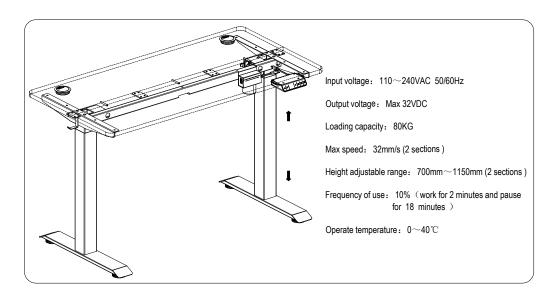
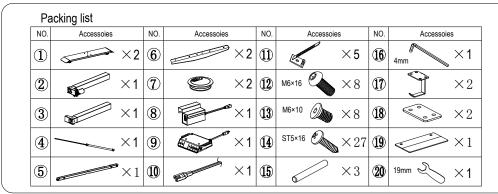
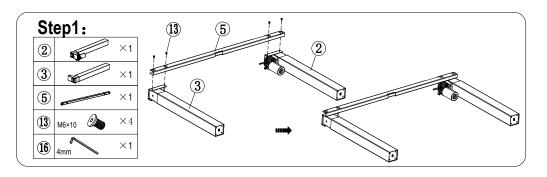
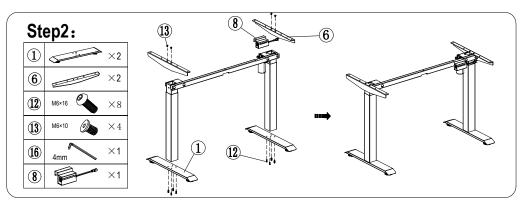
# **Electric Height Adjustable Desk**

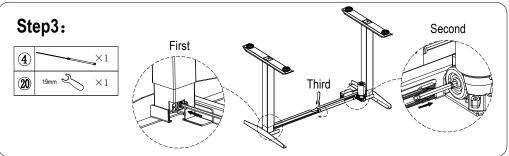
**ASSEMBLY & USE INSTRUCTIONS** 

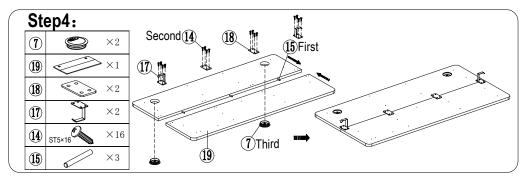


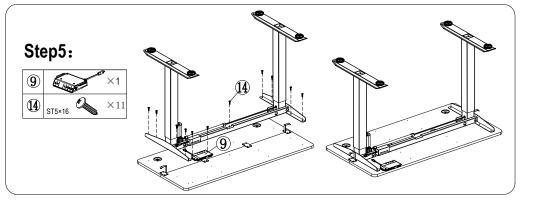


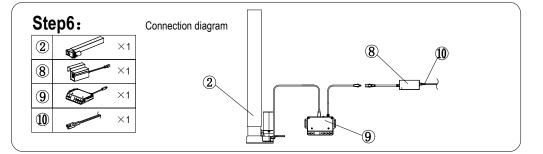












## **Operating Instruction**

## 1. You must RESET the desk prior to use

Press and hold the DOWN button on the Handset until the desk reaches its lowest height. Release the DOWN button. Press and hold the DOWN button again for about 10 seconds until the desk lowers a little more, slightly rises and stops. Release the DOWN button. Your desk is now ready to use

#### 2. MEMORY SETTINGS

Save up to three commonly used desk heights and recall them quickly

- 1. Use the UP or DOWN button to adjust the desk to the desired height
- 2. Press the "M" button until it flashes
- 3. Press "1,2 or 3" button to assign the current height to a number on the handset
- 4. To bring the desk back to any of these assigned heights, press the numbered button

## 3. HANDSET LOCK

The handset can be locked to prevent accidental activation or movement of the desk, and to prevent the desk settings from being accidentally changed.

To lock: Press and hold the "UP" and "DOWN" buttons simultaneously for 5 seconds until the LED reads "LOC"

To unlock: Press and hold the "UP" and "DOWN" buttons simultaneously for 5 seconds until the LED switches from "LOC" to the height display

## 4. TROUBLESHOOTING

If your desk does not respond when you try to raise or lower it, or if the handset displays error messages, check to make sure all the cables are secure (Legs to cables, cables to Control box). If the problem persists, perform the reset procedure.

## RESET PROCEDURE

- 1. Unplug the power cord and press the DOWN button on the handset for 30 seconds until no display on handset
- 2. Plug the power cord back in
- 3. Hold the DOWN button until the desk reaches the lowest height, then release.
- 4. Hold the DOWN button again for about 10 seconds until the desk lowers a bit more, and rises slightly and stops, then release
- 5. The handset will then display the current height, and you should be able to operate the desk
- 6. You may also need to do this if the desk is ever unplugged or loses power.

If the error message persists after reset procedure, contact your supplier.

## Common fault approach:

DESCRIPTION	CODE	TROUBLESHOOTING SOLUTION
Self-Checking Issues	SC0	Power off for 20 seconds, Power on again, If the code persists, replace the Control Box
	SC1	
	SC2	
	SC3	
Overcurrent	r-d	Perform Reset procedure. If the code persists, replace the Control Box
Overheating	НОТ	Pause for 18 minutes before using / Power off 20 seconds then use it.
Communication Failure	R-5	Check the connection between Handset and Control Box. If the code persists, replace Handset
Abnormal Voltage	R-6	Power on again. If the code persists, replace the Control Box
Reset not Completed	RST	Proceed the Reset procedure
Short Circuit	E10	Power on again. If the code persists, replace the Control Box
Overload Protection	E11	Reduce the load on desk
Motor Open Phase	E12	Perform Reset procedure. If the code persists, replace the Leg
Wrong Running Direction	E13	Perform Reset procedure. If the code persists, replace the Leg
Collision Protection	E14	Check your desk's surroundings to make sure there will be no obstacles in the desk's path and that all cords are long enough to accommodate the motion of your desk. If the code persists, set the Upward Anti-Collision/Downward Anti-Collision to a less sensitive level or shut down the Upward Anti-Collision/Downward Anti-Collision (Please refer to ADVANCED SETTINGS)
Motor Stalling	E15	Perform Reset procedure. If the code persists, replace the Leg
Disconnection of Motor Cable	E16	Check the connection between leg and control box
Mechanical Failure	E17	Perform Reset procedure. If the code persists, replace the Leg

### Cautions:

- 1. Product use according the technical parameters.
- 2.Do not expose to sunlight or use in high temperature environment, for indoor use only.
- 3.Pls keep away from corrosive gas and dusty environment, and also pay attention to water.
- 4. Non-professionals are not allowed to disassemble this product to prevent electric hazards.
- 5.Children are not allowed to play on the desk. When children playing on the product, the behavior is unpredictable and manufacture are not responsible for the Dangerous consequences.
- 6.Operate with knowledge of related hazards, Children aged eight or above and with Physical impairment, mentally handicapped people should be used under correct supervision and guidance.
- 7. When children without supervision, users shall not clean and maintain the product.
- 8.If the power cord is damaged, it must be replaced by the manufacturer or the relevant professional to avoid injury.
- 9.Make sure your operating environment without hazard, for example, don't throw your tools anywhere. And always be careful with packing materials, to avoid all possible dangers, if children play with plastic bag, posing a risk of strangulation.
- 10. Please keep the original packaging of the equipment if necessary, to be used for future transportation.

