

10-Year Limited Warranty



Length of Warranty

This limited warranty begins on the date of original purchase and extends for 10 years for the original purchaser. If a qualifying defect in materials or workmanship is found during the applicable warranty period, we may repair or replace the mattress at its discretion.



Warranty Coverage

This warranty applies under normal residential use when the mattress is used on a proper, supportive foundation.

The following items are covered during normal use:

- Visible indentation greater than 1.5 inches not associated with an improper foundation.
- Defects in materials or workmanship in the foam, cover, or internal support system.
- Coil defects such as broken or loose coils that affect mattress performance.

The following items are not covered by this warranty:

- Normal increase in softness or changes in comfort preference over time.
 - Damage caused by misuse, abuse, stains, burns, cuts, or improper cleaning.
 - Damage resulting from an improper bed base, foundation, or frame.
 - Transportation, shipping, or moving-related damage after delivery.
 - Product height variation, bedding accessories, or cosmetic changes that do not affect performance.
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Claims Process

To submit a claim, please contact our customer support team and provide proof of purchase, photos of the issue, and the law label information from the mattress. Additional information may be requested to evaluate the claim. Warranty service is limited to the original purchaser and is non-transferable.



Important: This warranty gives you specific legal rights, and you may also have other rights which vary by state.