

Product Warranty

GUARANTEE:

Our products being used in residential use only, are guaranteed to be free from defects in original material and workmanship. Note: Our items are designed for residential use and are not warranted for commercial applications.

WARRANTY:

180 Days – We agree to correct such defects without charge or at our option replace with a comparable or superior model if the defective product is returned to the retailer.

Includes: Frame, ribs, tilt, crank housing and canopy. If a defect in the original material or workmanship appears during the warranty period on any product; we at its option, will repair or replace the product without charge.

FABRIC LIMITED WARRANTY: 90 Days

WHAT IS NOT COVERED:

Failure caused by unreasonable or abusive use or failure caused by neglect of reasonable or necessary care are not covered by this warranty. Additionally, acts of nature (including but not limited to wind, hurricanes, tornadoes, and storms) are not covered by this warranty. This warranty covers return freight of any warranted product only for the first year. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

WIND DAMAGE:

In windy conditions, it is further recommended that umbrellas be closed, removed from their base, and stored or laid horizontally. This will reduce the risk of damage to your umbrella, furniture, and other belongings on your property. To ensure stability of your umbrella, please observe proper placement, and use sufficient weight (base). Wind damage is not covered by any umbrella warranty.