

SAFETY INSTRUCTIONS

Mattress Safety & Compliance Guide

Norellune Collection

N NEW COMFORT, QUIETLY REFINED.

Important handling, fire-safety, packaging, foundation, and use information for NEUWIT Norellune mattresses.

Fire & Heat Safety

KEEP AWAY FROM IGNITION SOURCES

Mattresses and bedding can burn when exposed to open flame or sufficient heat. Keep the mattress and bedding away from smoking materials, candles, matches, lighters, space heaters, fireplaces, and other ignition sources.

- Do not smoke in bed or allow smoking materials near the mattress.
- Do not place heating appliances directly on or under the mattress.
- Do not remove, cut, puncture, or alter internal fire-barrier components or the mattress cover.
- Do not use a mattress that has been damaged by fire, excessive heat, or an unknown chemical exposure.
- Keep required law labels attached to the mattress.

Compressed Mattress Setup

- Open the carton in the room where the mattress will be used.
- Avoid knives, scissors, or other sharp tools near the mattress surface when removing plastic.
- The mattress can expand rapidly after the compression wrap is opened. Keep children and pets clear during setup.
- Allow up to 72 hours for the mattress to recover its intended height and feel.
- Ventilate the room after opening. Temporary packaging odor can occur with compressed bedding and should diminish with airflow.

PLASTIC BAG HAZARD

Keep all plastic bags, film, and compression wrap away from babies and children. Dispose of packaging immediately after setup.

Safe Support & Handling

- Use only on a stable, level, supportive bed foundation appropriate for the mattress size.
- Larger sizes require adequate center support where specified by the frame manufacturer.
- Do not use a damaged, collapsed, or uneven foundation.
- Do not stand or jump on the mattress. Concentrated loads can damage internal materials and may cause falls.
- Move the mattress with two adults. Support from underneath; decorative side handles, if present, are for positioning rather than carrying the full mattress weight.
- Do not fold or sharply bend the mattress except within the normal movement range of a compatible adjustable base.

Cleaning & Moisture

- Keep the mattress clean and dry. Use a breathable mattress protector.
- Spot clean only with a lightly damp cloth and mild detergent unless the product label states otherwise.
- Do not saturate, pressure-wash, steam-soak, or use aggressive solvents on the mattress.
- If the mattress becomes heavily wet or contaminated, discontinue use until the condition is resolved and the mattress is completely dry.

U.S. Mattress Flammability Requirements

Mattresses sold in the United States are subject to federal mattress flammability requirements, including 16 CFR Part 1632 (cigarette ignition resistance) and 16 CFR Part 1633 (open-flame performance). Product-specific compliance records should be maintained by the manufacturer or responsible seller.

CERTIFICATION CLAIMS

Only upload or publish certification logos, certificate numbers, laboratory reports, or compliance claims that are supported by current documentation for the exact mattress model and applicable components. Component certifications should not be presented as whole-mattress certifications unless the certification scope expressly allows it.

When to Stop Using the Mattress

- Structural failure or exposed internal components.
- Damage from fire, excessive heat, or electrical equipment.
- Severe water intrusion, persistent mold, or unsafe contamination.
- A broken foundation that causes the mattress to sag or become unstable.
- Any condition that could reasonably create a risk of injury or fire.

For questions about product condition, contact the retailer or seller through your order page and provide photographs of the mattress, labels, and foundation.