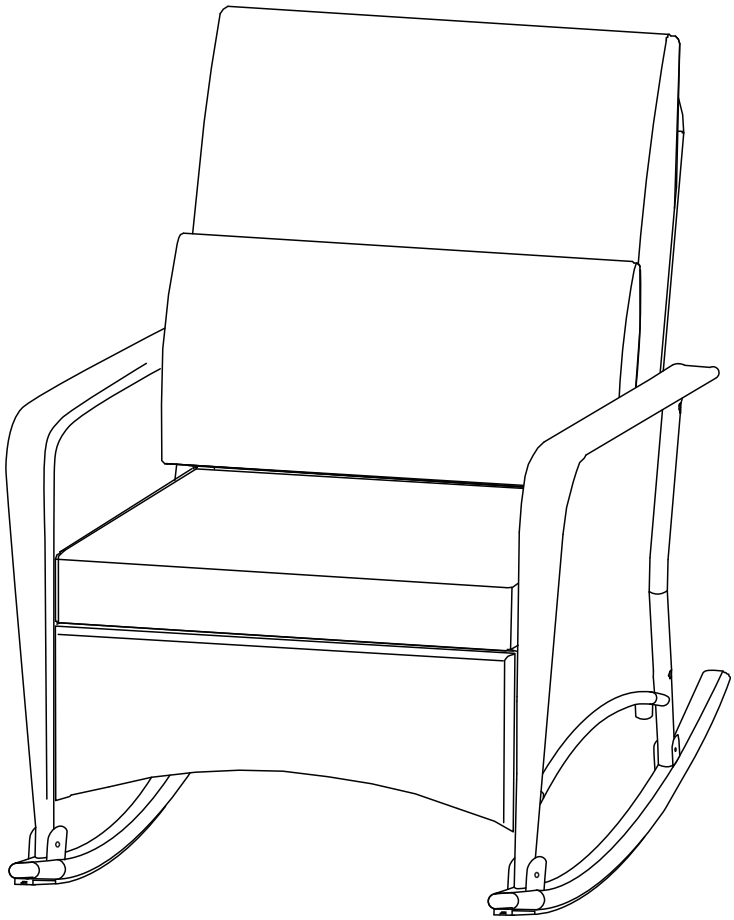
INSTRUCTION

NBCH027/NBCH028

Rattan Rocking Chair



If you need help or find any damaged or missing parts, please don't worry — feel free to contact us through the platform. We're here for you.

AFTER-SALE

Dear Valued Customer,
Thank you for choosing this product.

Every product undergoes strict quality inspection and careful packaging before shipment. However, unexpected issues may occasionally occur during logistics transportation. Please do not worry if you encounter any of the following situations:

- Dented, broken or damaged product and outer packaging after delivery
- Missing accessories or parts when unboxing the package
- Product malfunctions, operational questions or functional abnormalities during use

Two Official Channels to Contact Us for Support

1. Order Backend Message

Send us a message directly through your order page, attach clear real photos of the problem along with your order number.

2. Patiofurnitureserviceteam@outlook.com

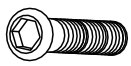
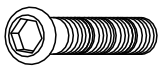
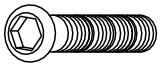
Email us with your order number and relevant photos of the problem for prompt follow-up.
Processing Time Promise:

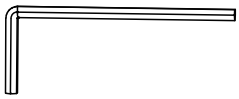
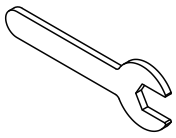
We will reply and resolve your issue within 24 hours upon receiving your message via either of the above two contact methods.

Once we receive your message, we will check your issue without delay, provide proper solutions wholeheartedly, safeguard your shopping rights and bring you a reassuring and pleasant purchasing experience.

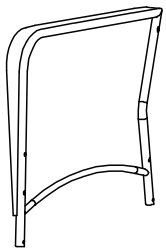
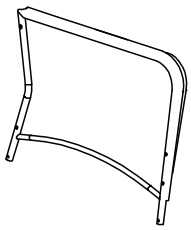
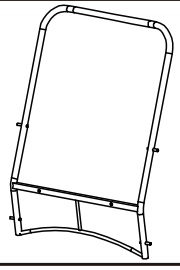
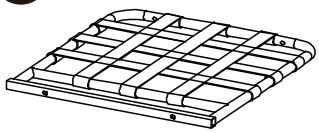
Patiofurnitureserviceteam@outlook.com

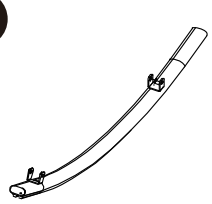
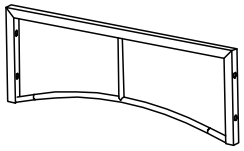
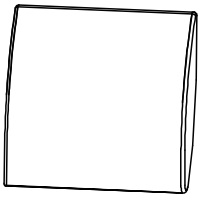
HARDWARE LIST

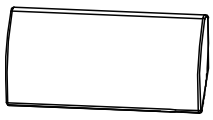
N	O	P	Q	R
 M6x25	 M6x35	 M6x40		
4 pc	8 pc	4 pc	20 pc	4 pc

S	T
	
1 pc	1 pc

PART LIST

A	B	C	D
			
1 pc	1 pc	1 pc	1 pc

E	F	G	H
			
2 pc	1 pc	1 pc	1 pc

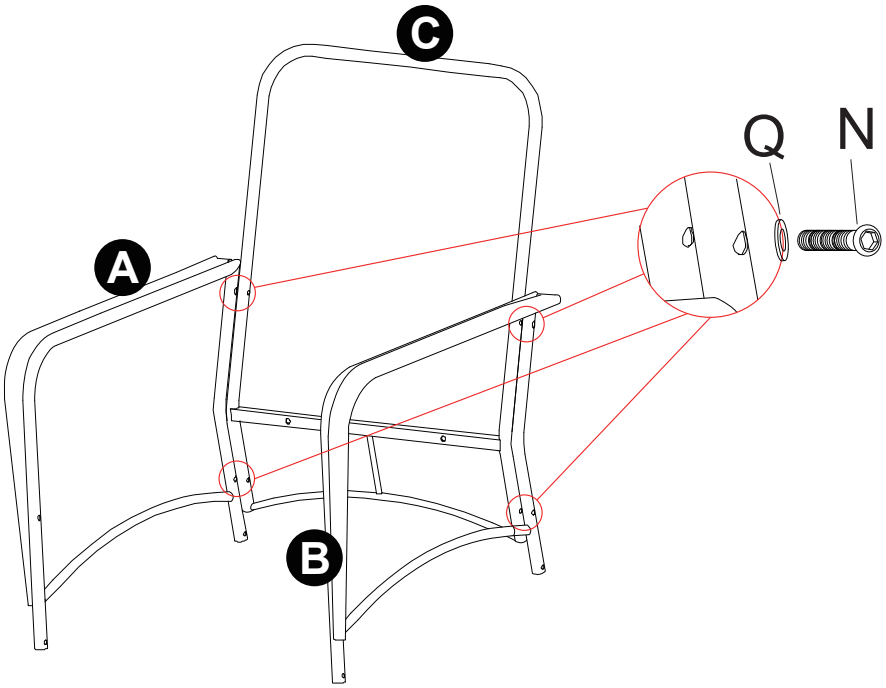
I

1 pc

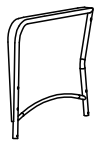
1. Please ensure that all accessories are complete before starting the installation.
2. Due to the variety of accessories, many accessories may be glued together, please check carefully
3. If any accessories are missing or damaged, please contact the seller immediately.
E-Mail: Patiofurnitureserviceteam@outlook.com

STEP 1

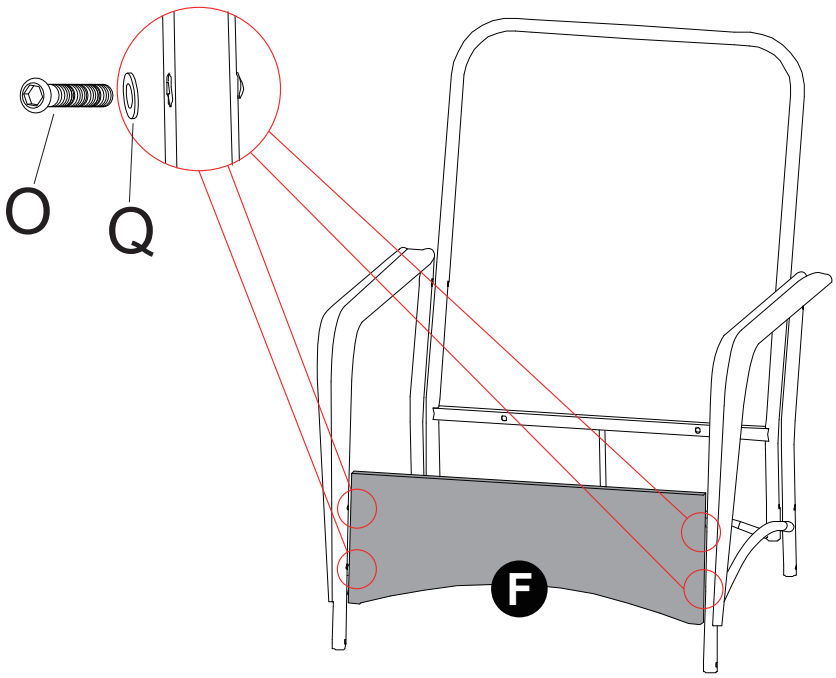
NOTICE

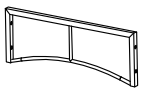
When installing, please be careful not to tighten the screws immediately!
You need to make sure that all the screws are secured to 80%,then tighten them!



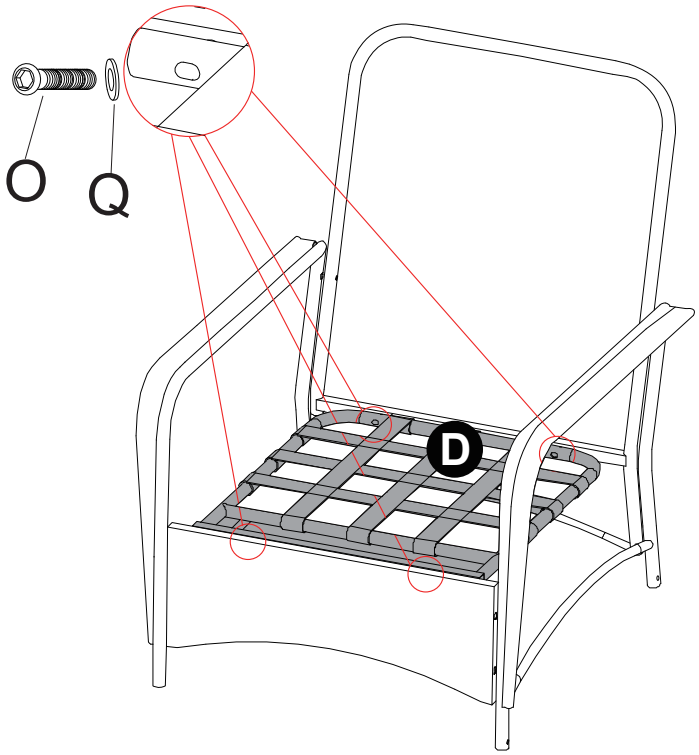
A 	B 
1 pc	1 pc
C 	N  M6x25
1 pc	4 pc
Q 	S 
4 pc	1 pc

STEP 2



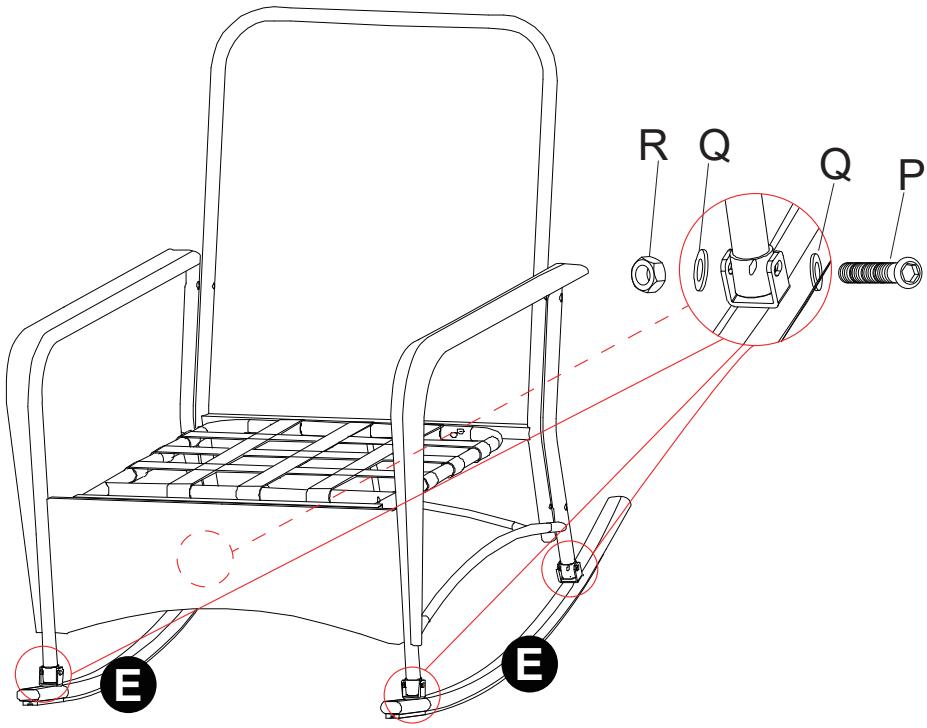
F 	O  M6x35
1 pc	4 pc
Q 	S 
4 pc	1 pc

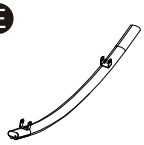
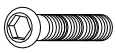
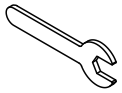
STEP 3



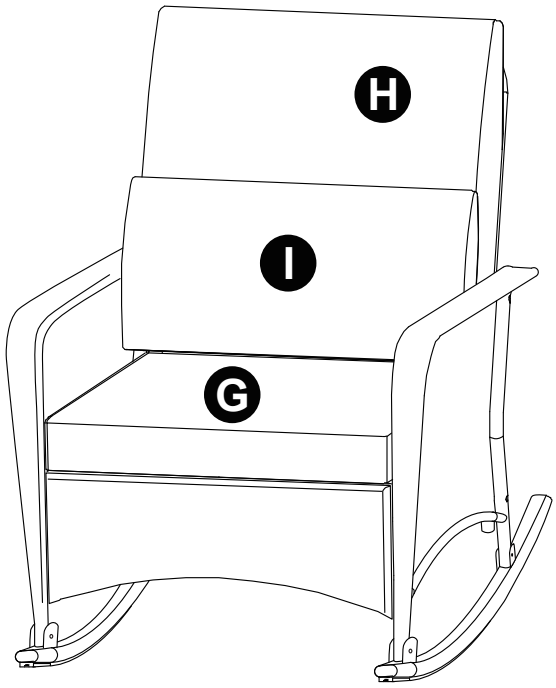
D	O
	 M6x35
1 pc	4 pc
Q	**S**
	
4 pc	1 pc

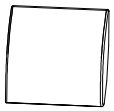
STEP 4



E	P
	 M6x40
2 pc	4 pc
Q	**R**
	
8 pc	4 pc
S	**T**
	
1 pc	1 pc

STEP 5



G	H
	
1 pc	1 pc

I

1 pc

STEP 6

The installation is complete. Make sure all the screws are fully tighten.

