WARRANTY POLICY

Your satisfaction with our quality products is our priority. Under the qualifications set forth below.

WHO IS COVERED?

The warranty set is limited to the original purchaser for its original installation location.

WHAT IS THE TIMELINE FOR COVERAGE?

Warranty Policy is valid within **60 days** from the original date of purchase. To issue a warranty claim, you must provide proof of purchase including the receipt that verifies the original purchase date.

WHAT IS COVERED?

If any part of your lighting fixture (including the LED Kit) is defective or malfunctions due to a manufacturing defect as determined, we will provide a replacement part free of charge.

WHEN ARE FULL-UNIT REPLACEMENTS OR FULL REFUNDS ALLOWED?

Full-unit replacements are allowed, only if any part of your product is defective or malfunctions due to a manufacturing defect as determined.

WHAT ARE THE EXCLUSIONS/LIMITATIONS?

Warranty Policy does **NOT** cover the following:

- Damage caused by normal wear and tear, misuse, abuse, neglect, incorrect or improper installation, maintenance, repairs, failure to follow applicable care or cleaning instructions, natural disasters, improper voltage supply or power surges, use of improper parts or accessories, or accidental damages.
- Costs of fees associated with any labour (including but not limited to the electrician's or plumber's fees) required to install, remove, or replace any product.
- Products purchased from an unauthorized seller.
- Products installed outside of the United States that are owned by someone other than the original purchaser.

***Limitations:** This warranty is not valid if the customer fails to establish applied only to the original purchase and extended to the original purchase date.

HOW CAN WARRANTY SERVICES BE OBTAINED?

To file a Warranty Claim you must submit a sales receipt or other document that establishes proof of purchase along with photos or videos of the malfunctioning product to our Warranty Claims Team.