microfiber cleaning cloth after every use.

For a more thorough cleaning, use water and a mild liquid soap detergent (ammonia-free). Apply the cleaner with a soft sponge, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth.

For hard water deposits or lime scale, use the following solution: ½ vinegar and ½ water. Apply the mixture to the inside of the sink, then immediately rinse thoroughly with warm water and pat dry with a microfiber cleaning cloth. To prevent streaks, use a chamois cloth to dry the sink.

For tough stains like rust (caused by mineral deposits from the water supply) or toothpaste residue buildup, use a solution of baking soda and vinegar. Combine the two ingredients into a paste, and apply directly to the stain. Let the paste sit for 10 minutes, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth.

Do not use cleaners containing any abrasive powders, bleach, ammonia, alcohol, or chlorine. These products may damage the sink surface.

Do not use any abrasive pads, steel wool, or wire brushes when cleaning the sink. Using these will damage and/or wear down the sink surface.

Products to Consider:

- Soft Scrub®
- Bar Keepers Friend®
- Dishwasher soap
- White vinegar + water solution 50/50
- Mild bleach solution

SOLID SURFACE SINKS

To prevent water spots, rinse and wipe the inside of the sink with a microfiber cleaning cloth after every use.

To maintain the product, treat all surfaces with baby oil using a microfiber cleaning cloth once per month.

For everyday cleaning, use water and a mild liquid soap detergent or a ½ vinegar and ½ water solution. Apply the cleaner with a soft (microfiber) cleaning cloth or soft (non-abrasive) sponge wipe in circular motions, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth. Remember to wash away any extra soap left behind after cleaning thoroughly.

For tough stains, use the following solution: ½ vinegar and ½ water, or suggested products (listed below). Apply the cleaner with the coarser side of a dishwashing sponge wipe in circular motions, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth. Remember to wash away any extra soap left behind after cleaning thoroughly.

Minor scratches and some deep stains on the surface may be treated with P400 or finer grit abrasive paper soaked in water, and then maintained with baby oil.

Do not any cleaners that include lime removal agents such as CLR or Lime-A-Way. These products may damage the sink surface.

Do not any abrasive pads, steel wool, or wire brushes when cleaning the sink. Using these will damage and/or wear down the sink surface. PLEASE BE CAREFUL WITH ALL PRODUCTS CONTAINING ABRASIVES.

Do not leave metal objects or standing water in the sink, as this may cause rust stains on the surface of the sink.

Products to Consider:

- Soft Scrub®
- Bar Keepers Friend®
- Dishwasher soap
- White vinegar + water solution 50
- Mild bleach solution

Note : To maintain the beauty of the product surface and avoid unwanted stains (hair dye, ink, lipstick, and other coloring substances) we strongly recommend the immediate removal of dirt.

Avoid any cleaning products that contain natural or artificial dyes. Test product on an inconspicuous area before using.

The temperature of the water should never exceed 70°c (158°f).

Improper use may damage products and invalidate the warranty.

Go to Kraususa.com for care and maintenance guides

GLASS SINKS

To prevent water spots and clouding, rinse and wipe the inside of the sink with a microfiber cleaning cloth after every use.

Clear Glass Sinks: For a more thorough cleaning, use water and a mild liquid soap detergent (ammonia-free). Apply the cleaner to the exterior and interior of the sink with a soft sponge, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth.

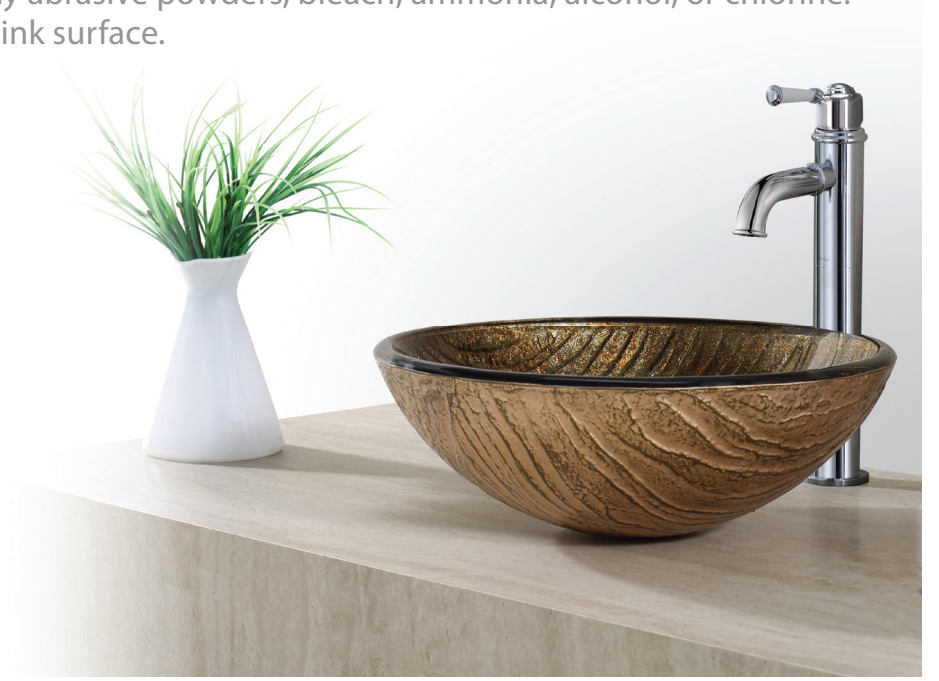
Frosted Glass Sinks: For a more thorough cleaning, use water and a mild liquid soap detergent (ammonia-free). Apply the cleaner with a soft sponge to the interior of the sink only, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth. To keep the exterior of the sink spot-free, simply wipe off any excess water with a microfiber cleaning cloth after every use. For a more thorough cleaning of the exterior, use a mixture of mild liquid soap detergent and water.

Multi-Color Glass Sinks: For a more thorough cleaning, use water and a mild liquid soap detergent (ammonia-free). Apply the cleaner with a soft sponge to the interior of the sink only, then rinse with lukewarm water and pat dry with a microfiber cleaning cloth. To keep the exterior of the sink spot-free, simply wipe off any excess water with a microfiber cleaning cloth after every use.

For hard water deposits or lime scale, consider one of the following cleaners: Cinch Streak Free Multi-Surface Cleaner, Mr. Clean Antibacterial Multi-Surface Spray, or Formula 409 Glass & Surface Cleaner. Apply the cleaner to the inside of the sink, then immediately rinse with warm water and pat dry with a soft cloth. To prevent streaks, use a microfiber cleaning cloth to dry the sink.

Do not use cleaners containing any abrasive powders, bleach, ammonia, alcohol, or chlorine. These products may damage the sink surface.

Do not use any abrasive pads.



Thank You for Choosing Kraus

To help ensure that you remain as happy with your Kraus purchase as the day it was installed, please follow the care and cleaning instructions and tips specific to your product.

If you have additional questions,
please contact our **Customer Support Team** at **1.800.775.0703**

For more information about Kraus products,
please visit our website at **www.kraususa.com**

To download this guide please visit
www.kraususa.com/care-and-maintenance.html

LIVE BEAUTIFULLY™
For style that works in harmony with your life, discover your kitchen and bath inspiration with Kraus

Kraus USA INC / 1.800.775.0703 / www.kraususa.com
© 2017 Kraus is a Trademark of Kraus USA, Inc. All Rights Reserved

Kräus®

www.kraususa.com