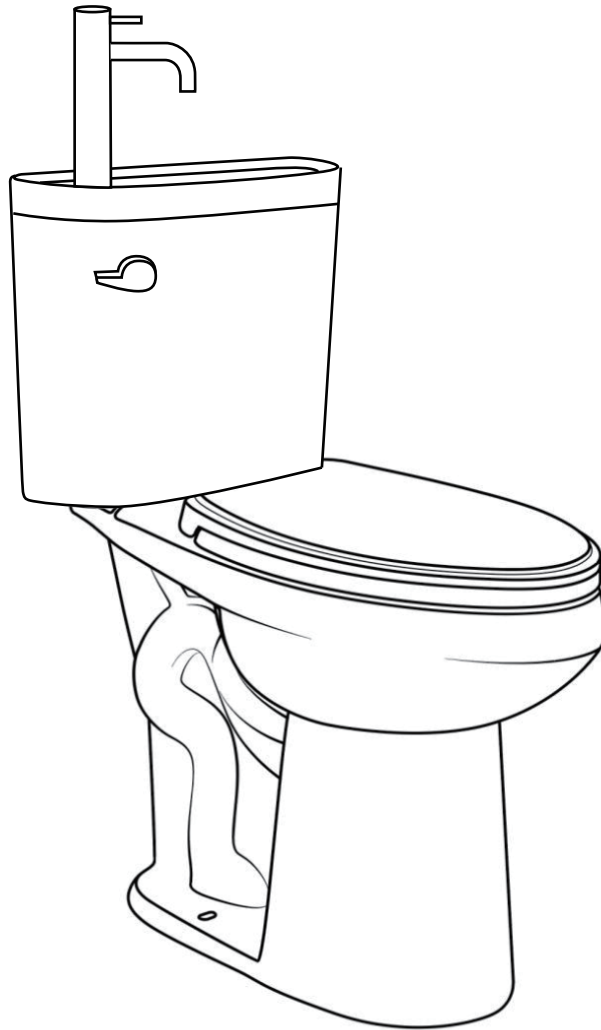


TWO-PIECE TOILET INSTALLATION & CARE GUIDE



AFTER-SALES SUPPORT

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WARNING - HEAVY AND FRAGILE

Vitreous china can crack and cause injury if dropped or over-tightened. Two people are recommended for lifting and positioning. Wear eye protection and gloves. Never install a damaged product.

PRE-INSTALLATION CHECKLIST

- Inspect the tank, bowl, seat and hardware for shipping damage.
- Verify the rough-in, supply location and clearances for the model received.
- Follow applicable plumbing and building codes; use a licensed plumber if unsure.
- Confirm the floor is clean, level and sound and the closet flange is firmly secured.
- Shut off the water supply and remove all standing water before removing the old toilet.

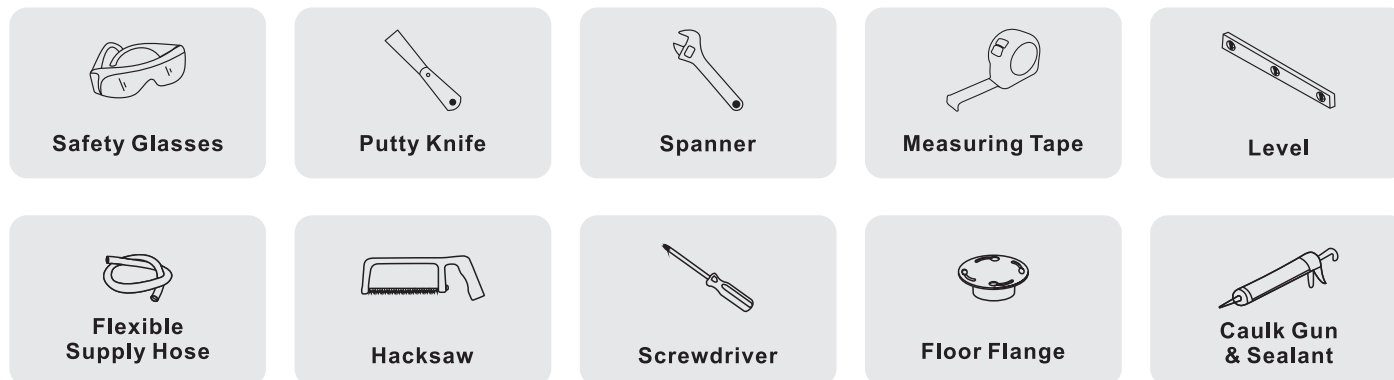
INSTALLER RESPONSIBILITY

Inspect the product before installation and stop if damage, missing parts or an incompatible installation condition is found. Improper installation may cause leaks, property damage or personal injury.

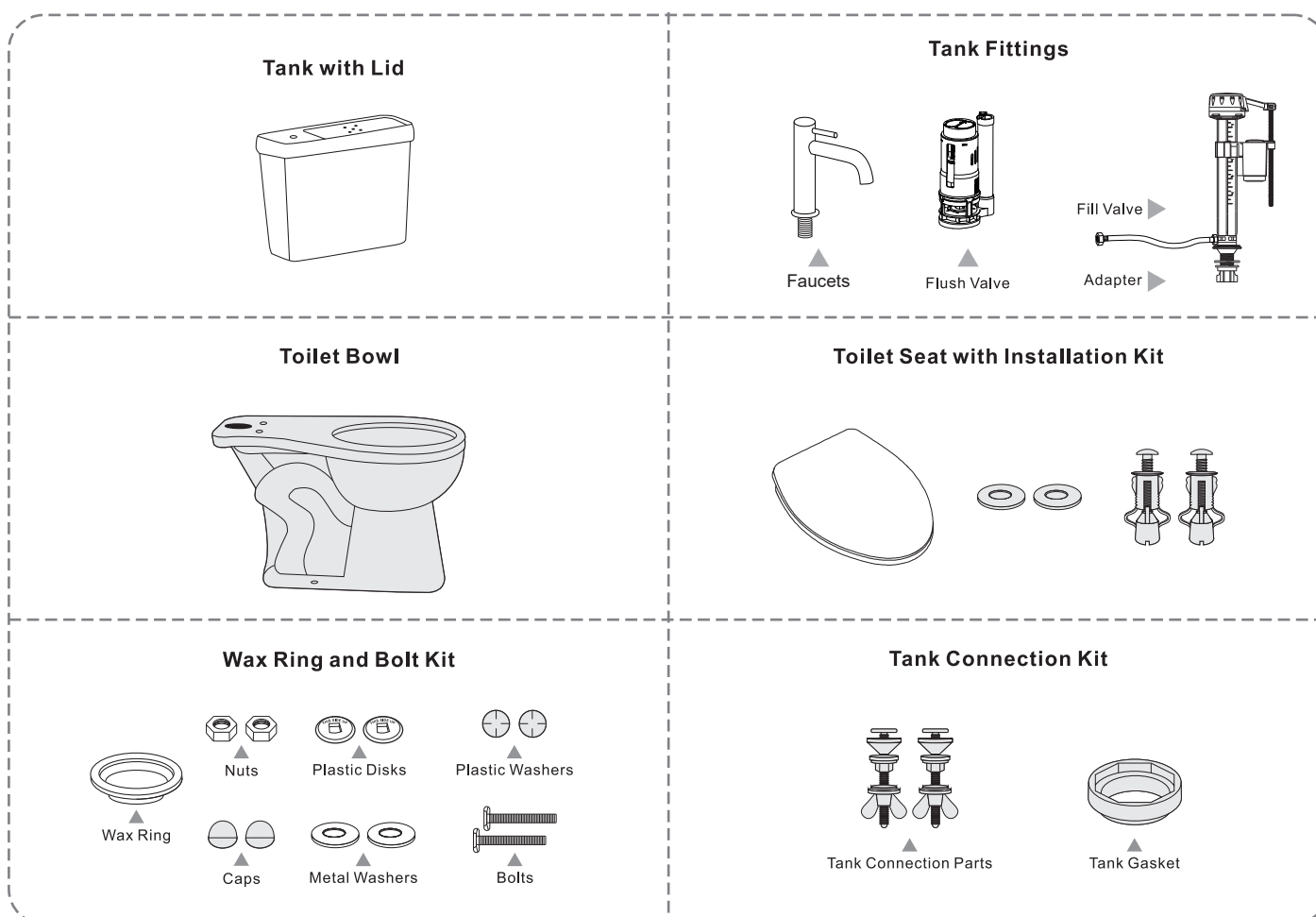
GENERAL NOTES

Illustrations are for reference only. Actual contours and hardware may vary. Use the components packed with the product. Do not over-tighten porcelain or plastic fittings. Use a new wax ring and a new supply line where required. This draft intentionally contains image placeholders for product-specific photography.

SUGGESTED TOOLS AND MATERIALS



PACKAGE CONTENTS



NOT GENERALLY INCLUDED: floor/closet flange, flange screws and flexible water supply line unless stated on the carton.
Component appearance may vary.

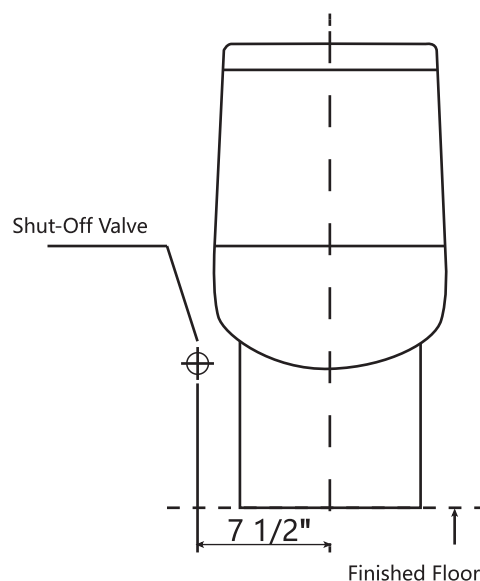
1. Remove Old Toilet

- Turn off the water supply.
- Flush the toilet to empty the tank. Remove any water left in the tank or bowl.
- Disconnect the supply line from the tank.
- Remove decorative caps. Unscrew nuts that attach the toilet to the floor.
- Remove toilet.
- Make sure the water supply valve is shut off before installation.
- Remove old closet bolts from closet flange. Clean any old wax, putty, etc. from base area.

IMPORTANT NOTE REGARDING WATER SUPPLY:

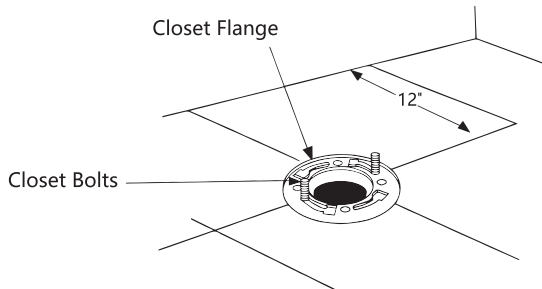
Before installation ensure that the shut-off valve is greater than 7 1/2" from the center of the drain to the center of the shut-off valve on either side.

NOTE: This is a true 12" rough-in toilet from finished wall to center of the drain (no less than 12"). Baseboard thickness may reduce rough-in dimension.



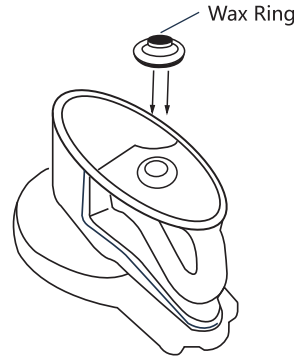
2. Install Closet Bolts

- Install closet bolts to flange channel, turn 90° and slide into place 6" (152mm) apart and parallel to wall.



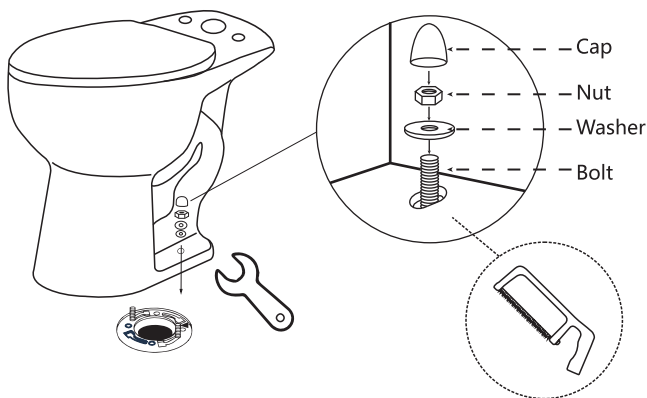
3. Install Wax Ring

- Invert toilet on floor (use cushion to prevent damage), and install wax ring evenly around waste flange, with tapered end of ring facing toilet.



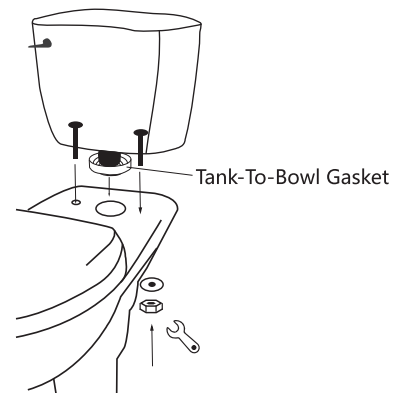
4. Position Toilet on Flange

- Lower the toilet onto the closet bolts, so the bolts project through mounting holes in base of toilet.
- Rock to press the bowl completely downward on the wax ring and flange.
- Install the washer and nut onto each closet bolt. Tighten the nuts evenly until the bowl is stable.
- If the closet bolts are too long for the bolt caps, carefully cut off the excess bolt length with a hacksaw. Smooth any sharp edges if needed, then install the bolt caps.

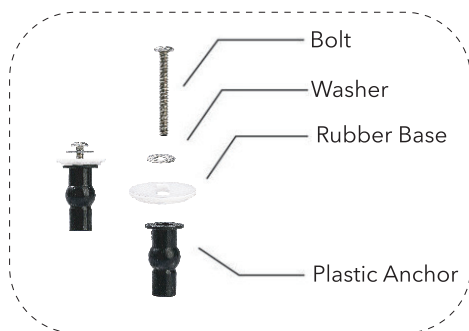


5. Install Toilet

- Place the tank gasket over the tank nut ensuring there are not gaps between the gasket and the tank.
- Put the two tank bolts into the tank mounting holes, then pick up the tank and connect it after guiding the bolts to align the tank with the bowl.
- Tighten nuts alternately to make them stable on the toilet bowl.



6. Install the seat per the seat instructions below. Use the supplied components. After installation, flush several times and check for leaks.



Pre-assembled Fitting

①



Open the hinge covers.

②



Place the seat on the bowl and align it with the mounting holes.

③



Insert the assembled fittings and adjust their positions.

*Make sure the seat is properly aligned with the bowl.

④



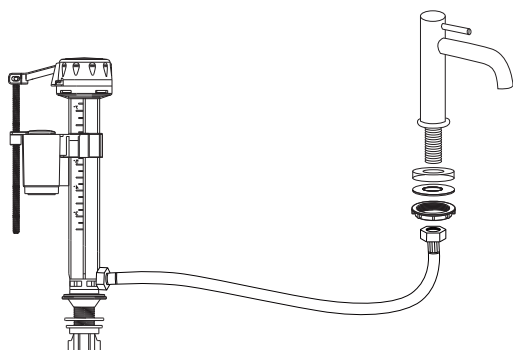
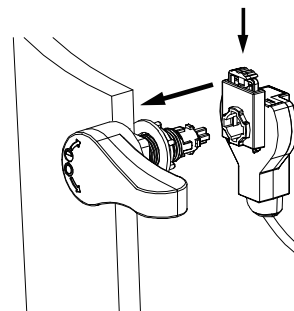
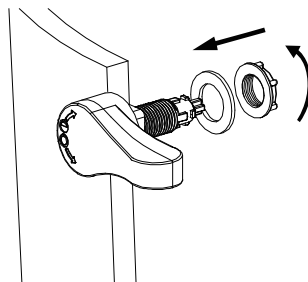
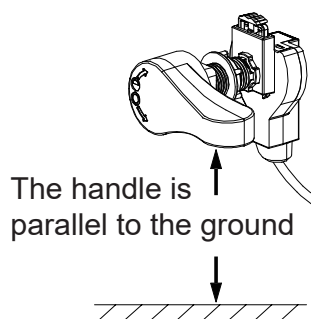
Secure the screws with a screwdriver.

⑤



Snap on the hinge covers to complete installation.

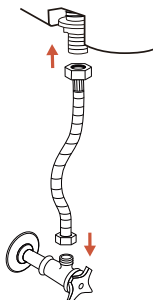
7 Installation the side lever



Installation of faucets and hoses

8. Connect Water Hose to Angle Valve

Connect the flexible water hose (not included) to the toilet tank. Select the adapter based on actual requirement. Connect the water hose to the angle valve. Tighten the coupling nuts by 1/4 turn beyond hand tight.



Note: Our toilet fits both 7/8" and G1/2 water hoses.

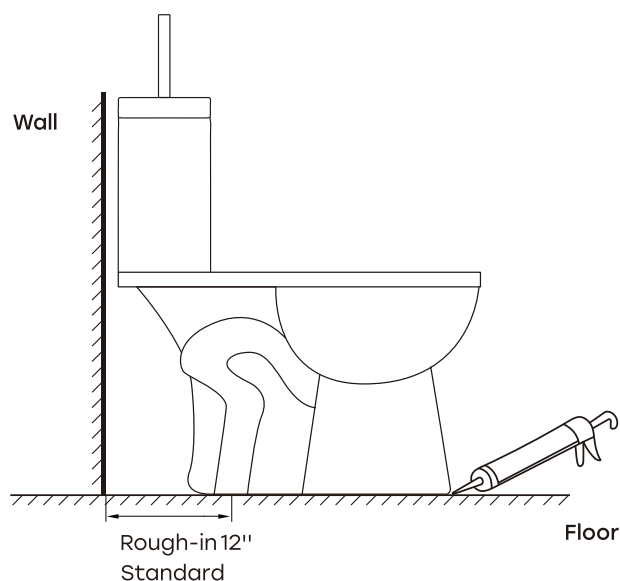
NOTE: Drawings may not exactly define contour of the product.

PRODUCT TEST RUN

1. Turn on the angle valve on the water supply pipe and allow the tank to fill.
2. Check all connections for leakage and tighten them as needed.
3. Once the tank is filled with water, flush it 4 to 5 times to test the flushing system. At the same time, check the bottom of the toilet for leakage to ensure that the wax ring is properly installed and sealed.
4. If there is no leakage, you are ready to finalize the installation. If any shims are installed at the bottom of the toilet bowl, trim them as needed.
5. Apply the silicone sealant around the base of the toilet. Allow 24 hours for the silicone to dry before using the toilet.

Note:

Leakage may not occur during or immediately after installation. Make sure to check for leakage every couple of hours on the first day after installation and then occasionally each day for the next week to ensure that the toilet is properly installed and no leakage occurs. If any leakage is detected, immediately shut off the water supply valve and contact your local plumber to fix it.



CARE & CLEANING

Use warm water, mild non-abrasive detergent and a soft cloth or sponge. Rinse and dry nearby surfaces. Do not use abrasive pads, metal tools, strong acids or alkalis. Do not use chlorine tablets or harsh in-tank cleaners; they may damage fittings and cause leaks.

PERIODIC CHECKS

Check the supply line, tank bolts and base for moisture. Keep rim openings free from mineral buildup. Confirm seat hardware remains secure. If the toilet rocks, leaks, or has a damaged component, stop use and correct the cause before further operation.

QUICK TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE	ACTION
Continuous running	Flapper/valve not sealing; chain or button interference	Check seal and control movement; correct chain slack.
Weak flush	Low water level; supply partly closed; obstruction	Open supply; verify water level; clear obstruction.
Tank-to-bowl leak	Gasket off-center or bolts uneven	Shut off water; reseal gasket; tighten evenly.
Leak at base	Wax seal failed or bowl moves	Stop use; reset bowl with a new wax ring.
Lever does not return	Lever/chain binding	Check lever nut, arm and chain routing.
Push button sticks	Button misaligned or set too tight	Re-align lid/button and verify free movement.
Loose seat	Seat hardware has shifted	Center seat and tighten supplied hardware.

KEEP THIS GUIDE. For service, retain the model identification, proof of purchase, installation date and clear photos of the issue. Customer-service and warranty details to be added after brand assignment.

LIMITED WARRANTY COVERAGE

Keep your dated original invoice as proof of purchase

ONE-YEAR LIMITED WARRANTY

WHO IS COVERED

This limited warranty applies only to the original retail purchaser of the product and is not transferable. Proof of purchase is required for all warranty claims.

WHAT IS COVERED

For a period of one (1) year from the original date of purchase, we warrant that this product will be free from defects in materials and workmanship under normal residential use.

This warranty covers the following components originally supplied with the product:

- Vitreous china toilet bowl and tank
- Toilet seat, if included
- Factory-installed fill valve
- Factory-installed flush valve
- Overflow tube and refill tube
- Push-button or trip-lever flush control components
- Flapper, seals, gaskets and other included plumbing parts

Abnormal fading or staining of the vitreous china glaze caused by a defect in materials or workmanship is covered. Normal color variations, surface variations, scratches, chips or other cosmetic damage occurring after delivery are not covered.

WHAT WE WILL DO

If a covered defect is confirmed during the warranty period, we, at its option, will:

1. Repair the defective component;
2. Provide a replacement component without charge; or
3. Replace the product with the same or a comparable product when repair or component replacement is not reasonably practical.

Replacement parts or products are covered only for the remaining portion of the original warranty period. Shipping or delivery charges may apply unless otherwise required by applicable law or confirmed in writing by Customer Service.

WHAT IS NOT COVERED

This warranty does not cover damage, failure or loss caused by:

- Shipping or handling damage;
- Installation of a product with visible damage or defects;
- Improper installation or failure to follow the installation instructions;
- Failure to comply with applicable plumbing or building codes;
- Overtightening fasteners or impact damage to the vitreous china;
- Abuse, misuse, neglect, accident or improper maintenance;
- Freezing temperatures;
- Hard water, mineral deposits, rust or water-quality conditions;
- Abrasive cleaners, solvents, corrosive chemicals or harsh cleaning tools;
- In-tank cleaning products containing chlorine or other aggressive chemicals;
- Unauthorized alteration or modification;
- Relocation or reinstallation of the product;
- Normal wear and tear;
- Damage caused by parts, accessories or plumbing components not supplied with the product.

Professional installation by a qualified plumber is recommended. However, installation by the purchaser does not by itself void this warranty. Damage caused by improper installation is not covered.

INSTALLATION AND OTHER COSTS

To the fullest extent permitted by applicable law, this warranty does not cover:

- Labor charges;
- Removal or disposal of the original product;
- Installation or reinstallation costs;
- Plumbing modifications;
- Flooring, wall or property repairs;
- Travel or inspection expenses;
- Loss of use, inconvenience or other incidental or consequential damages.

INSPECTION BEFORE INSTALLATION

The purchaser or installer should inspect the bowl, tank and all components before installation. Do not install the product if any damage, missing parts or visible defects are found.

Shipping damage should be reported promptly to the seller and carrier in accordance with their applicable shipping-damage procedures.

HOW TO OBTAIN WARRANTY SERVICE

To request warranty service, contact:

Customer Service: Aftersales.help@outlook.com

Phone: +1 844 379 1301

Please provide:

- Proof of purchase;
- Order number;
- Product model number;
- Date of installation;
- A description of the problem;
- Clear photographs or video showing the defect.

Do not dispose of the product or any allegedly defective component until instructed by Customer Service.

LIMITATIONS OF IMPLIED WARRANTIES

To the extent permitted by applicable law, any implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to one (1) year from the original date of purchase.

Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you.

LIMITATION OF DAMAGES

To the extent permitted by applicable law, we shall not be liable for incidental, consequential or special damages arising from the installation, removal, repair, replacement or use of this product.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion or limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.