



GENERAL INFORMATION

IMPORTANT

- Check the inside of the larger pieces in your box for other materials packed inside.
- > When assembling components, place on a non-abrasive surface (i.e. shipping box) to avoid scratching.
- We recommend an area approximately 5'x 8' for unobstructed assembling.
- You should not need to use excessive force when assembling components.

VISIT OUR WEBSITE FIRST, SO WE CAN HELP YOU RIGHT AWAY!

Although great care has been taken to ensure proper packaging and handling of this product, occasionally problems occur. If you discover any missing, damaged or defective parts, please visit our website to order replacement parts. If you experience any further trouble with your product, please contact our customer service department.

- parts.nychbrands.com
- ☑ support@zippity-outdoor.com
- 704-892-5222 / 877-234-6196

Customer service agents are available to take calls weekdays from **9am-5pm EST**. If you call outside of business hours, please leave a voicemail.

To help you quickly and accurately, please have reference item number **ZP19011** and the specific part name which can be found on page 4. It is helpful if you can provide the batch lot which is a stamped number inside the box.

If you are having problems with the assembly or installation of this product, we are happy to assist you with the process, **so please give us a call at 704-892-5222 / 877-234-6196.**

If for some reason you need to return this product, please allow us to help resolve your issues first. If you still decide to return the product, **you will need to initiate the return from the company you originally purchased from.**

MISSING OR DAMAGED PARTS?

NEED ASSEMBLY HELP?



Detailed Product Dimensions & Specifications





STEP 1: LAY OUT MATERIALS





STEP 2A: MOUNT TO CONCRETE



STEP 2B: MOUNT TO WOODEN DECK



(STEP 2B.5)

 \blacktriangleright Once level, fasten the surface mount using (4) $\frac{1}{4}$ " x 4" hex head bolts with nuts and washers.





