

# 60 Days Limited Warranty

## A. WARRANTY PERIODS

1、Salon Chair: Armrest Mechanism and Oil Lift - [60 days]

## B. WARRANTY AND APPLICABILITY

We warrant the Products for the warranty periods specified in Section A (Warranty Periods) above in respect of:

Missing materials from the Products at the time of delivery;  
Defects in the manufacturing of materials leading to loss of functionality of the Products at the time of delivery;  
Failure of the Products to correspond with the description in the applicable contract of sale at the time of delivery; and  
Defects in the functionality of hydraulics and armrests functionality.

During the applicable warranty period, We will repair, replace or refund (at its option and in accordance with applicable law) any product, part, or component covered by this warranty.

For each Product purchased, the warranty period starts from the date of delivery of the Product (based on valid tracking details).

This warranty extends only to the original purchaser who has validly acquired the Product from us, its subsidiaries, affiliates and authorized resellers, and is non-transferable.

We reserve the right to limit warranty coverage to the country in which the purchaser originally made the Product purchase.

## C. WARRANTY EXCLUSIONS

We do NOT cover the following under this warranty:

Defects in Products purchased through unauthorized resale, remarketing or distribution.  
Normal wear and tear including but not limited to the wear and tear or degradation of mesh, top portion of armrests, lumbar pillow, foot stand, pump pedal or tightness of mechanisms.  
Damage caused by a service performed by anyone who is not officially acting as an employee, representative or sub-contractor.  
Any damage to the Products or to any property or person, caused by failure to adhere to

We published instructions and guidelines, accident, abuse, misuse, water, flood, fire, or other acts of nature or external causes (including, without limitation, use of the Product in unsuitable environments or conditions).

Defects in a Product that has been modified or altered, including the substitution of any unauthorized components for use in place of the original components in the Product.

Defects in a Product caused by failure to use, apply, install, reconfigure or maintain the Product or component according to our published instructions.

Minor aesthetic and cosmetic abnormalities or variations which do not affect the functionality of the Product.

## **D. WARRANTY AND APPLICABILITY**

We must be notified of any defect within 14 days of the occurrence of such defect via an image or video of the relevant defect sent electronically to us. A valid proof of purchase must be presented for any warranty claim to enable us to reasonably verify the warranty claim.

Products purchased through our authorized reseller must be accompanied by a valid copy of the invoice of the purchase for any claim under this Warranty.

We reserve the right to determine whether a benefit under this warranty may be claimed. Any item requiring repair or replacement due to any of the warranty exclusions will be at the purchaser's expense.

Any repair or replacement under this warranty is limited to the defective part or material only. Components replaced under this warranty may vary in color and texture to the original. Where we have determined that a benefit under this warranty may be claimed, the costs incurred in repairing or replacing such defective part or material (including in particular the cost of materials or postage) shall be borne by us. Replacement parts are covered by the balance of the original warranty, 30 days, or as required under applicable law, whichever is longer.

## **E. LIMITATION ON LIABILITY**

WE SHALL NOT BE LIABLE FOR LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, OR INCIDENTAL OR CONSEQUENTIAL DAMAGES. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL OR GROSSLY NEGLIGENT ACTS AND/OR OMISSIONS.

SOME COUNTRIES, STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY.