

Pedestal Sink

Installation & User Manual

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- Thank You for Choosing HOROW. Please read the instructions carefully before installation and keep it available for future maintenance or reference.
- We are not responsible for the accidents resulting from the user's negligence.
- HOROW reserves the right to make revisions to this manual without notice.



Need help? Contact HOROW Customer Service Team.

Phone: (+1)209-200-8033

Monday to Friday

Email: support@horow.com

Important Information



1. Please keep the box and packaging materials until your product is completely installed.
2. If you have any questions, require technical assistance or have any problems with your product: please contact our Customer Service Team.
3. Please have the model number available and retain a copy of your purchase receipt for reference.
4. If for any reason this product does not meet your expectations, please repack this product in the original box and packaging material to avoid damage during transit.
5. Under no circumstances shall we be liable for any incidental damages sustained in connection with this product.
6. The step-by-step guidelines provided in this manual are intended as general guidance for installing HOROW products. In the event of any discrepancies, HOROW shall not be held liable.
7. Keep all small parts and packaging materials out of reach of children.
8. Dispose of packaging materials in accordance with local regulations.
9. Do not use this product for any purpose other than its intended use.
10. Product images shown in this manual are for reference only and may differ from the actual product.

Product Installation

Tools Needed for Installation

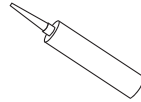
Please have these tools prepared prior to installation.



Safety Glasses



Drill



Sealant



Cut-resistant Gloves



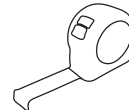
Closed Toe Shoes



Pencil



Adjustable Wrench



Tape Measure

Parts Included

- Pedestal
- Sink
- Mounting Hardware

Prior to Installation



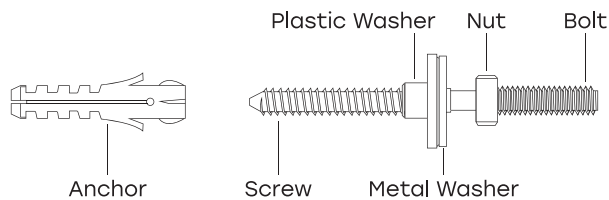
1. Caution: This product is fragile. Handle with care to avoid breakage and possible injury.
2. Make sure that you have all necessary parts. If any part is missing or damaged, please contact our Customer Service Team.
3. Inspect the sink prior to installation to make sure that it has not been damaged during shipping.
4. Follow all applicable state and local plumbing and building codes.
5. Read the installation and maintenance instructions carefully before installation. Always use appropriate tools and wear appropriate personal protective equipment during installation.
6. HOROW strongly recommends professional installation by a licensed plumber.
7. All dimensions are nominal. Verify actual product dimensions before installation.
8. Turn off the water supply valve before installation.

Installation Procedure

Install your sink using the following steps:

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Mounting Hardware Included

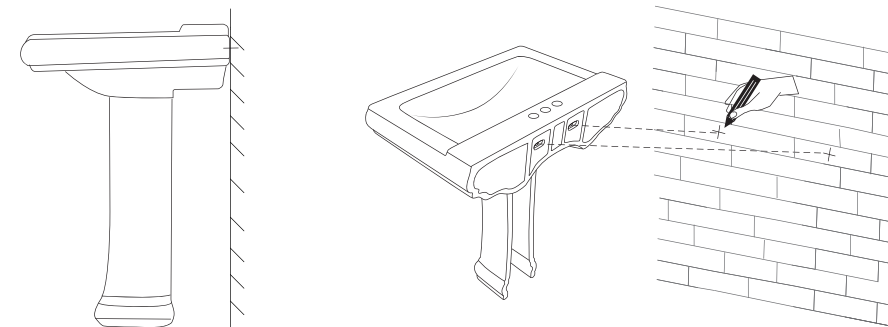


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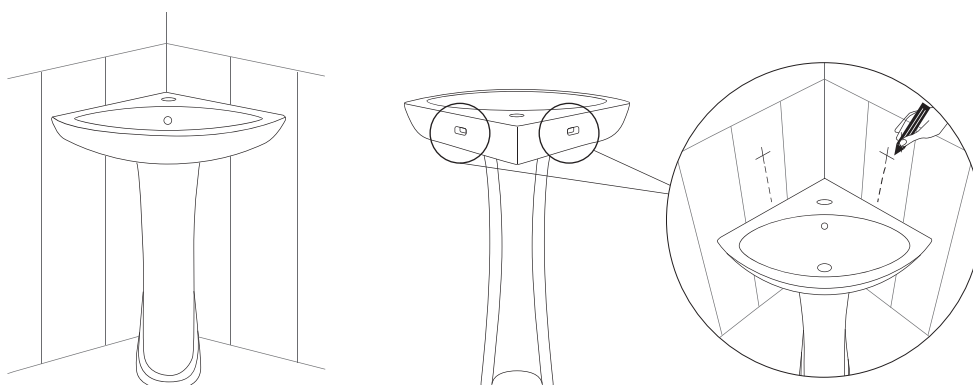
Mark Installation Location

Place the pedestal in its desired location and set the sink against the wall. Mark the mounting hole locations on the wall with a pencil.

For Standard Pedestal Sink



For Corner Pedestal Sink



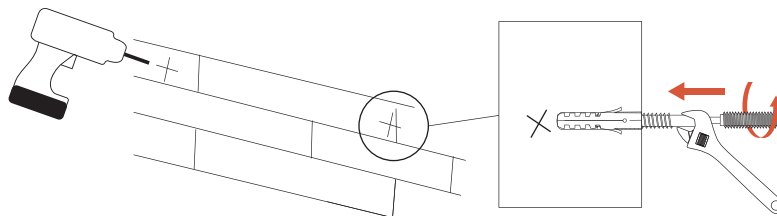
※ Corner pedestal sinks are designed for installation in 90° corner spaces, ideal for compact bathrooms where space efficiency is required.

2 Drill Holes and Install Screws

Drill two holes at the marked positions on the wall, each 9/16" in diameter and 2-15/16" deep (14 mm x 75 mm).

Insert an anchor into each hole.

Tighten the fixing screws into the anchors using a wrench until the wrench makes contact with the wall.

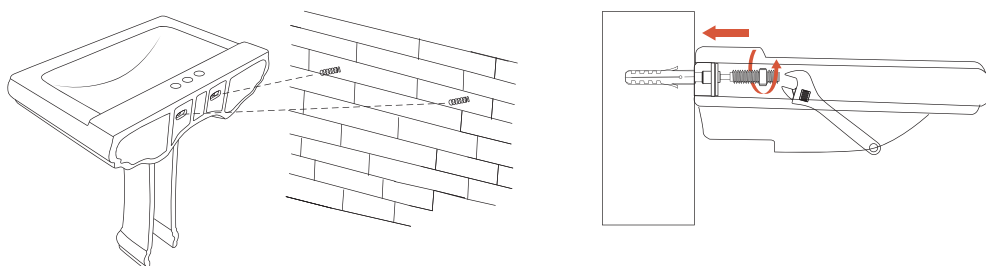


3 Install Sink

Position the sink against the wall, aligning the fixing bolts with the holes at the rear of the sink. Fit a plastic washer followed by a metal washer onto each fixing bolt as shown below.

Secure the sink by tightening a nut onto each fixing bolt. Do not overtighten, as this may damage the ceramic.

Ensure the sink is securely fixed; tighten the bolts further if necessary.

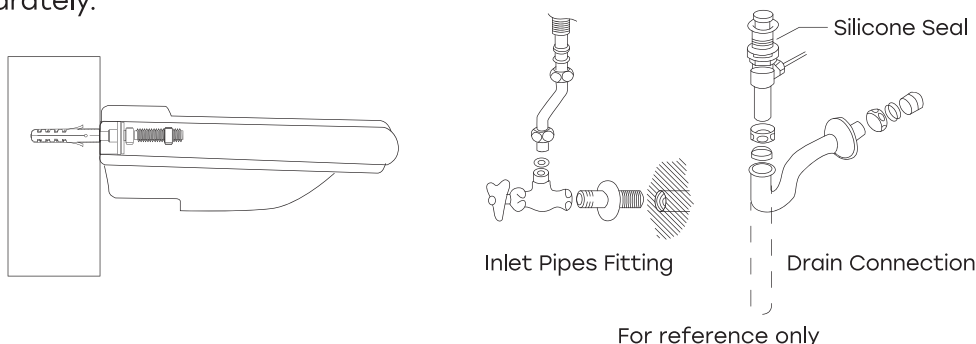


4 Install Plumbing Fixtures

Connect the drain to the sink. Connect the trap to the drain. Connect the water supply connections to the faucet according to manufacturer's instructions.

Run water into sink and check for leaks.

Note: The drain and the faucet are not included and must be purchased separately.

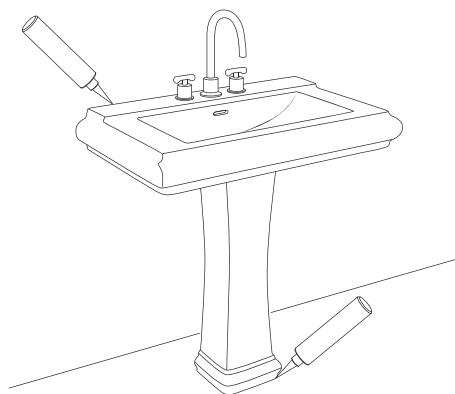


5
Secure Pedestal

Slide the pedestal under the sink and adjust it to the final position. Apply the silicone sealant (not included) around the joint between the sink and wall, and around the base where the pedestal meets the floor.

Remove excess silicone sealant.

Allow the sealant to set for 30–60 minutes.



Care & Maintenance

Ceramic bathroom sinks require regular cleaning and maintenance to prevent water spots, clouding and discoloration.

- ※ Clean your sink regularly with warm soapy water. Rinse thoroughly after using any cleaning products. Wipe the surface with a soft cloth to remove water spots and residue.
- ※ For stubborn stains, use a powdered detergent with a damp sponge or nylon scouring pad.
- ※ Do not leave sharp objects on the surface of the sink for an extended period of time.
- ※ Do not use abrasive cleaners, sanding tools, steel wool or bleaching products as use of such products may affect product performance or void the warranty.
- ※ Avoid contact with hair dye or nail polish, as these products may stain the surface.

Clean the sink regularly



Wipe gently with a soft cloth



Corrosive liquid



Warranty

ONE YEAR LIMITED WARRANTY

HOROW products are made with high-quality materials and workmanship to provide customers with products that are built to last. If any defects in material or workmanship are detected during normal use within the first year of purchase, such as the replacement of any product or product part that you consider to be defective, HOROW will provide replacement parts free of charge. We are **not responsible** for all damages that result from **improper installation resulting in unavailability, repair and maintenance**. This warranty applies only to the original purchaser. Proof of purchase and **evidence of damage** will be required in the case of a **claim**.

HOROW recommends the installations to be made by a licensed, professional plumber.

HOROW will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to use a licensed professional. HOROW is not responsible for any removal or installation cost.

This One Year Limited Warranty will be voided if:

The installation recommendations were not followed.

The product has been moved from its initial place of installation.

The product has been modified.

The product has been subjected to improper maintenance, abuse, misuse, excessive use of chemicals, accident or other damages.

HOROW makes no implication that products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer.

HOROW is not liable for any incidental, consequential or special damages associated with the return, replacement, installation or use of your product. This includes freight costs, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with experts, investigations, analyses, attorneys and other professionals and services).

The HOROW warranty is a comprehensive and explicit limit of liability, and all items outside of it are not addressable by or the responsibility of HOROW. Certain states have variances regarding implied warranties and in those situations, we remain fully compliant.

Warranty Registration

Proof of purchase is required to validate this limited warranty. HOROW encourages you to register your product upon purchase to create a record of ownership at www.horow.com. Registration is voluntary and not required to maintain your limited warranty rights.



For any questions or claims, please contact us by phone or email.

Phone: (+1)209-200-8033

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When making a claim, please prepare a photo of the evidence of damage so that we can quickly resolve the claim for you.



Warning

Content may contain sharp and other possibly harmful pieces and may cause hazard to children and adults, HOROW is not responsible in any way for personal damage.

