

# Warranty Information

Thank you for purchasing our furniture. We are committed to delivering high-quality furniture that meets your expectations. This product comes with a 1-year limited warranty covering defects in materials and workmanship under normal use from the date of purchase.

## Warranty Coverage

Structural damage or defects in the wood panels.

Malfunction of hardware components such as hinges or screws.

Any damage caused during transit that affects product functionality.

## Exclusions

Damage caused by improper assembly or modifications.

Issues caused by external factors such as moisture or extreme temperatures.

In case of any warranty claims, please contact our customer service team with your proof of purchase and a detailed description of the issue.

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## Quality Assurance (QA) & Common After-Sales Issues

We take pride in our rigorous quality assurance process to ensure every piece of furniture meets high standards. However, we understand that issues may arise. Below are some of the common after-sales concerns and their potential solutions:

### Gaps Between Panels

If there are visible gaps between the panels, please check the assembly process to ensure all parts are securely fastened. If the issue persists, contact our customer service for assistance.

### Misaligned Doors

In case the doors are not aligned properly, adjustments to the hinges may be needed. Instructions for adjusting the hinges are included in the manual. If adjustments do not resolve the issue, please contact us.

### Shipping Damage

If your furniture arrives with any damage from shipping, such as dents or scratches, please report the damage immediately. We will arrange for a replacement or repair.

### Incorrect Hole Alignment

If any holes for assembly are misaligned, please refrain from forcing the components together. Contact our customer service for troubleshooting or part replacement.