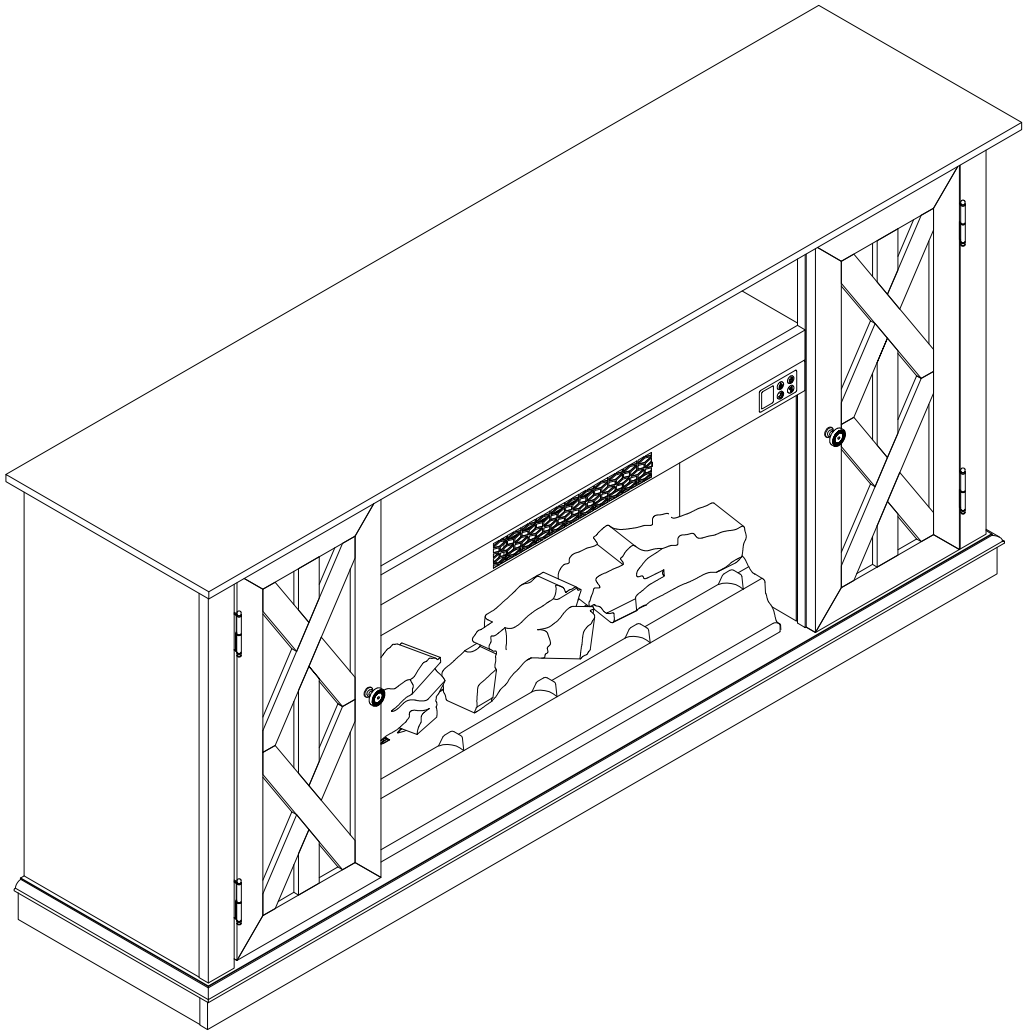
Assembly Instructions



www.festivalneo - usa.com
US Customer Service Hotline : +1 840-244-5399
Us Customer Service E-mail: customerservice.festivalneo@gmail.com

IMPORTANT SAFETY INFORMATION

⚠ WARNING

DEATH OR SERIOUS INJURY MAY OCCUR WHEN CHILDREN CLIMB ON AUDIO AND/OR VIDEO EQUIPMENT FURNITURE. A REMOTE CONTROL OR TOYS PLACED ON THE FURNISHING MAY ENCOURAGE A CHILD TO CLIMB ON THE FURNISHING AND AS A RESULT THE FURNISHING MAY TIP OVER ON TO THE CHILD.

MUERTE O LESIONES GRAVES PUEDEN OCURRIR CUANDO LOS NIÑOS SUBAN AL AUDIO Y / O MOBILIARIO EQUIPO DE VÍDEO. UN MANDO A DISTANCIA O LOS JUGUETES EXISTENTES EN EL MOBILIARIO PUEDE ANIMAR AL NIÑO A SUBIR A LOS MUEBLES Y COMO RESULTADO EL MOBILIARIO PUEDEN VOLCARSE A LA NIÑO(A).

MORT OU DES BLESSURES GRAVES PEUVENT SE PRODUIRELORSQUE LES ENFANTS MONTER SUR L'AUDIO ET / OU DES MEUBLES DE L'ÉQUIPEMENT VIDÉO. UNE TÉLÉCOMMANDE OU LES JOUETS MIS SUR L'AMEUBLEMENT PEUVENT ENCOURAGER UN ENFANT À GRIMPER SUR LA FOURNITURE ET COMME RÉSULTAT L'AMEUBLEMENT PEUVENT BASCULER À L'ENFANT.

⚠ WARNING

RELOCATING AUDIO AND/OR VIDEO EQUIPMENT TO FURNITURE NOT SPECIFICALLY DESIGNED TO SUPPORT AUDIO AND/OR VIDEO EQUIPMENT MAY RESULT IN DEATH OR SERIOUS INJURY DUE TO THE FURNISHING COLLAPSING OR OVER TURNING ONTO A CHILD.

REUBICACIÓN DE AUDIO Y / O EQUIPO DE VÍDEO A LOS MUEBLES NO ESTÁN DISEÑADOS ESPECÍFICAMENTE PARA APOYAR EL EQUIPO DE AUDIO Y / O VÍDEO PUEDE CAUSAR LA MUERTE O LESIONES GRAVES DEBIDO A LA DECORACIÓN COLAPSE O MÁS DE INFLEXIÓN EN UN NIÑO.

DÉPLACEMENT AUDIO ET / OU VIDÉO À DES MEUBLES PAS SPÉCIFIQUEMENT DESTINÉ À SOUTENIR L'ÉQUIPEMENT AUDIO ET / OU VIDÉO PEUT ENTRAtNER LA MORT OU DES BLESSURES GRAVES EN RAISON DE LA FOURNITURE DE S'EFFONDRER OU PLUS EN TOURNANT SUR UN ENFANT.

USE AND CARE

1. To clean, use a soft cloth slightly dampened with water.
2. Do not use abrasive cleaners or spray liquids.
3. Using solvents ofany kind on your furniture may damage your furniture's finish.
4. Liquid spills should be removed immediately. Using a soft clean cloth, blot the spill gently. Avoid rubbing.
5. Stains or marks from crayons or ink markers will be difficult to remove.
6. Do not climb or step on the stand.
7. Periodically check that all fasteners are tightened.

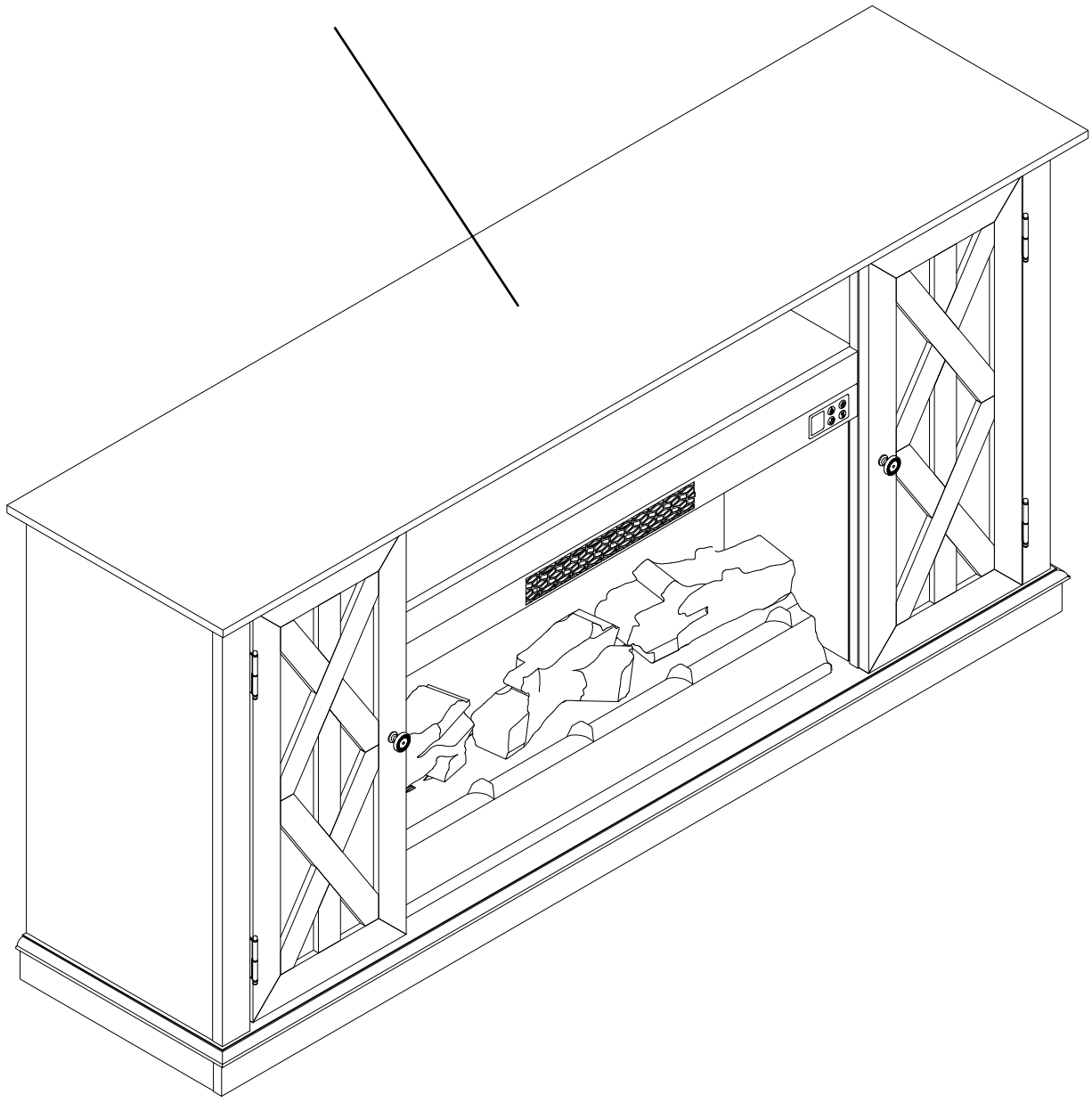
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1. Para limpiar, use un paño suave ligeramente humedecido con agua.
2. No use limpiadores abrasivos o rociadores.
3. El uso de disolventes de ningún tipo sobre sus muebles pueden dañar el acabado de sus muebles.
4. Los derrames de líquidos deben ser retirados inmediatamente. Con un paño suave y limpio, seque el derrame suavemente. Evite frotar.
5. Las manchas o marcas de crayones o marcadores de tinta serán difíciles de eliminar.
6. No se suba o pisar el stand.
7. Compruebe periódicamente que todos los sujetadores estén apretados.

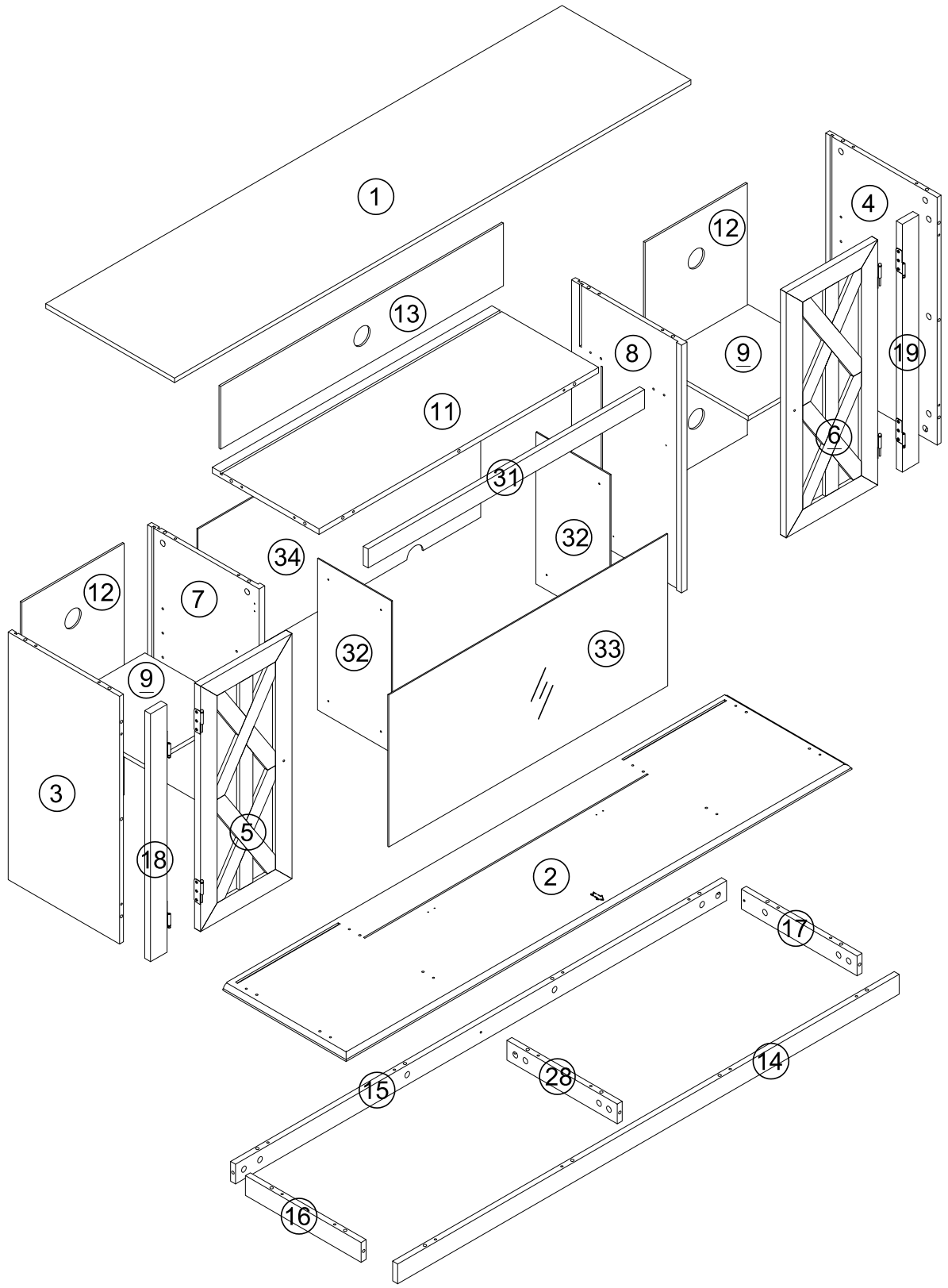
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1. Pour nettoyer, utilisez un chiffon doux légèrement humidifié avec de l'eau.
2. Ne pas utiliser de nettoyants abrasifs ou de liquides en aérosol.
3. L'utilisation de solvants d'aucune sorte sur vos meubles peutendommager le fini de votre mobilier.
4. Les déversements de liquides doivent être retirés immédiatement. L'utilisation d'un chiffon propre et doux, éponger délicatement le déversement. Évitez de frotter.
5. Taches ou les marques de crayons ou des marqueurs d'encre sera difficile à enlever.
6. Ne pas monter ou marcher sur le stand.
7. Vérifier périodiquement que toutes les fixations sont serrées.

MAXIMUM WEIGHT: 70LBS(31.8KG)
PESO MÁXIMO: 70LIBRAS (31,8 KILOGRAMOS)
POIDS MAXIMUM:70LIVRES(31,8 KILOGRAMMES)

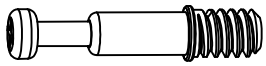


If any parts of your product are damaged or missing, please check the part numbers in the instruction book. If possible, kindly include photos of the damaged parts. You can reach us anytime by phone: +1 840-244-5399 or email: customerservice.festivalneo@gmail.com, and we'll be happy to help!



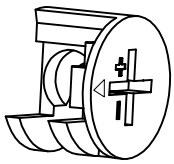
HARDWARE

x49



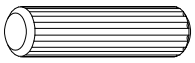
A

x49



C

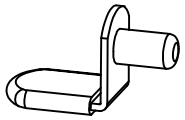
x40



D

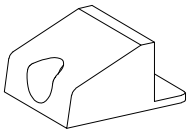
Ø6x30mm

x8



E

x8



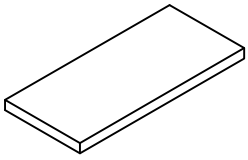
F

x2



G

x11



K

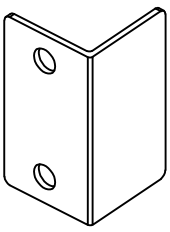
x2



W

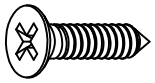
M4x25mm

x4



NN

x8



PP

Ø2.9"x15mm

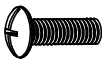
HARDWARE

x8



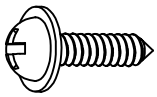
QQ Ø2.9x18mm

x4



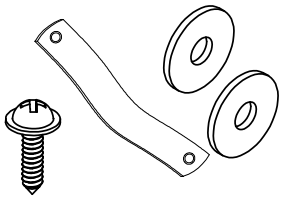
SS M5x12mm

x14



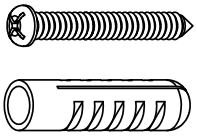
TT Ø3.5x12mm

x2



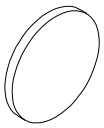
UU

x2



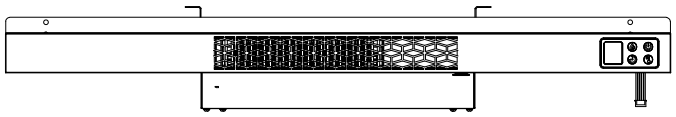
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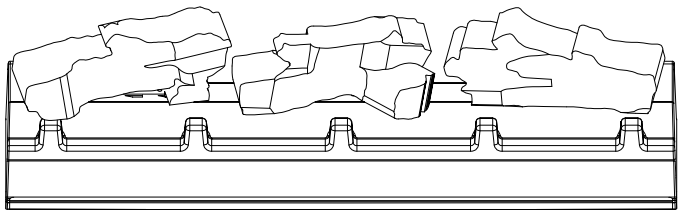
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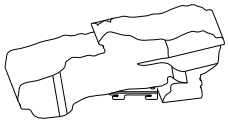
WW

Electrical Insert Components List

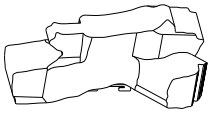




CARTON 1 CONTENTS



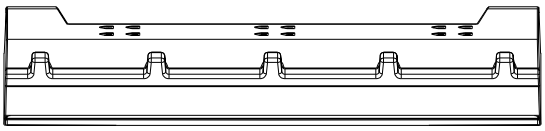
Logset(01)x 1pc



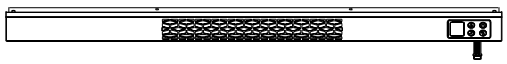
Logset(02)x 1pc



Logset(03)x 1pc

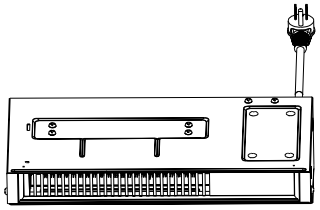


AA x 1pc

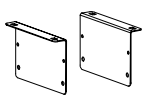


BB x 1pc

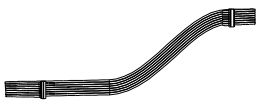
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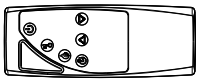
CC x 1pc



DD x 2pcs



EE x 1pc

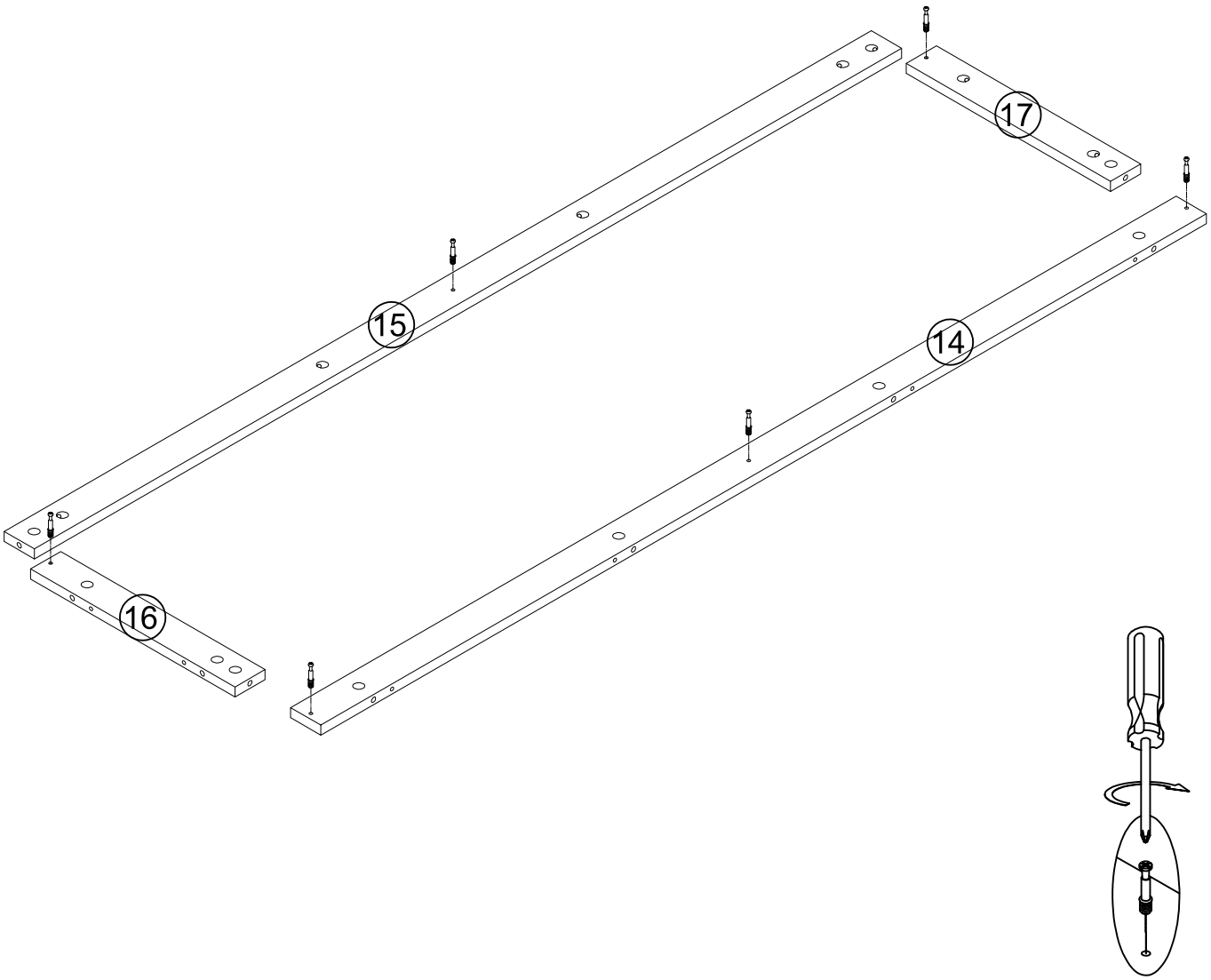


Remote control x 1pc

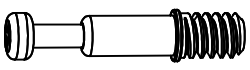


plastic cable tie x 1pc

1

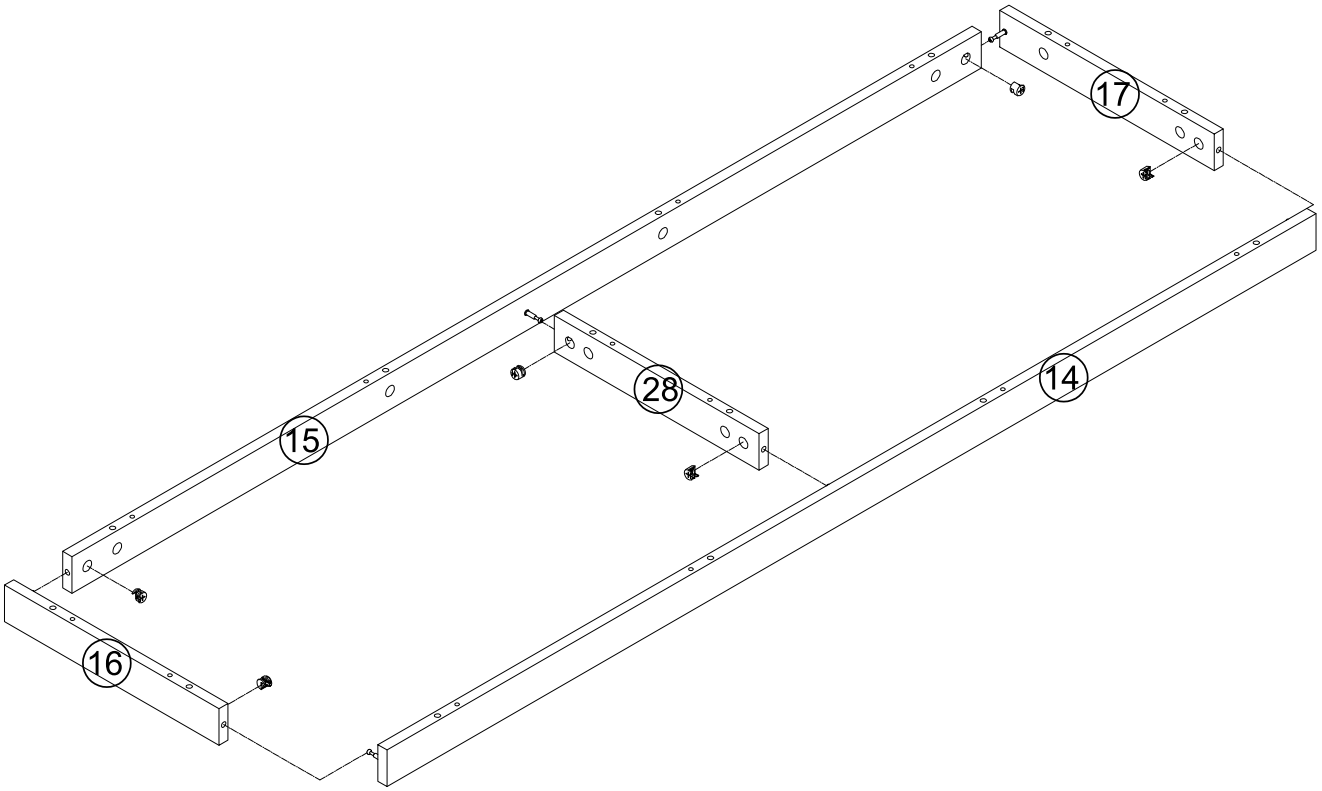


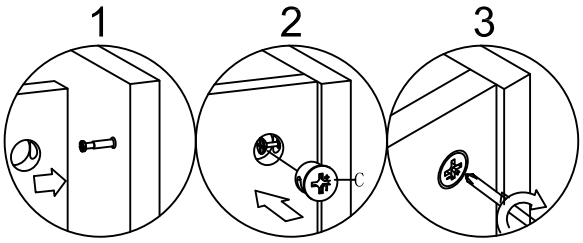
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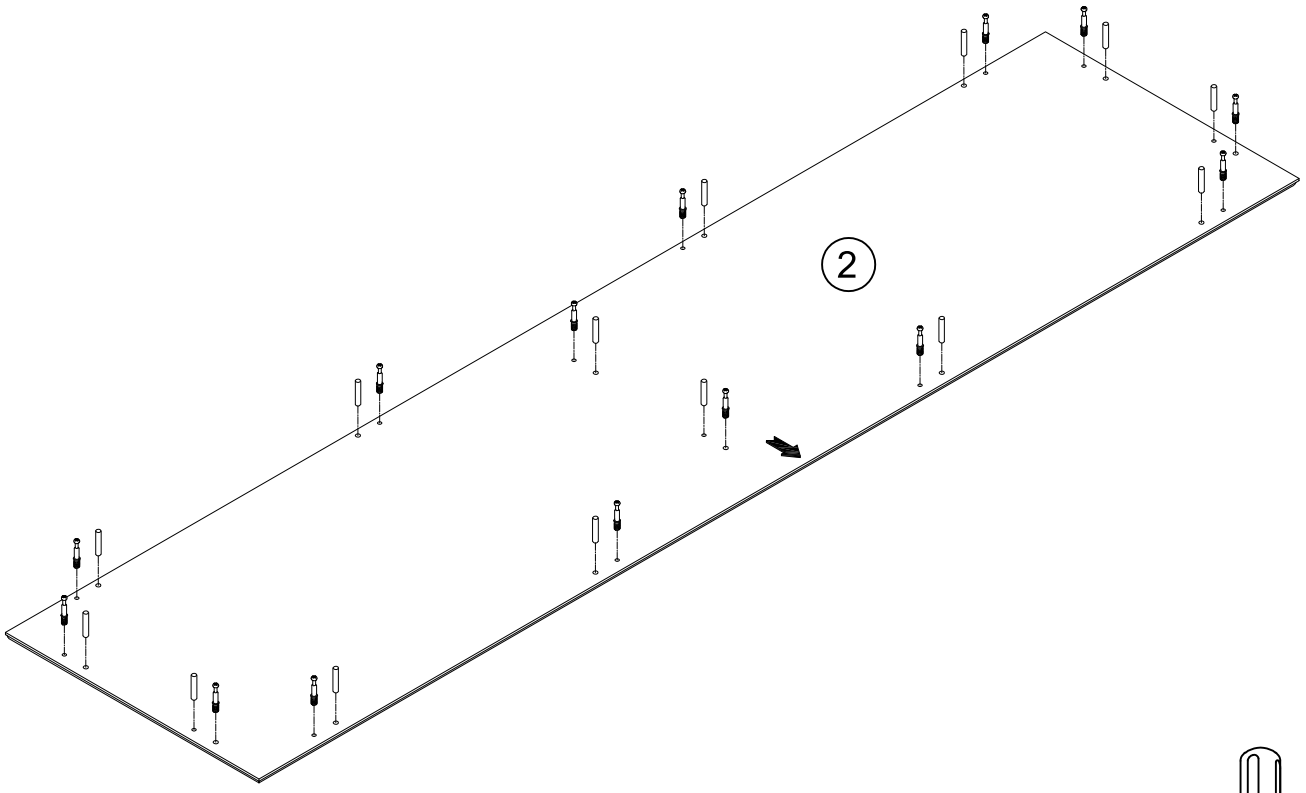
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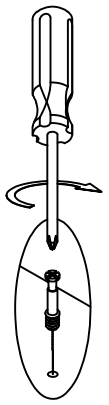


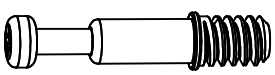
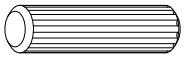


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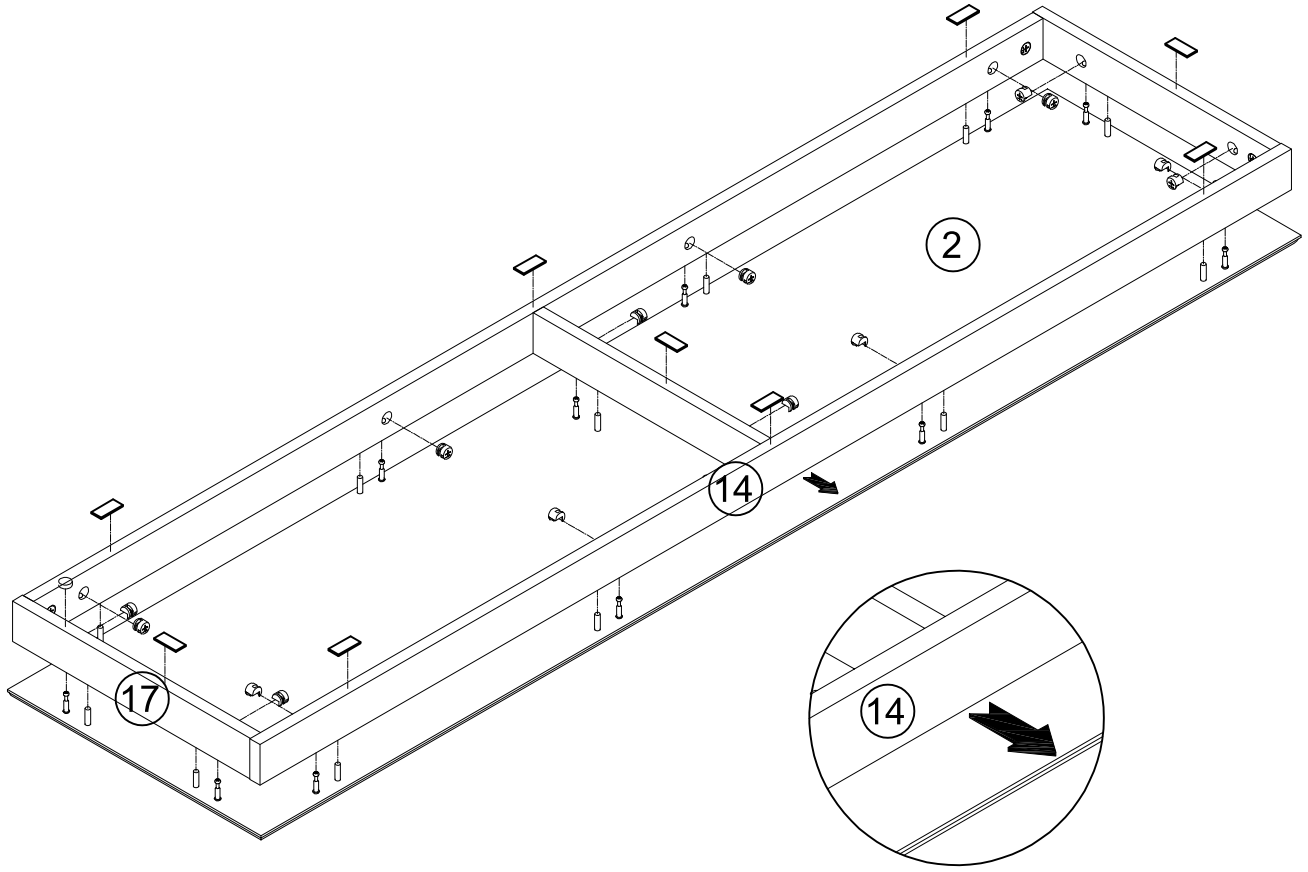
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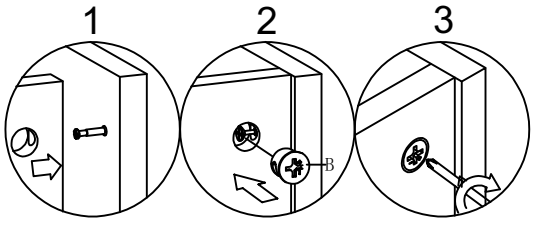


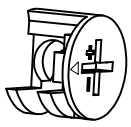


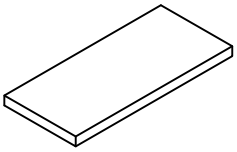
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D		[x14]

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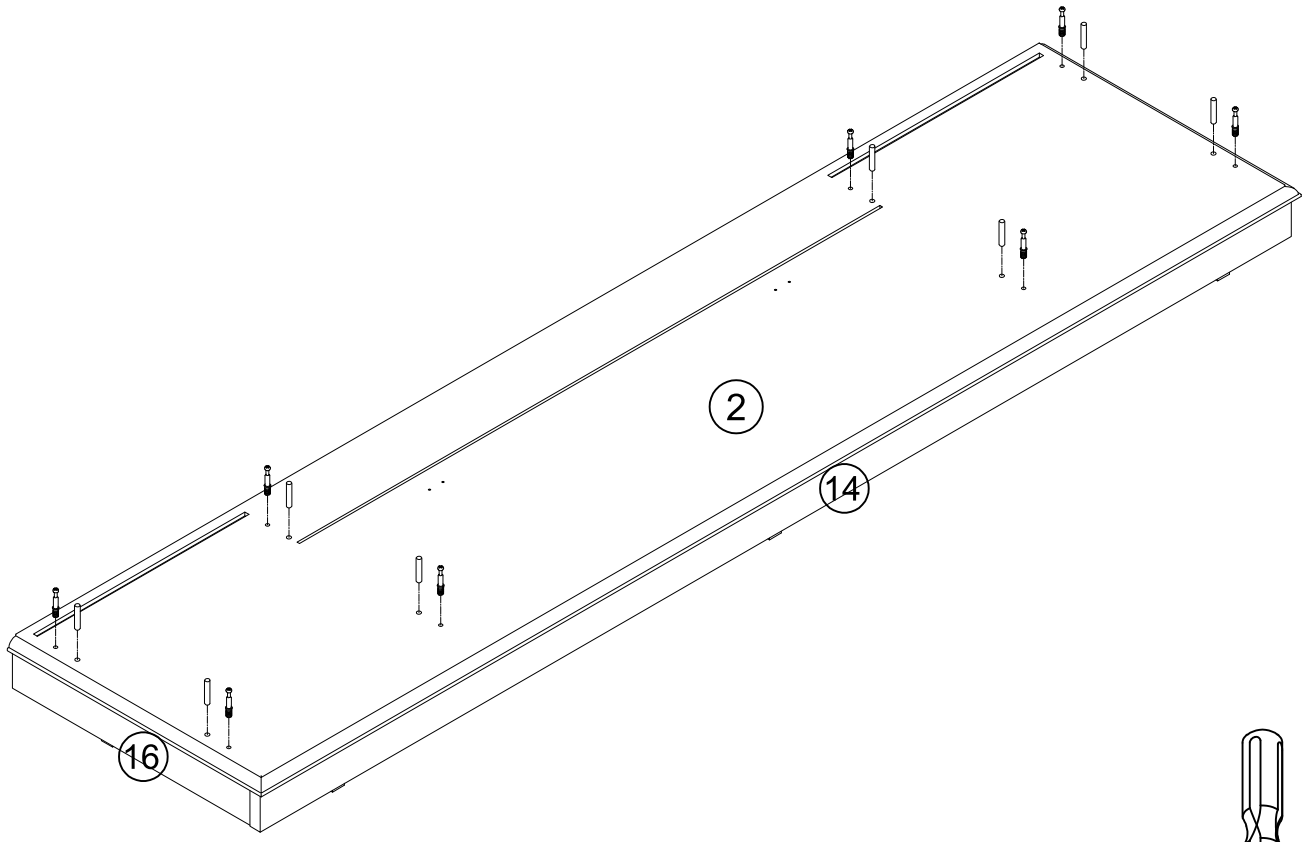


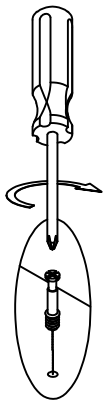


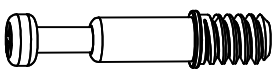
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5

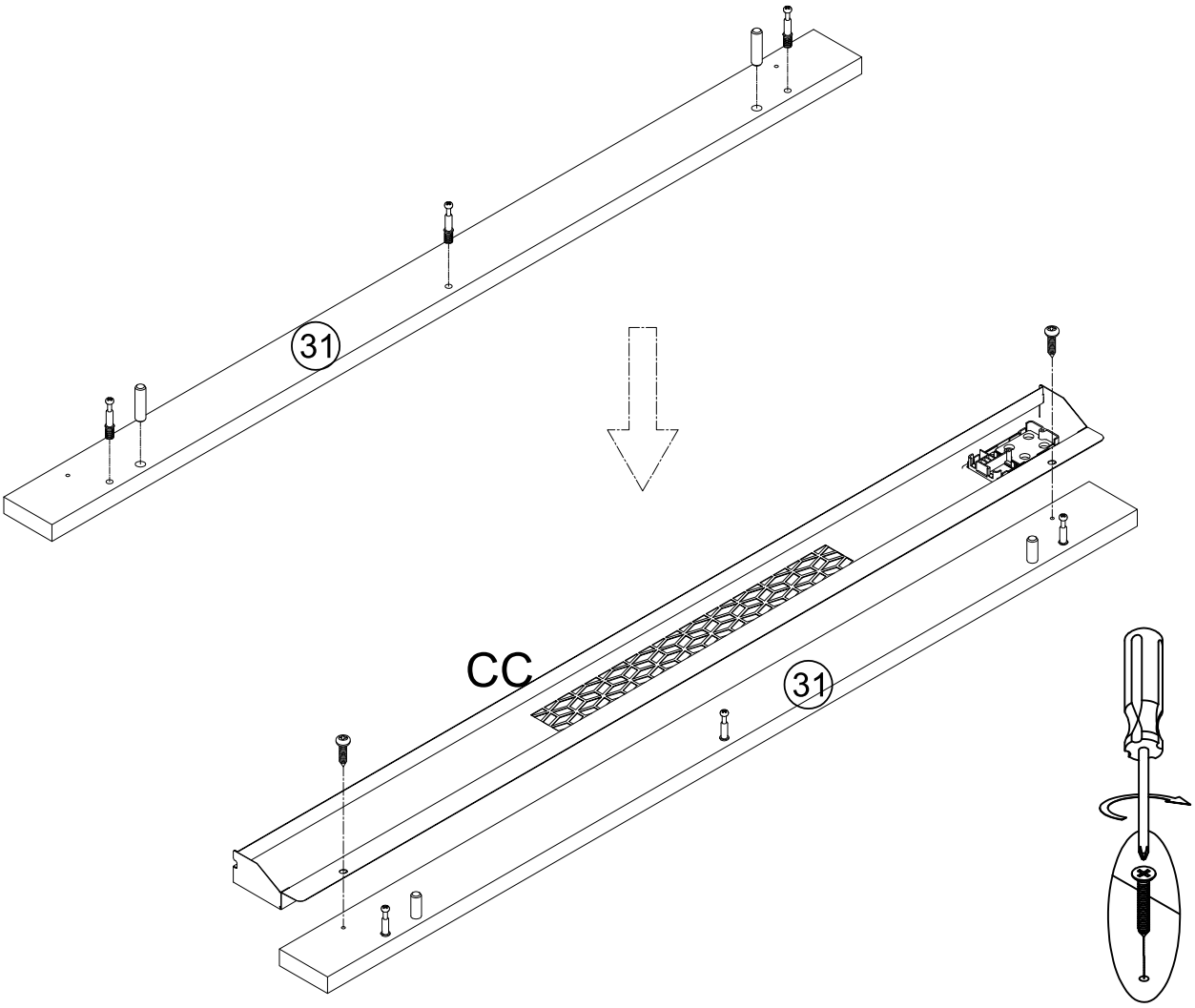


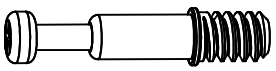
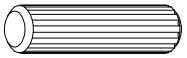
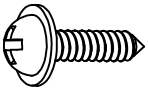
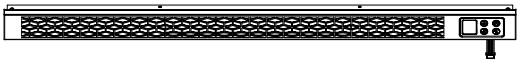


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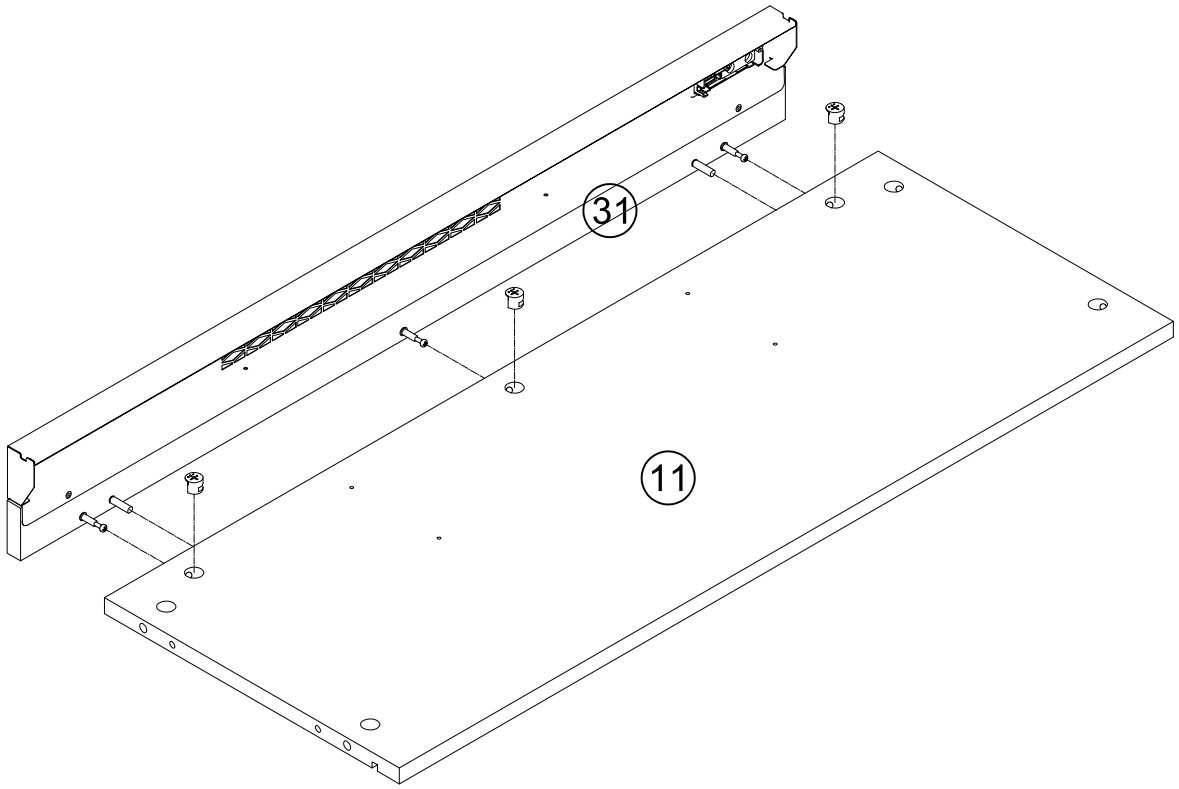
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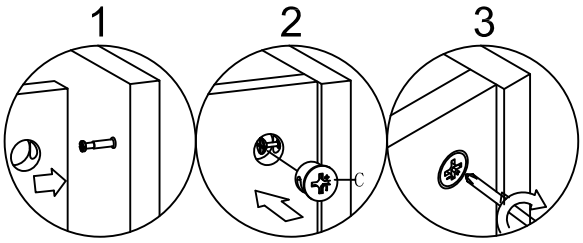
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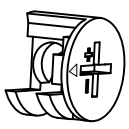
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D		[x2]
TT		[x2]
CC		[x1]

7



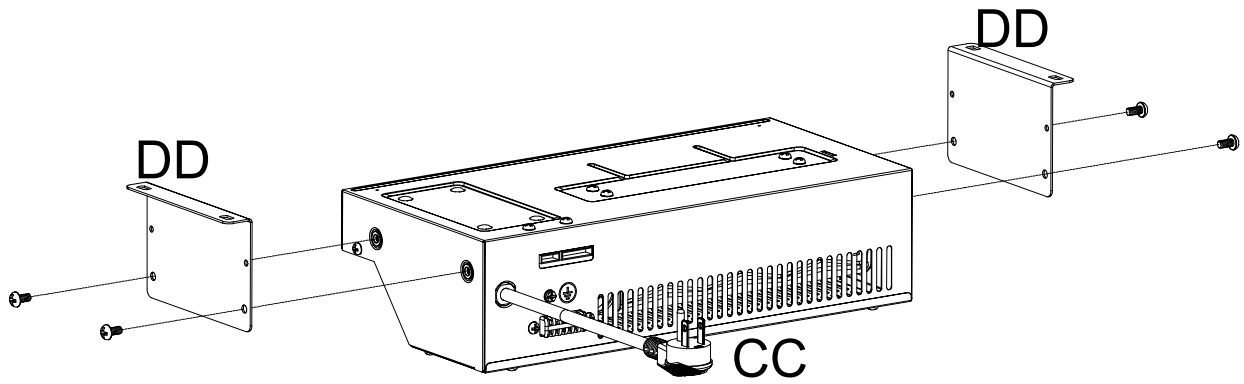


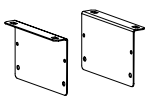
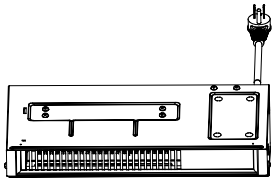
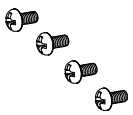
C



[x3]

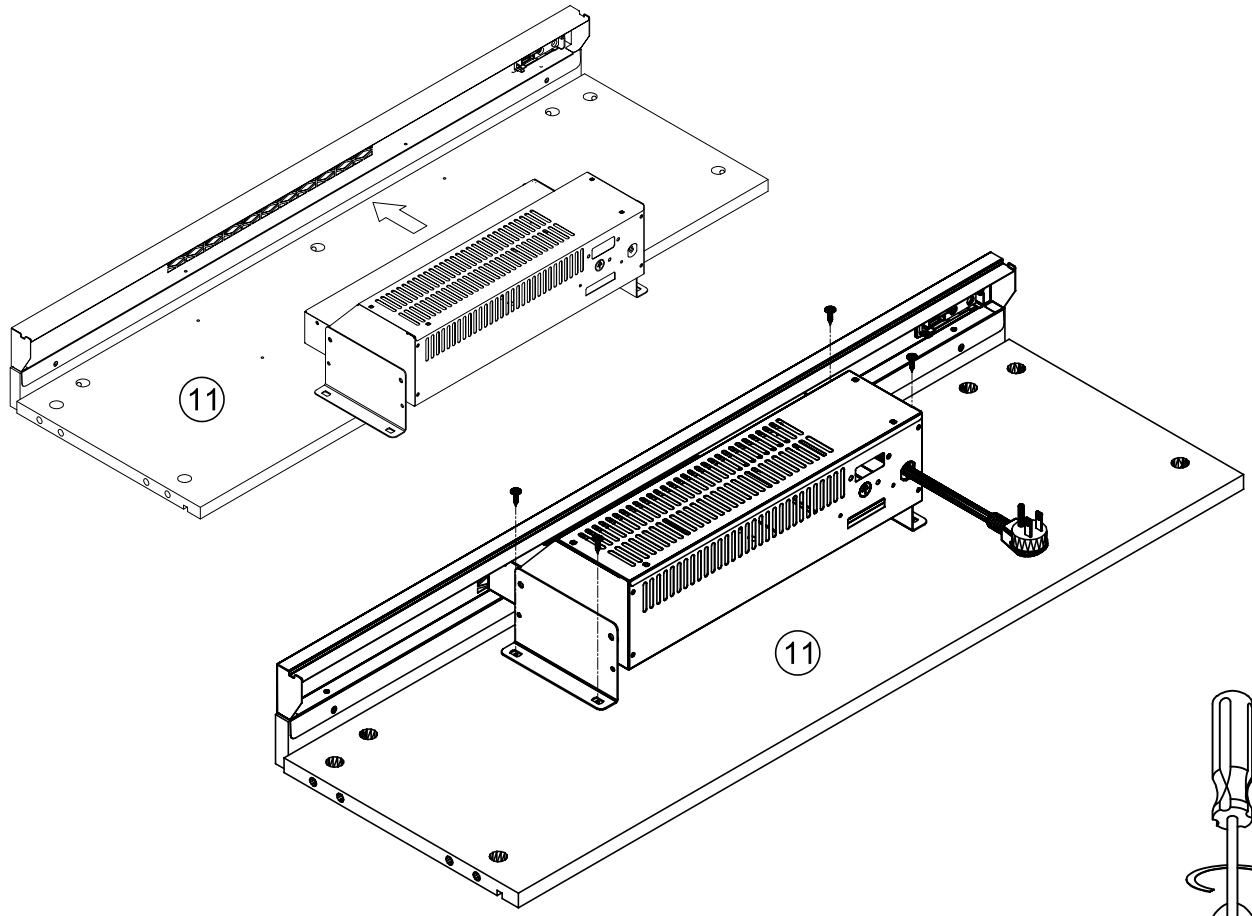
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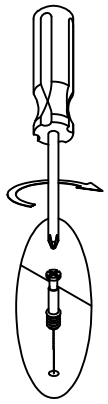


DD		[x2]
CC		[x1]
SS		[x4]

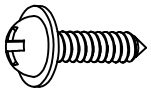
9

Insert the air outlet at the front end of the furnace core assembly into the "BB"decorative frame and fasten with 4 screws.



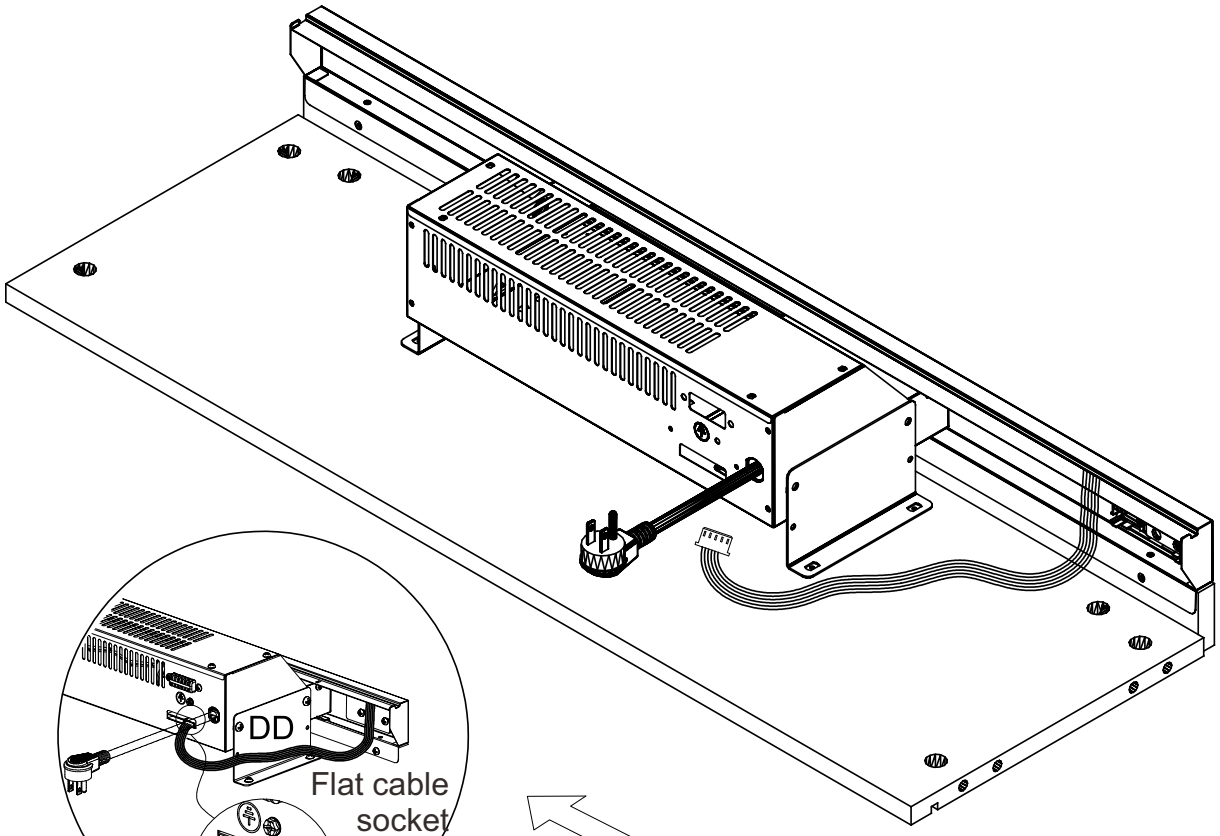


TT



[x4]

10

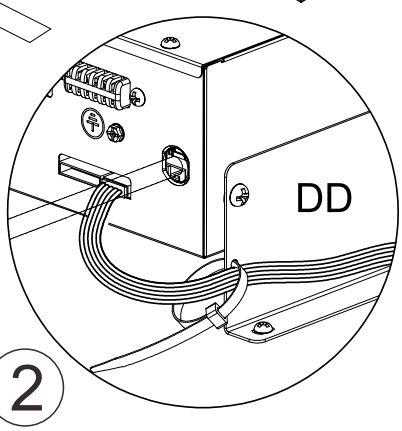


1

Keypad FFC Cable



Insert keypad flat cable into heater core socket and fasten to hanger with cable ties.



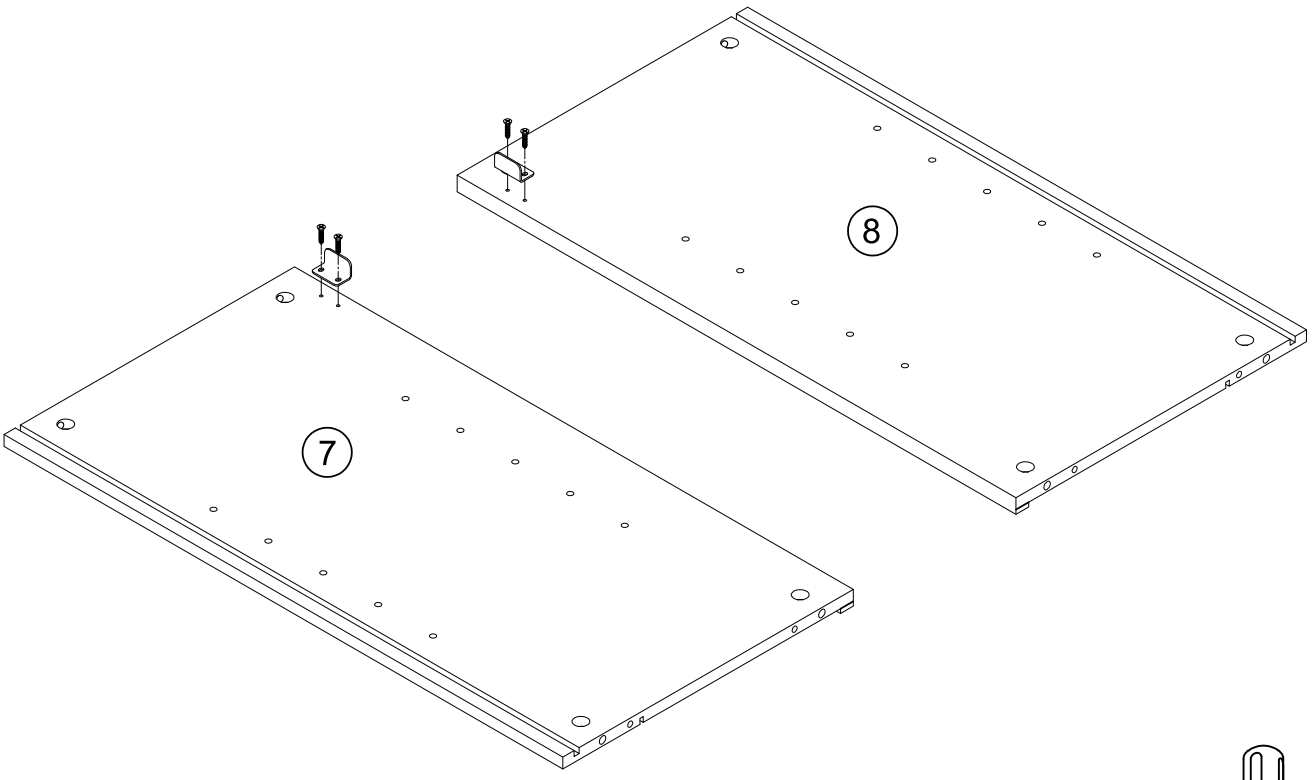
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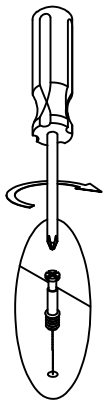
plastic cable tie

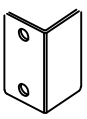


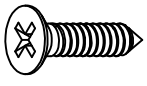
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11

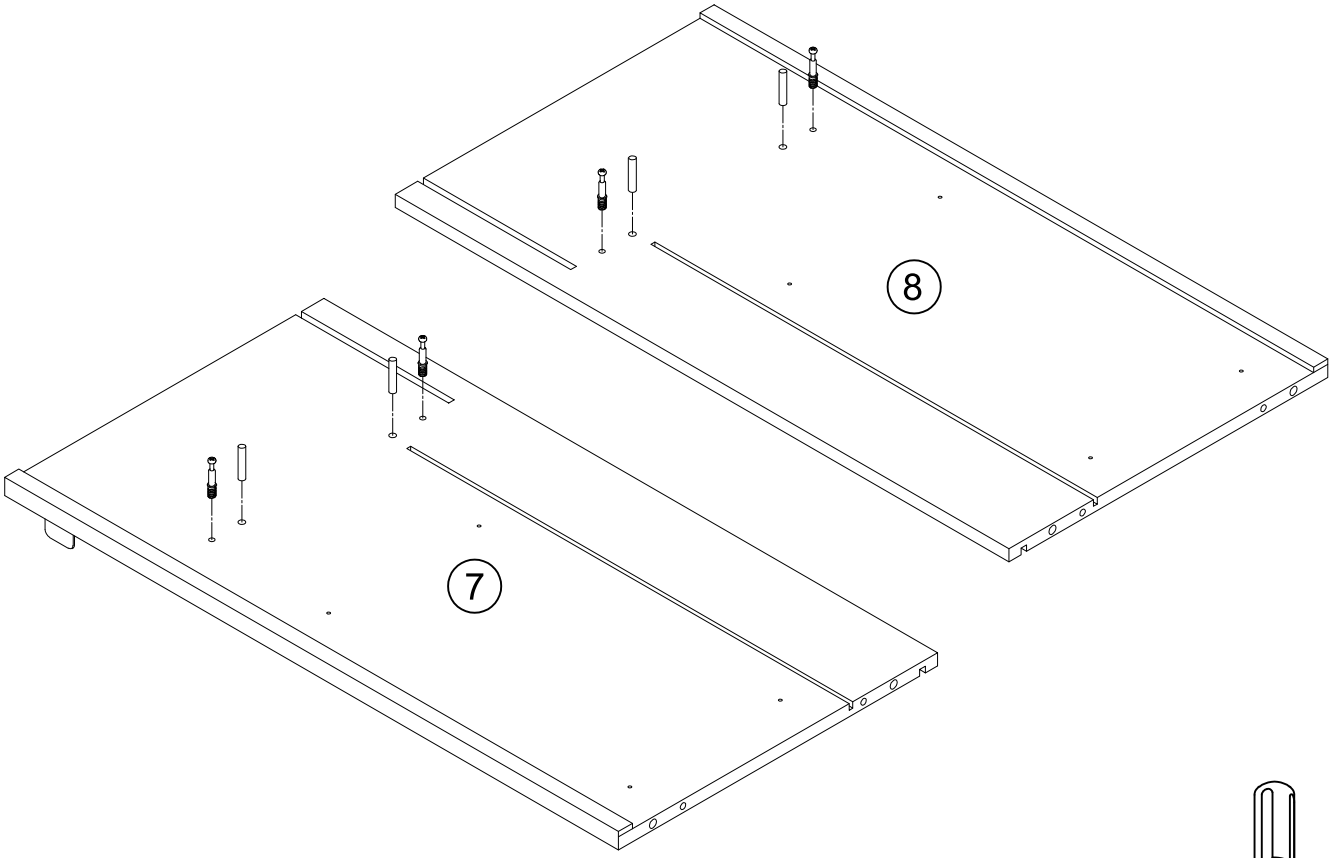


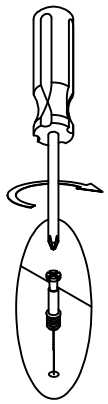


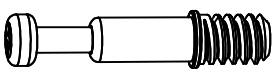
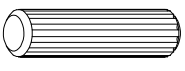
NN  [x2]

PP  [x4]

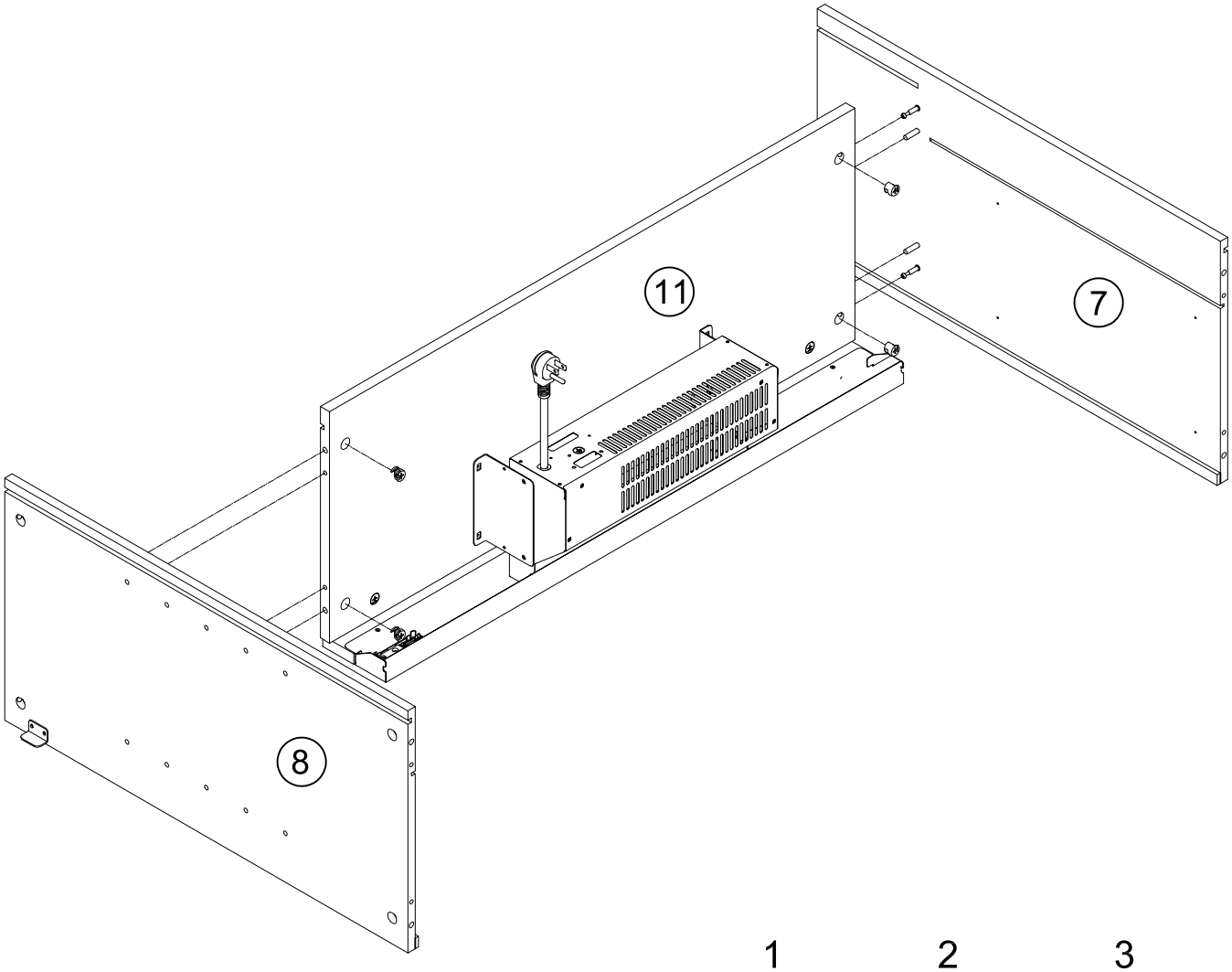
12

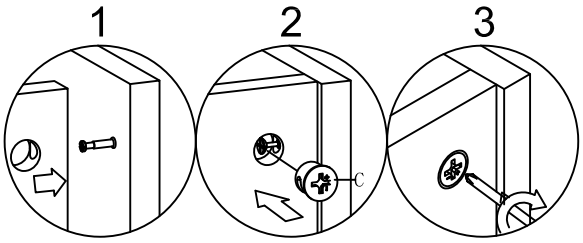




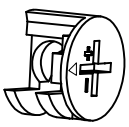
A		[x4]
D		[x4]

13



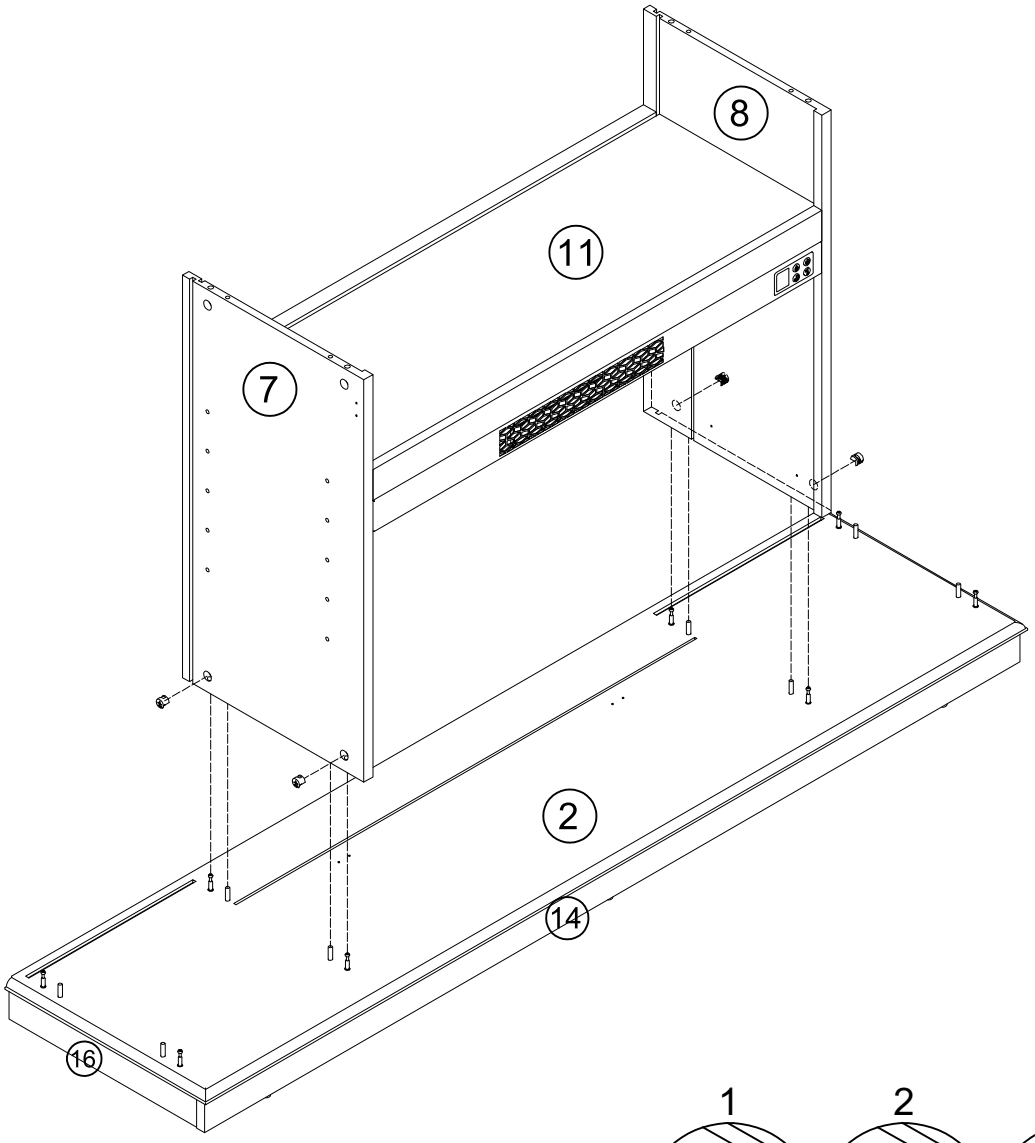


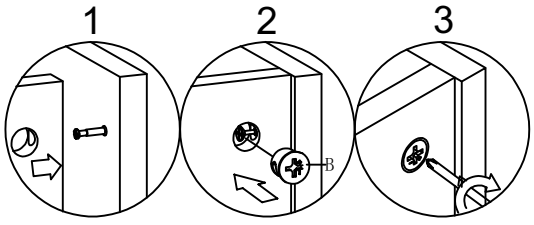
C



[x4]

14



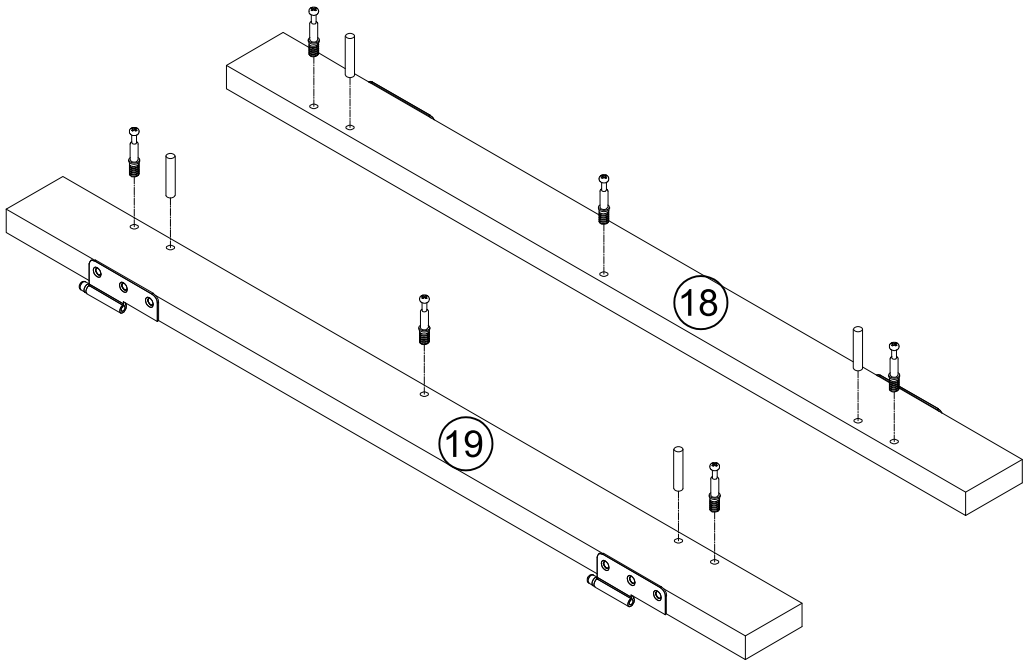


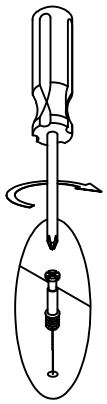
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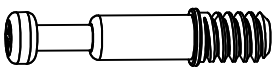


[x4]

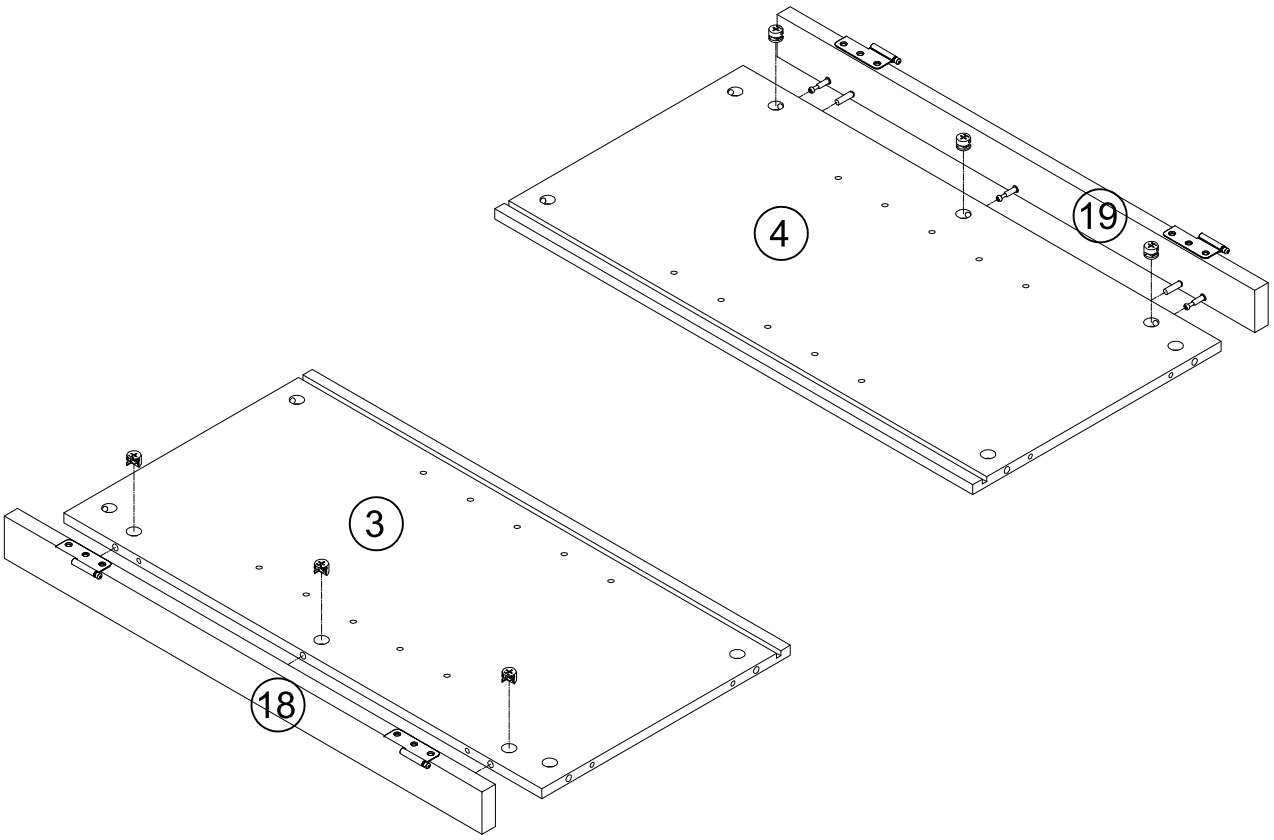
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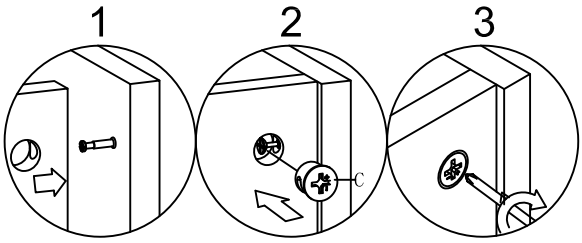




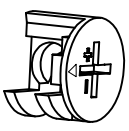
A		[x6]
D		[x4]

16



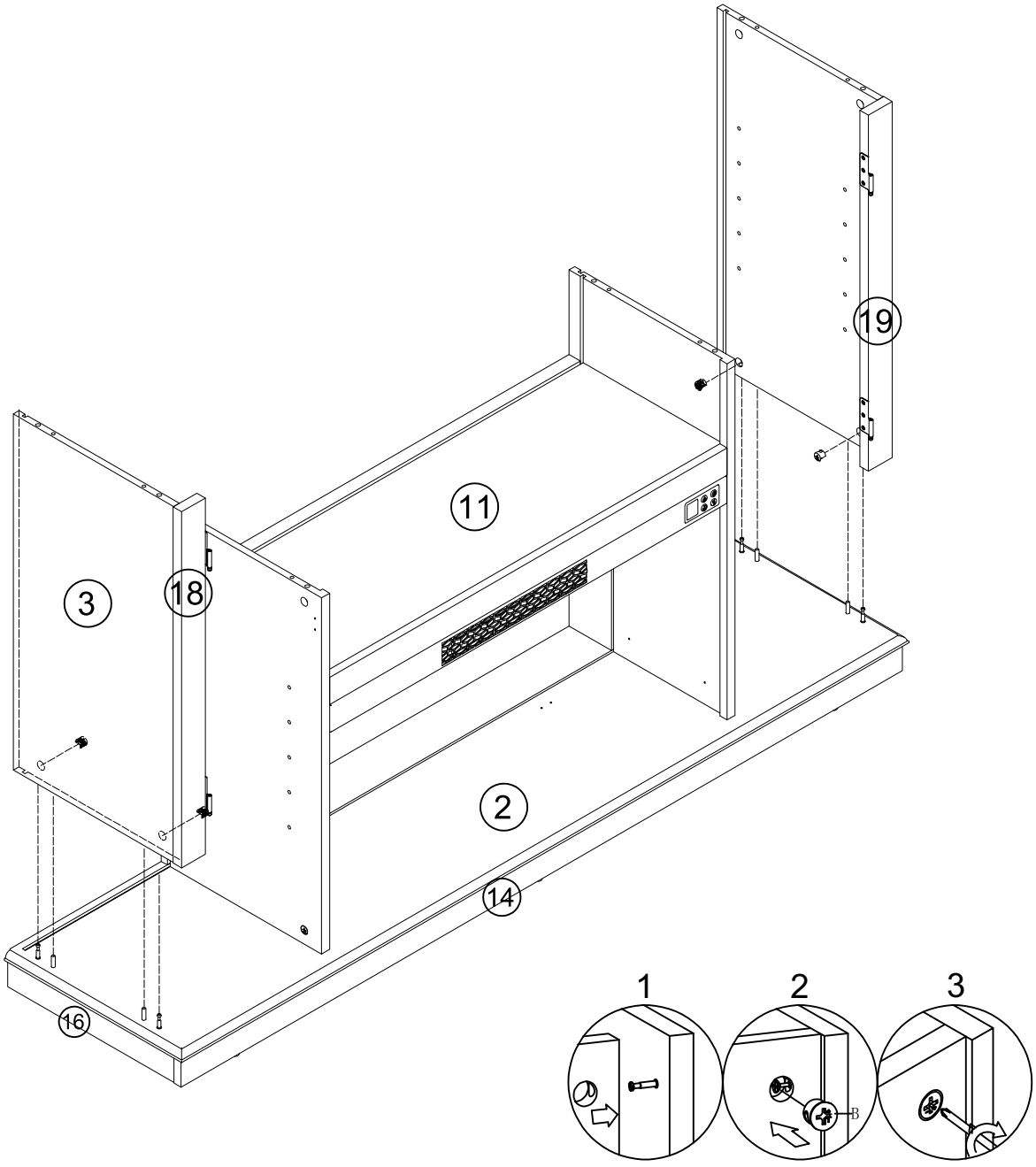


C



[x6]

17

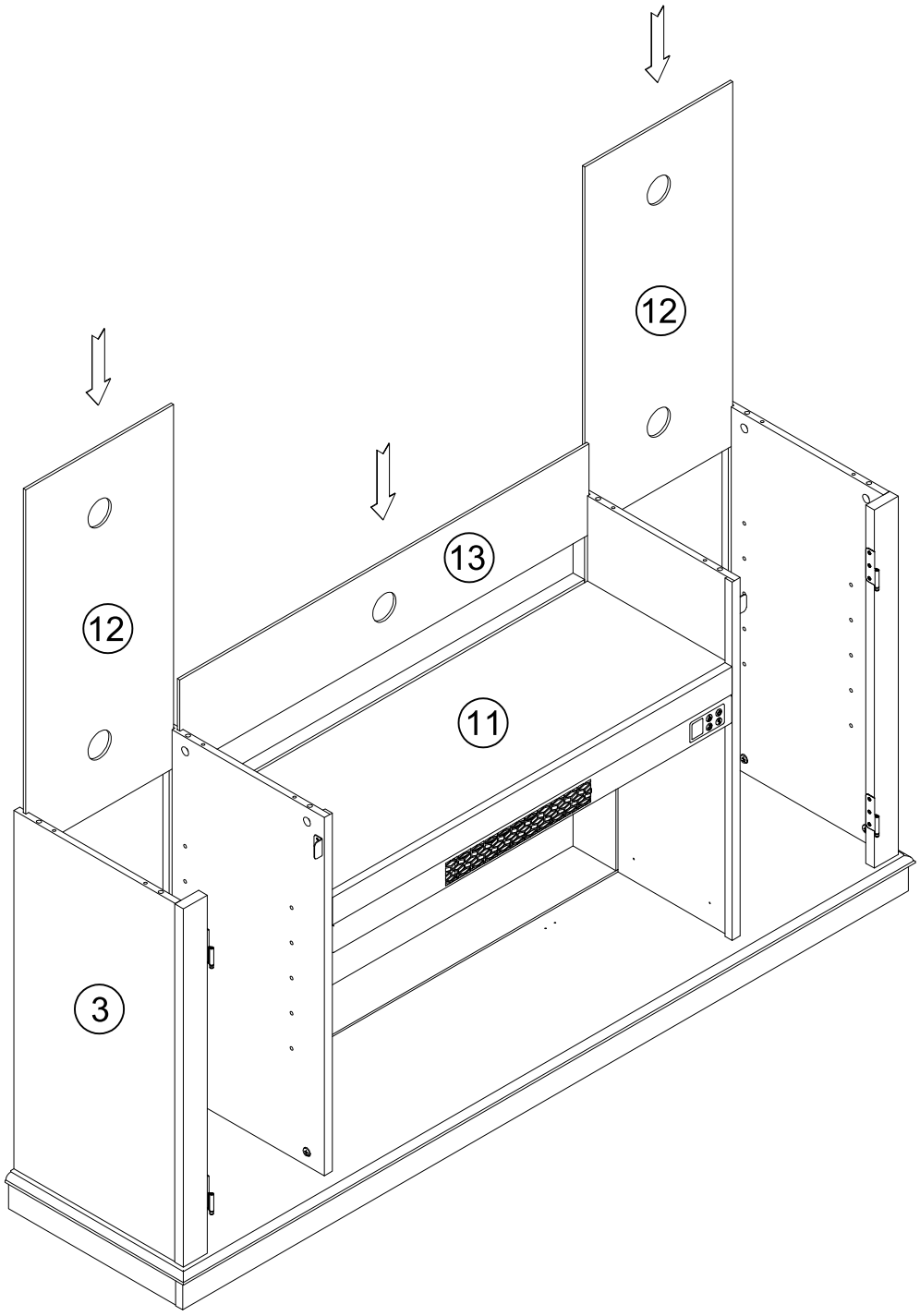


C

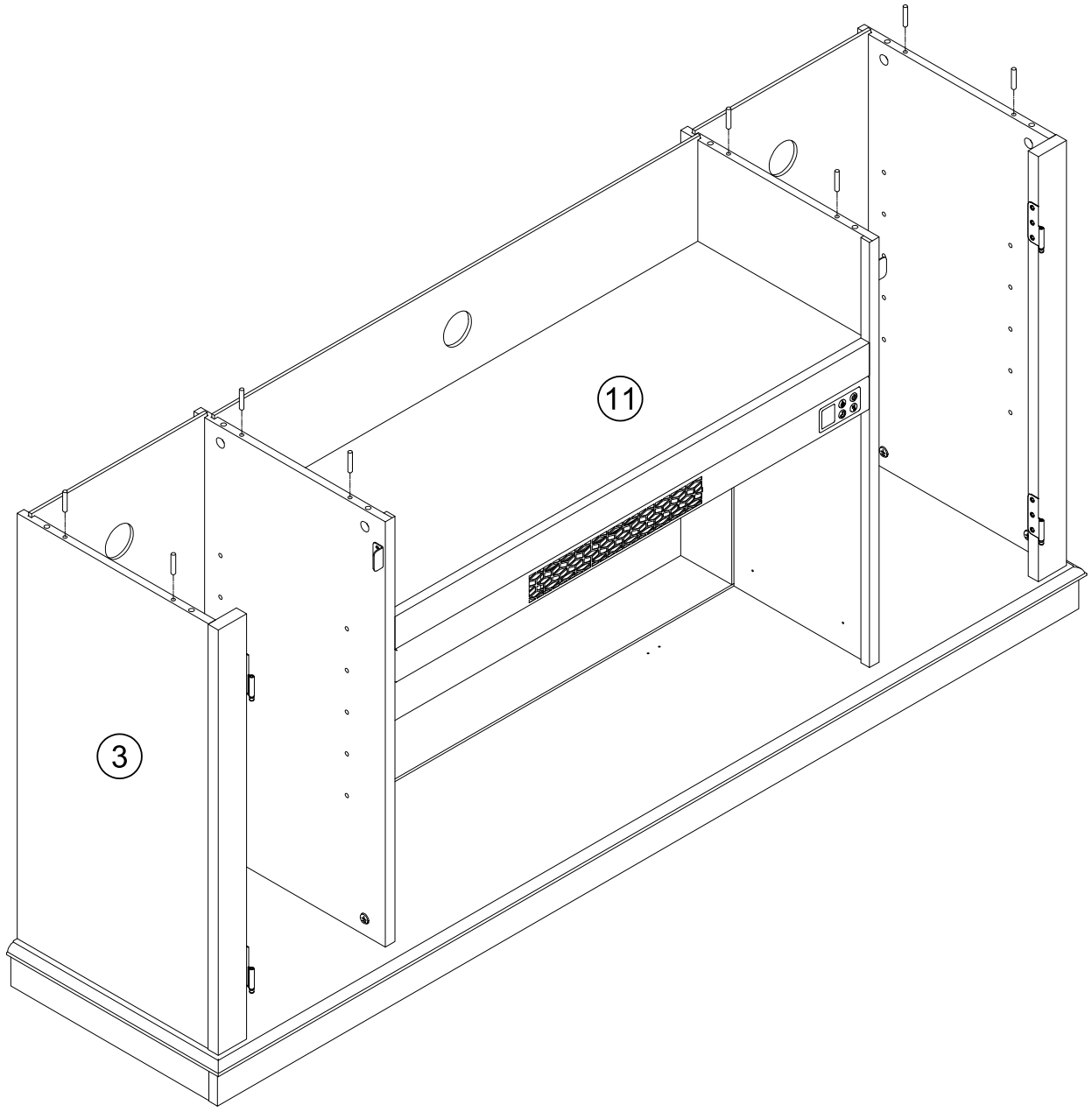


[x4]

18



19

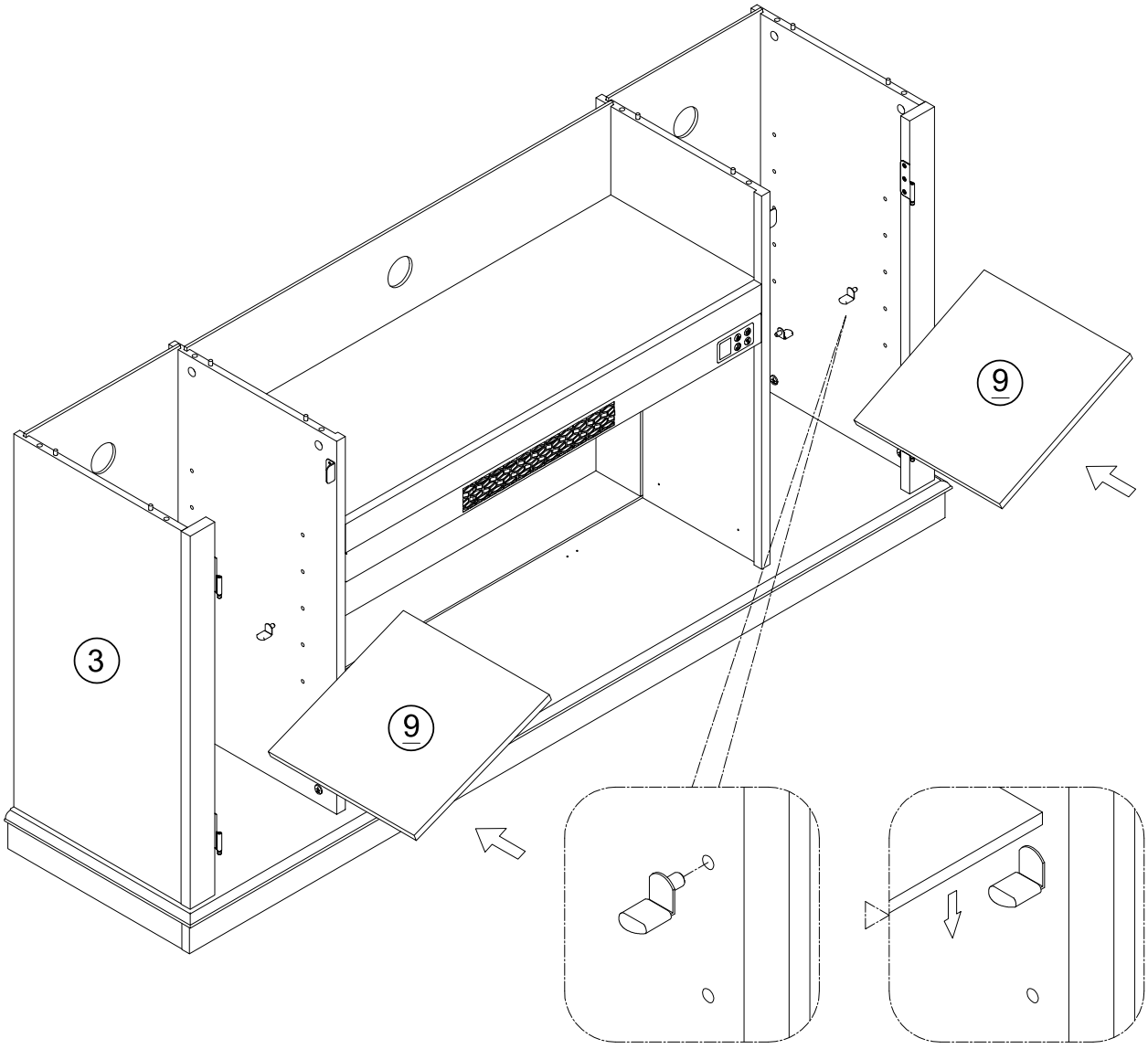


D

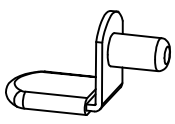


[x8]

20

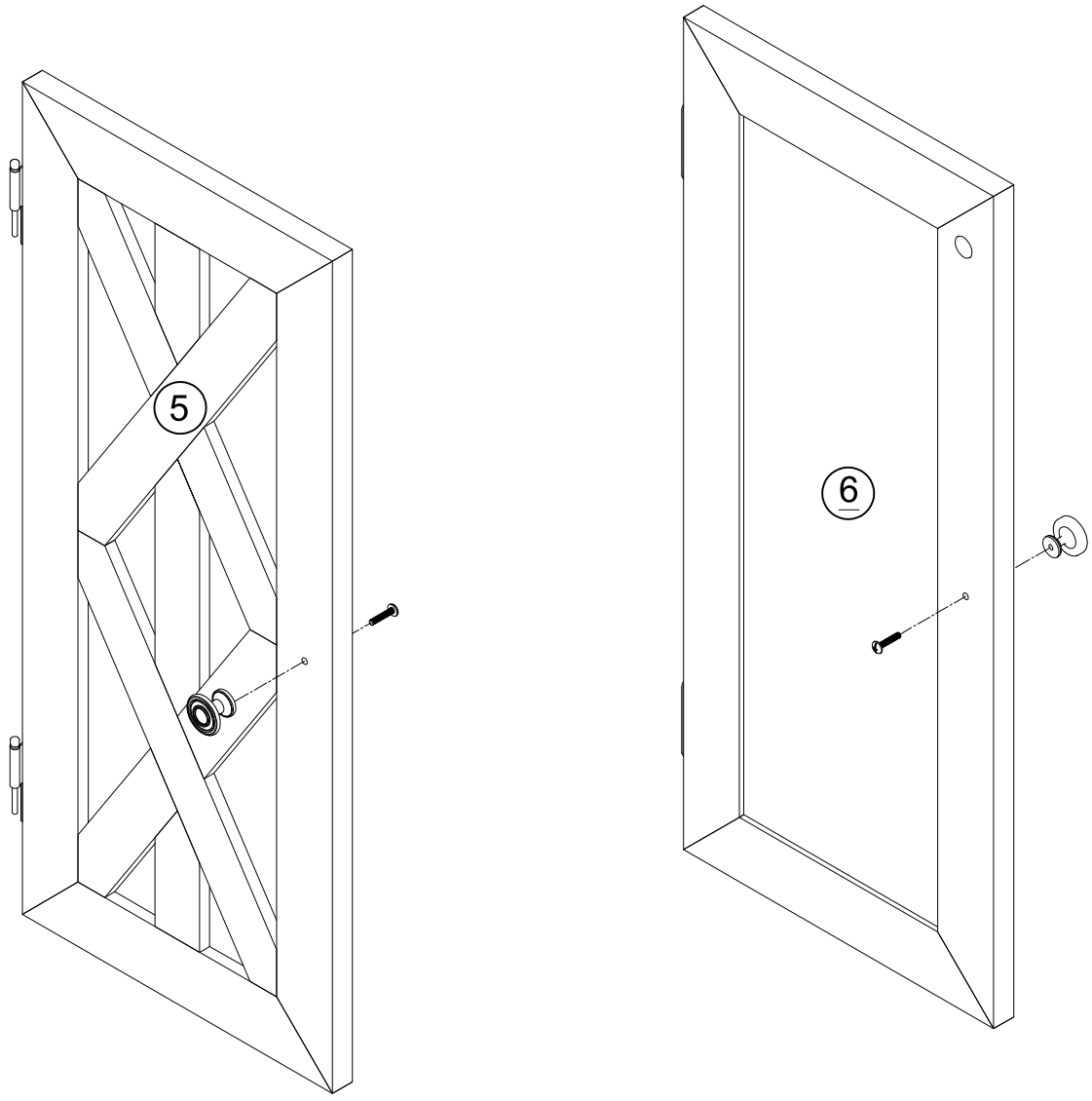


E

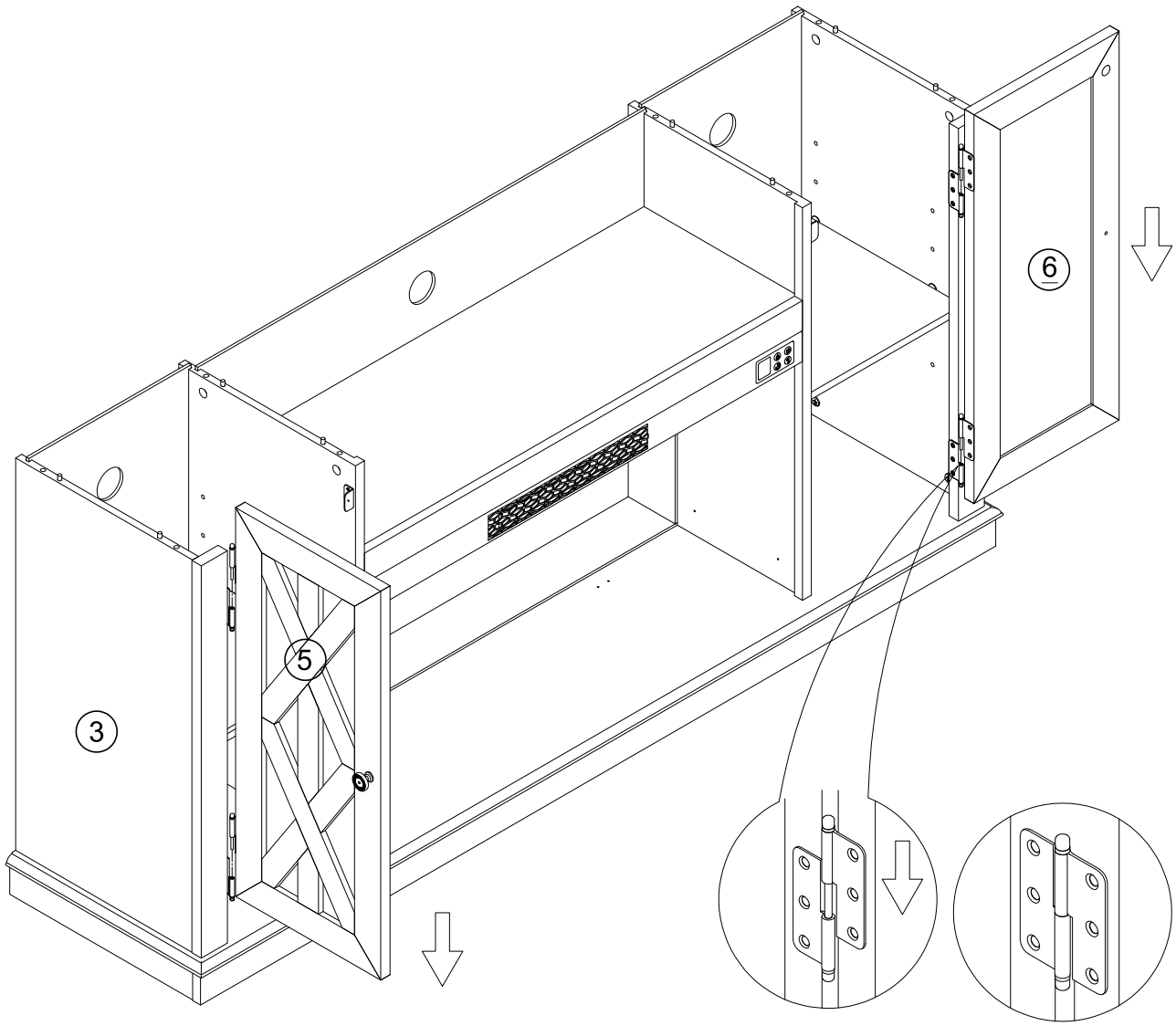


[x8]

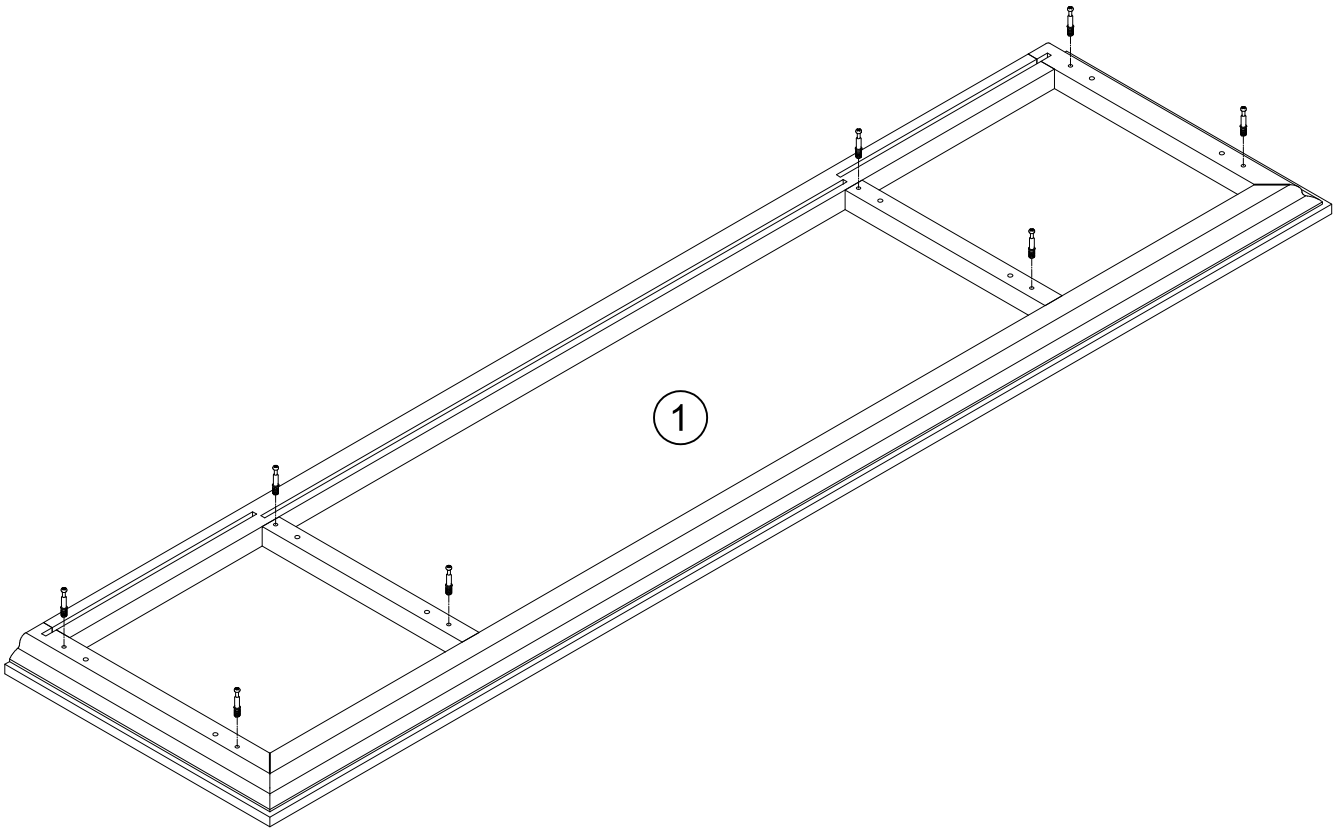
21



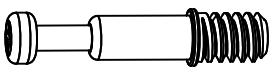
G		[x2]
W		[x2]


6
5
3

23

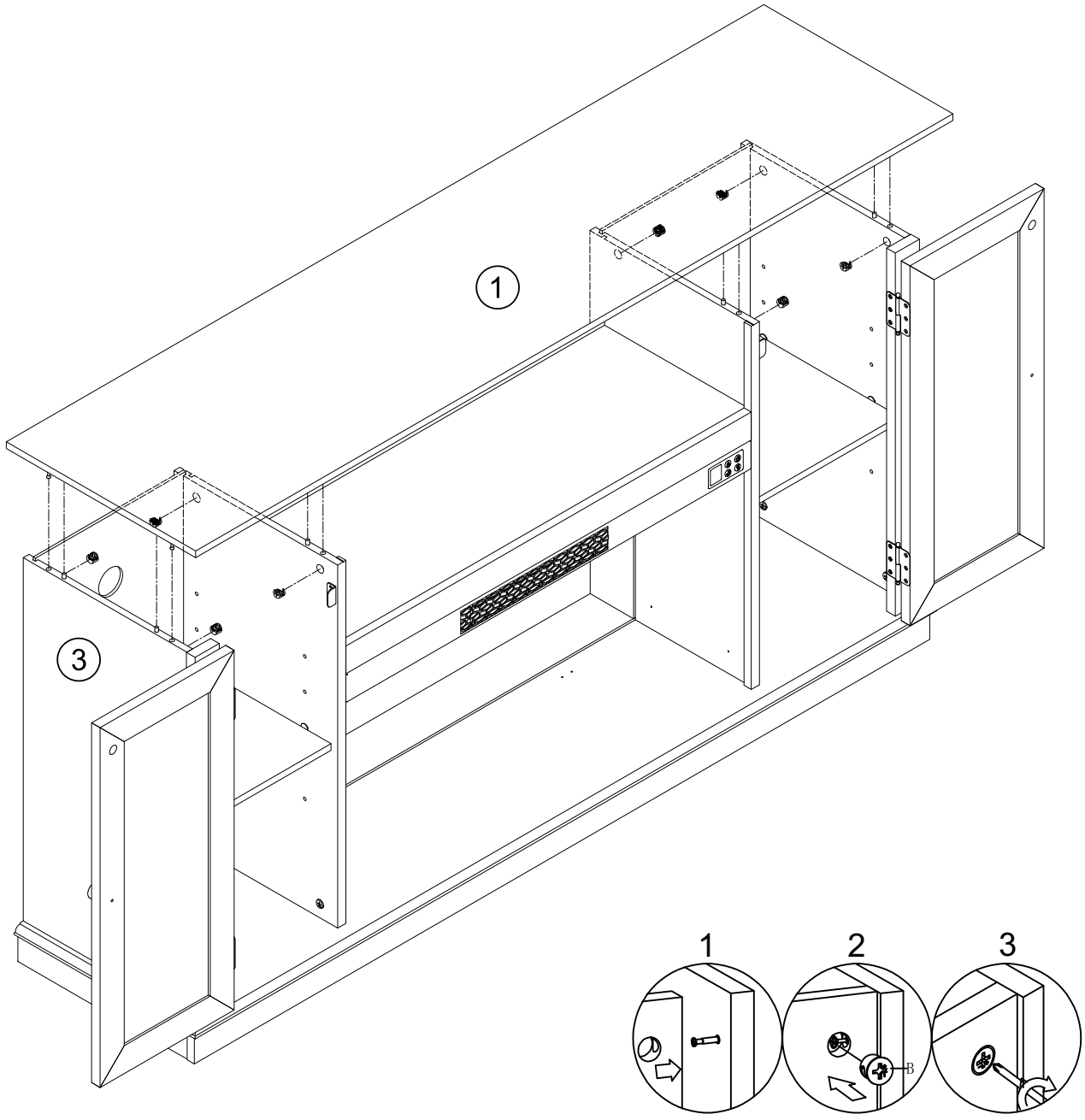


A

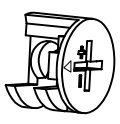


[x8]

24

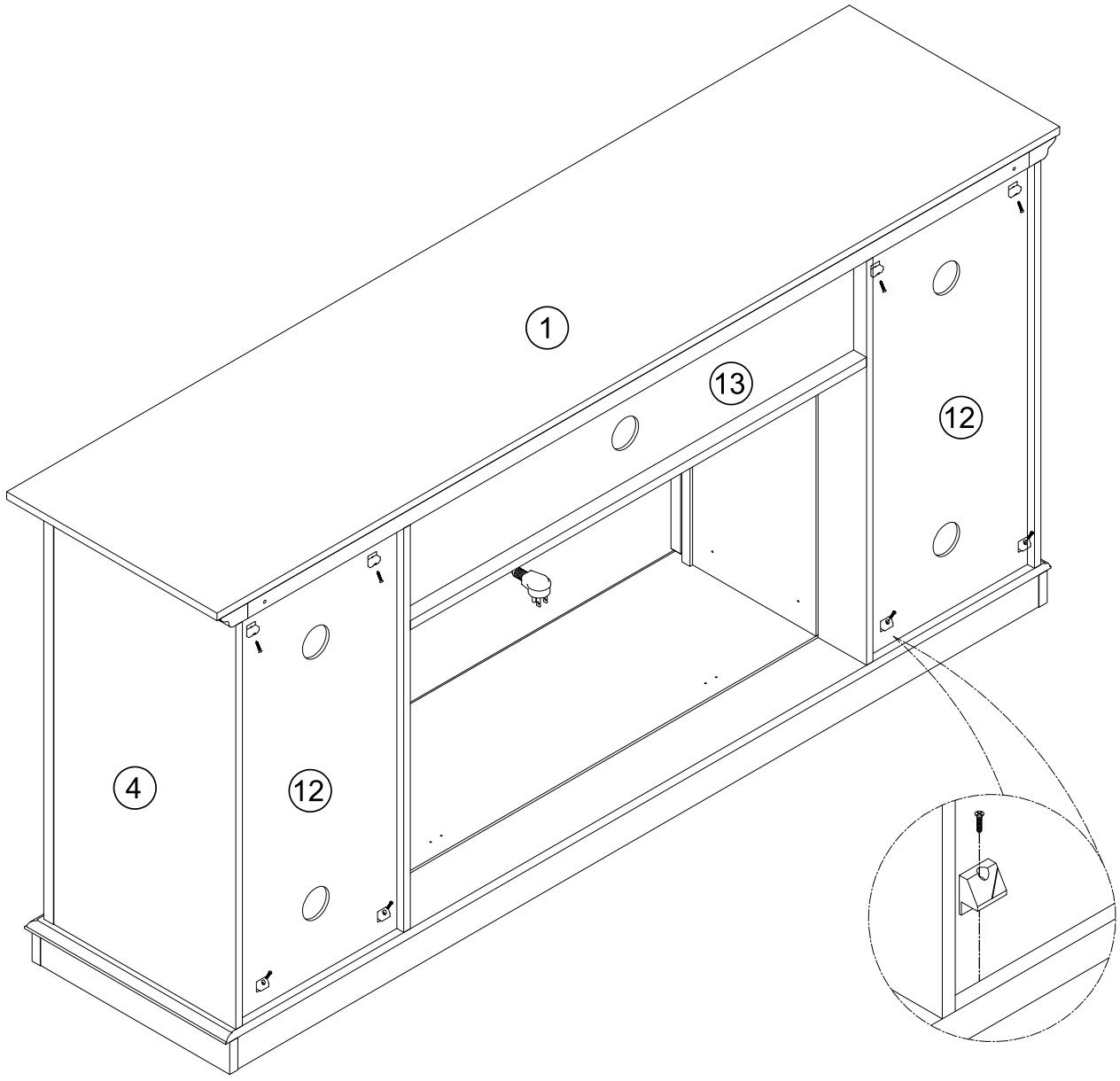


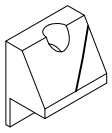
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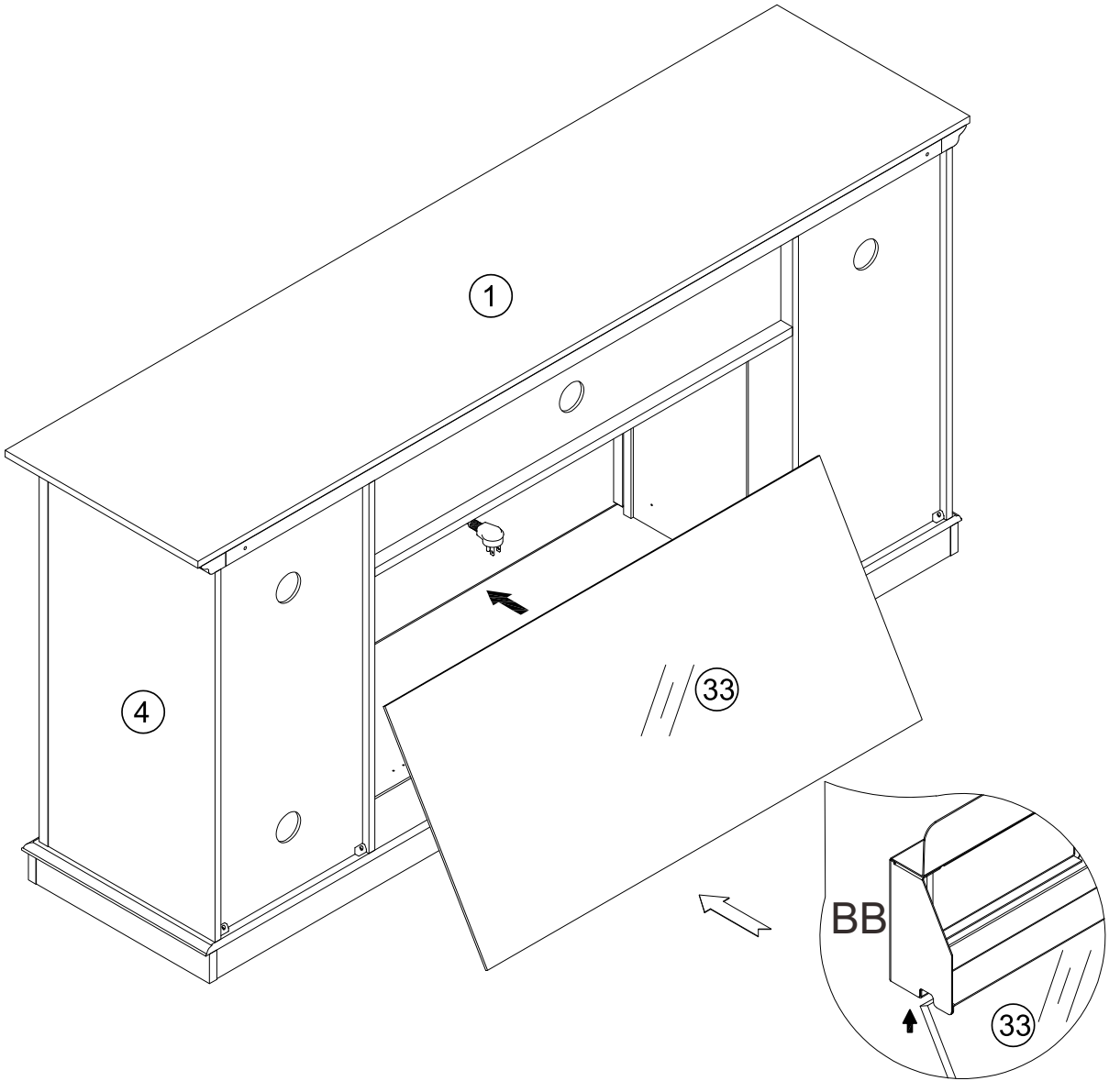


[x8]

25

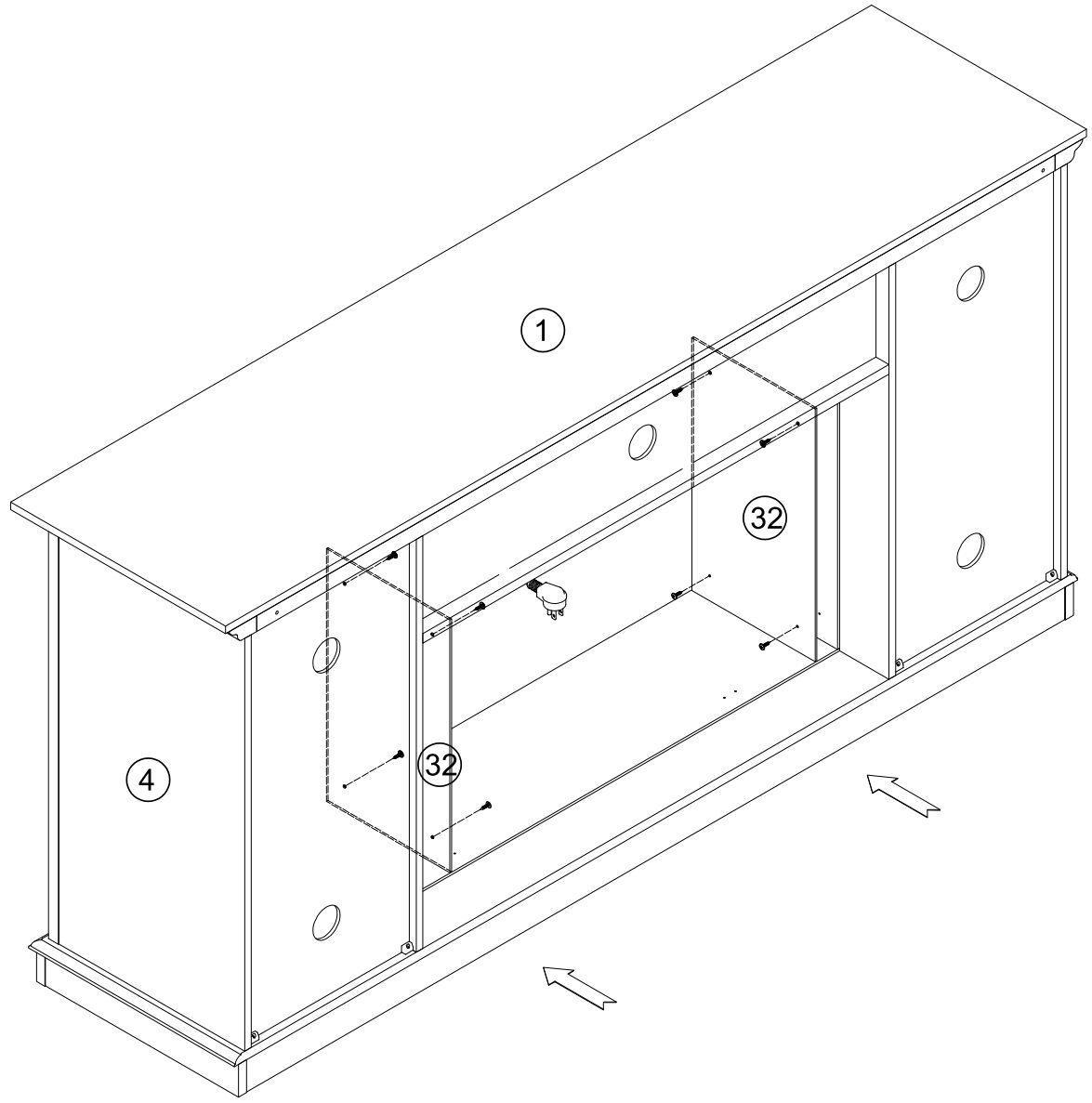


F		[x8]
QQ		[x8]

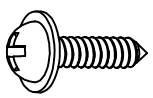


Make sure to angle the glass and push it forwards until the glass top can fit into the rabbet at the bottom of the metal heater front panel BB.

27



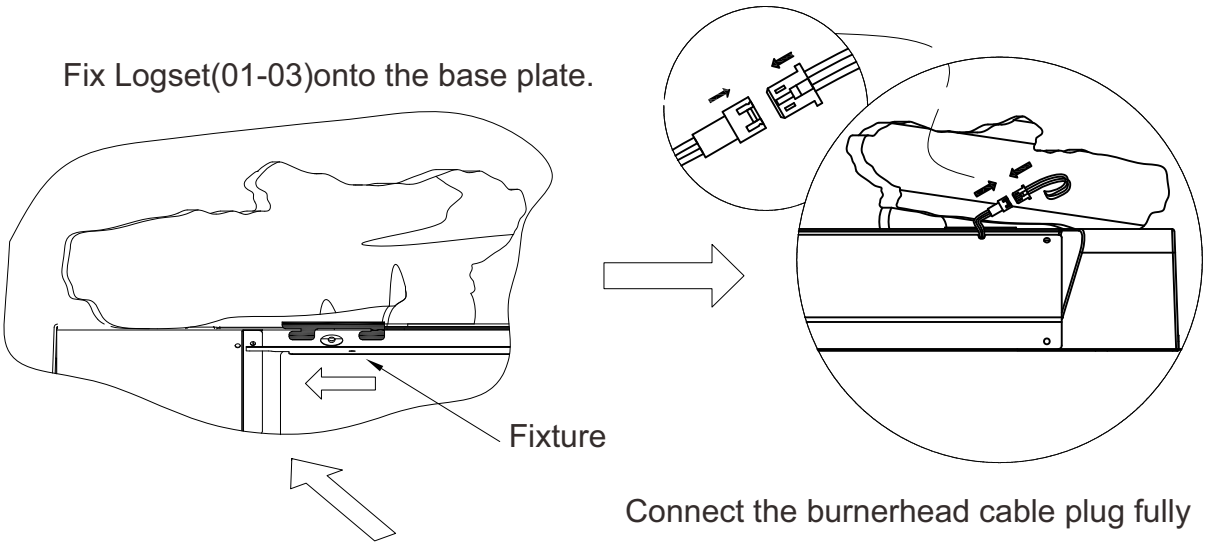
TT



[x8]

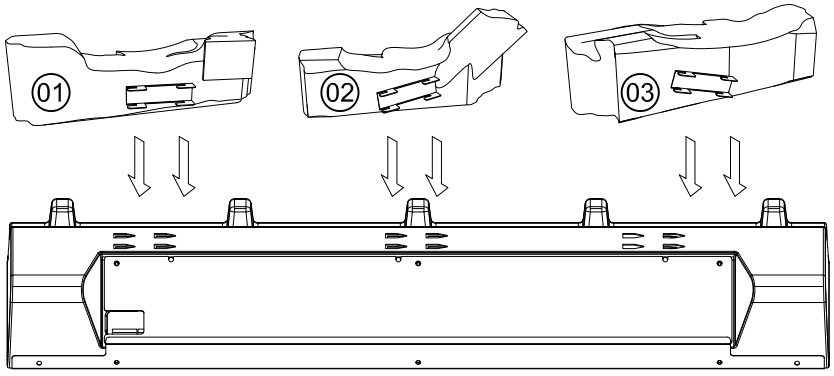
28

Fix Logset(01-03)onto the base plate.



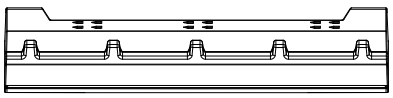
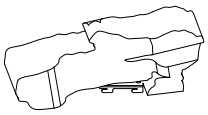
Connect the burnerhead cable plug fully

Push the burner head following the arrowon the drawing to engage the latch

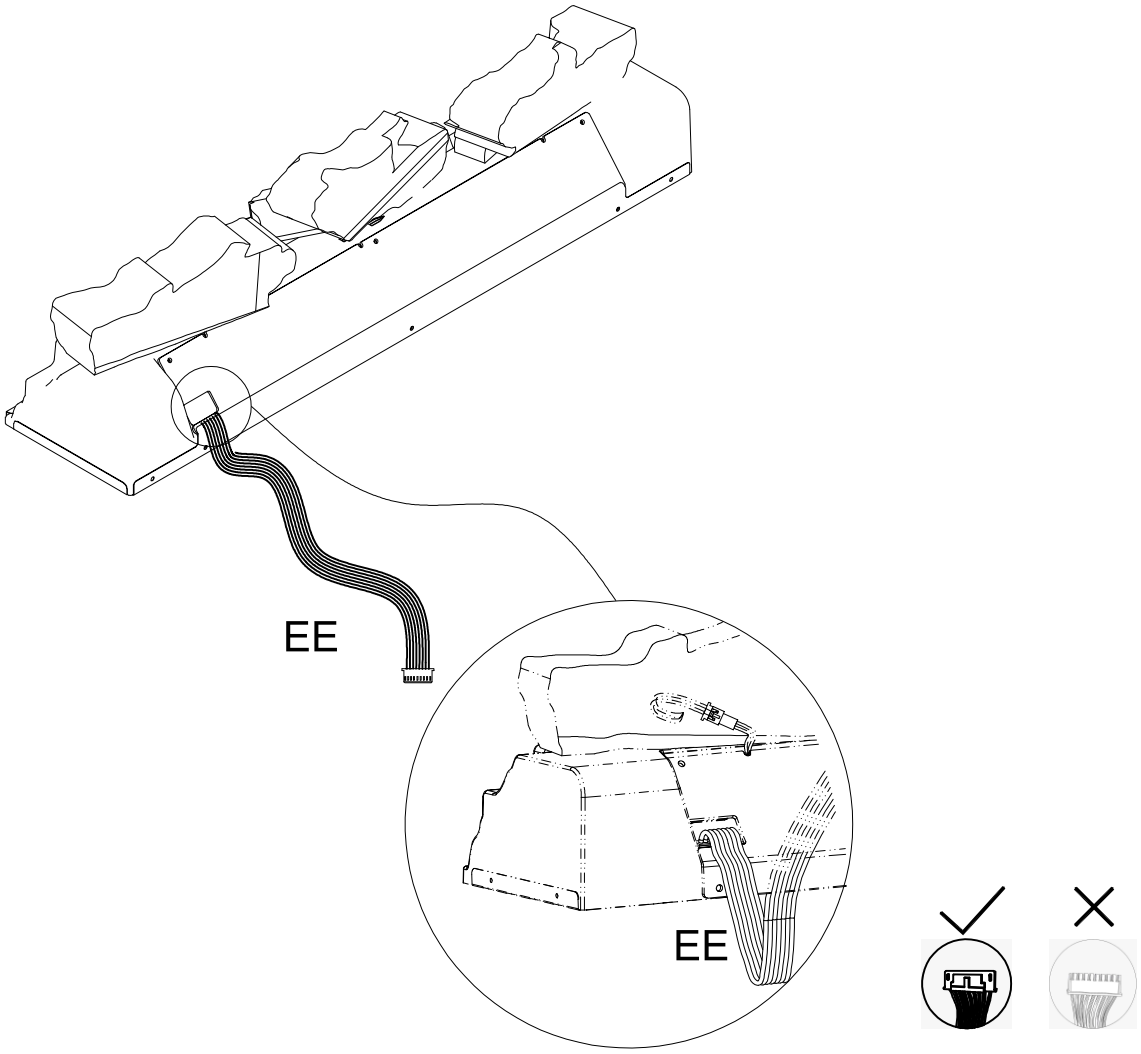


AA

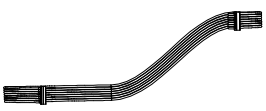
Note:First insert front end of fastener into base plate mounting hole

AA		[x1]
Logset(01)		[x1]
Logset(02)		[x1]
Logset(03)		[x1]

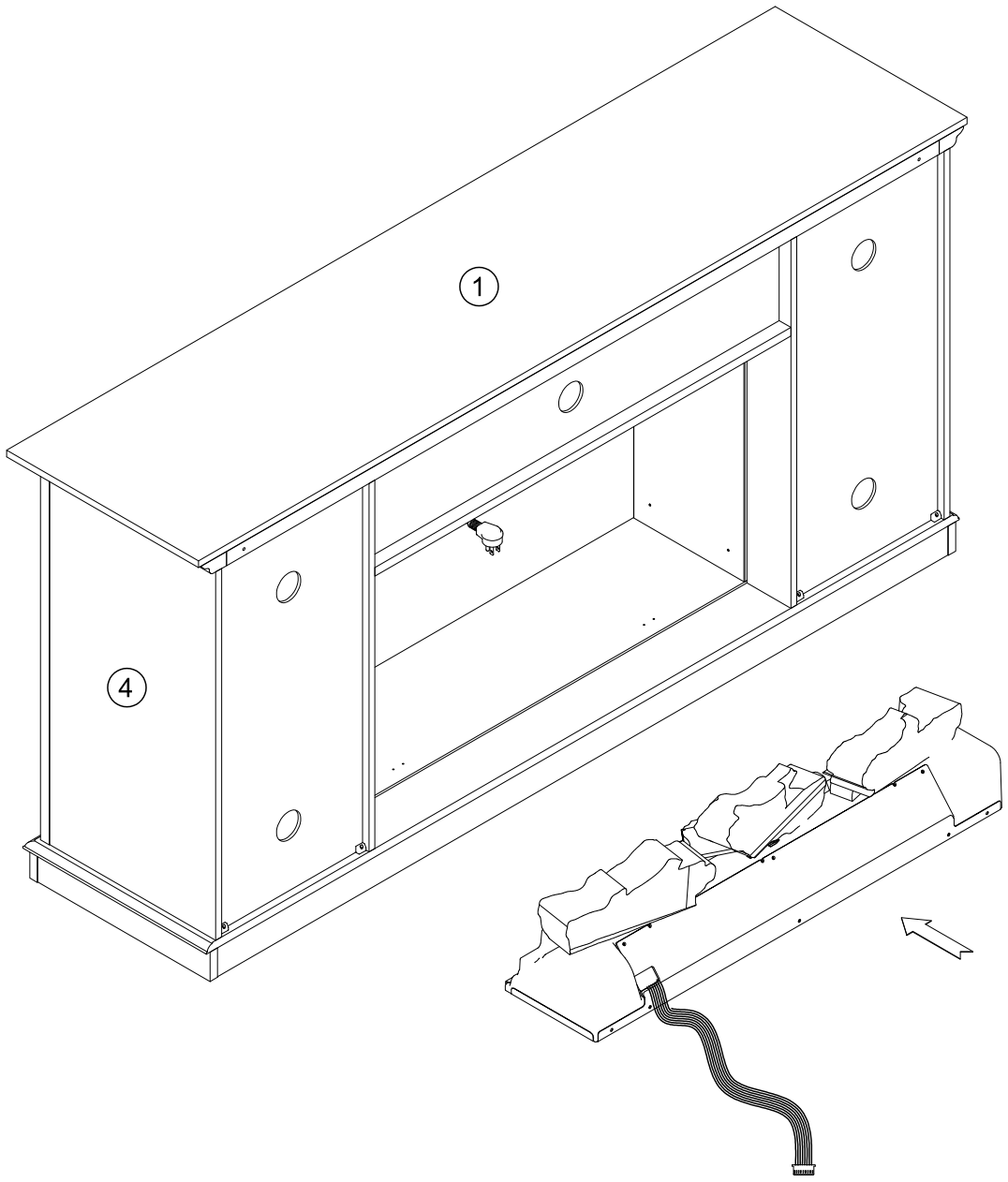
29



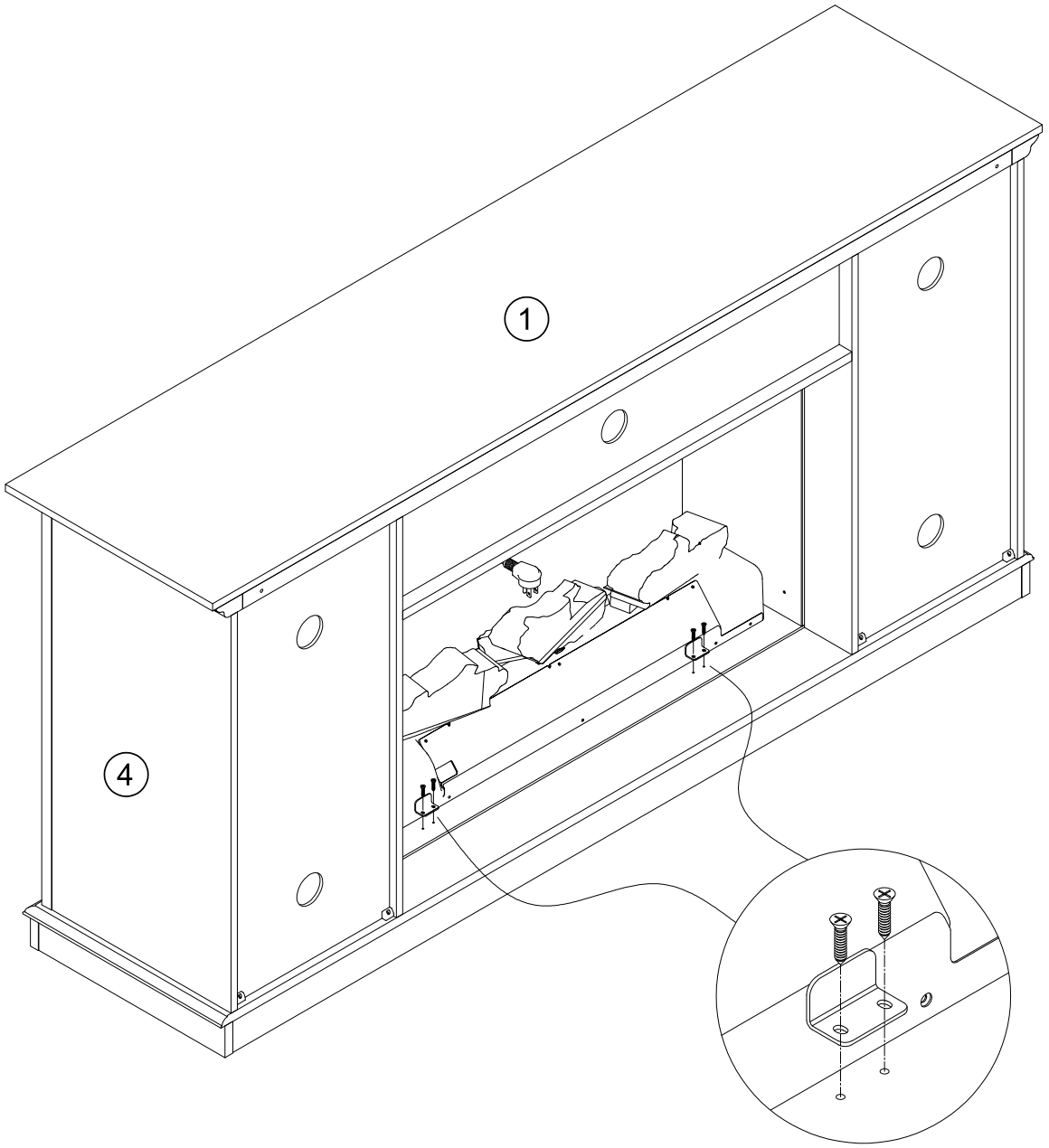
Insert the cable into dummy burner socket as shown in the drawing

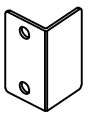
EE  [x1]

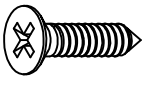
30



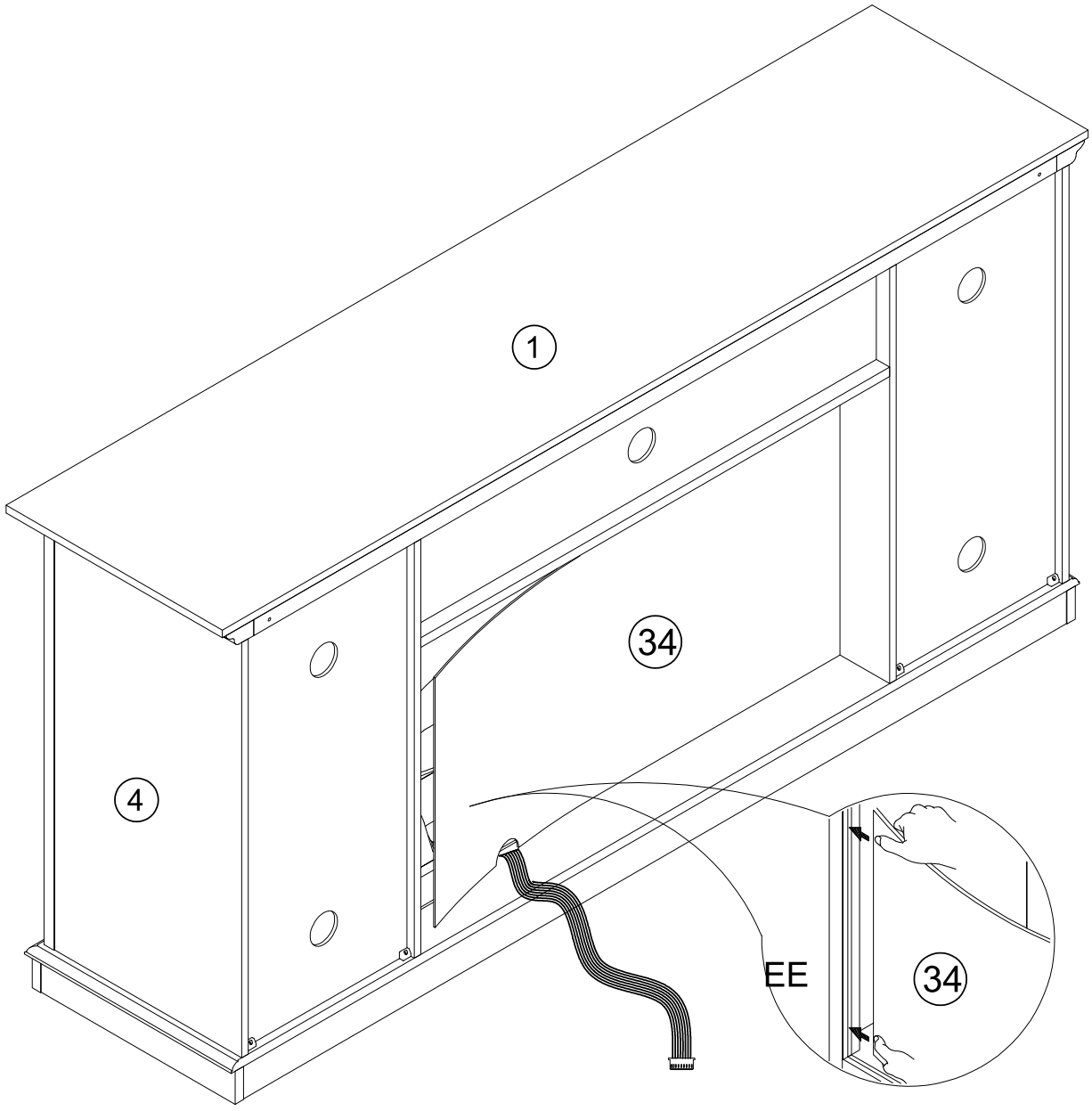
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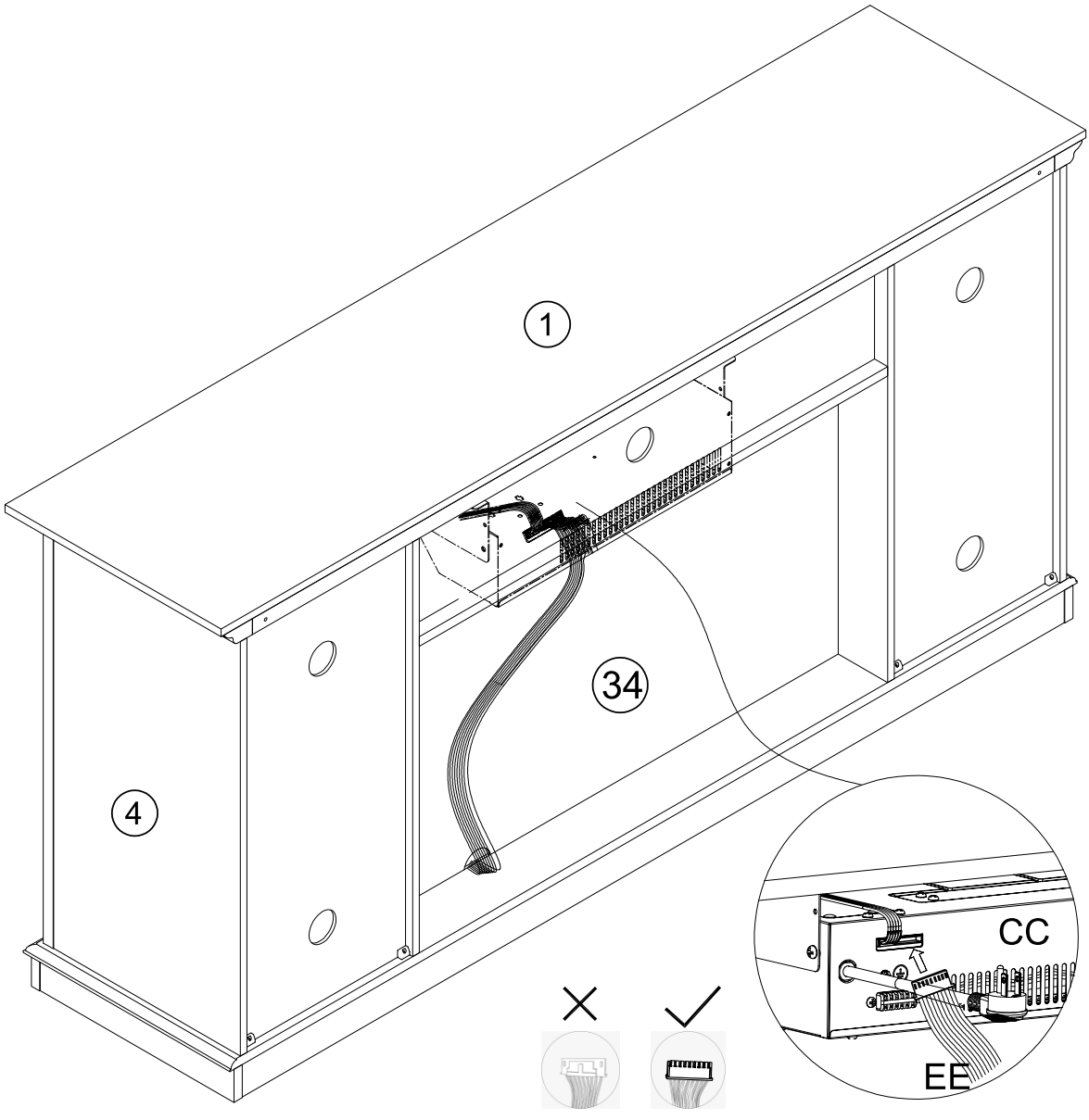
NN  [x2]

PP  [x4]

32

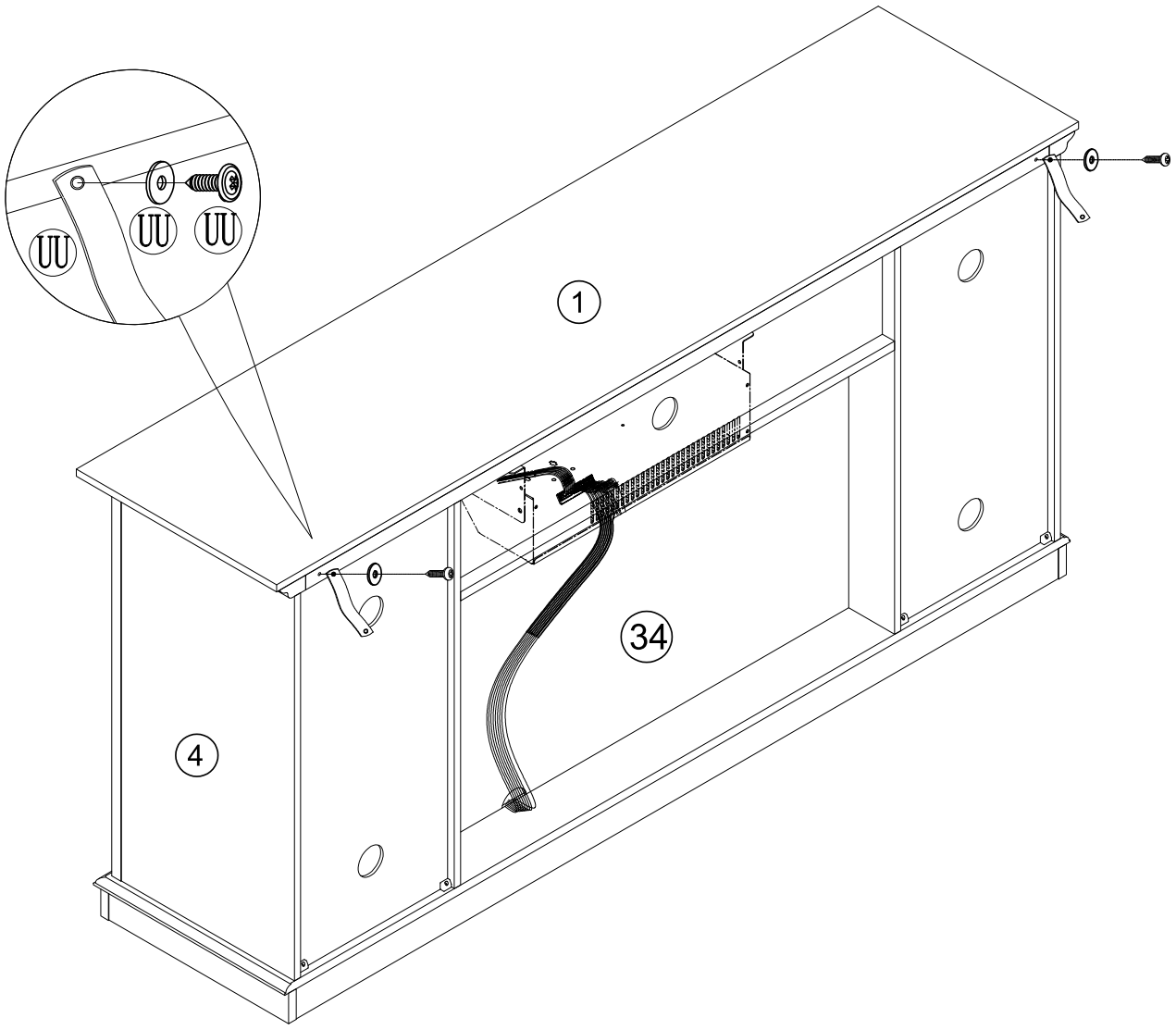


33

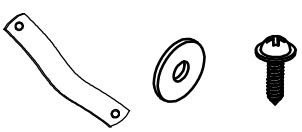


Insert the cable into air outlet socket as shown in the drawing

34

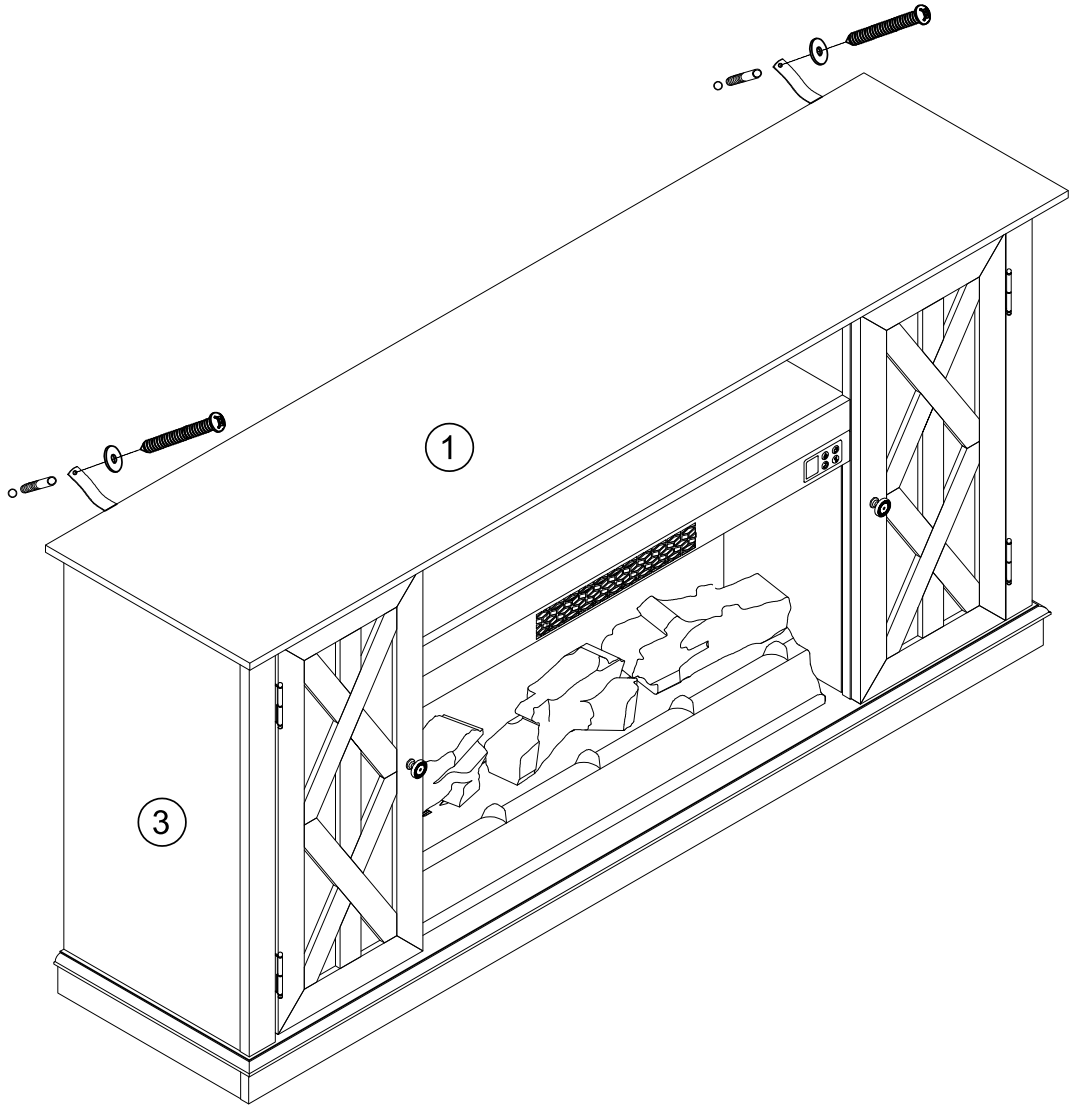


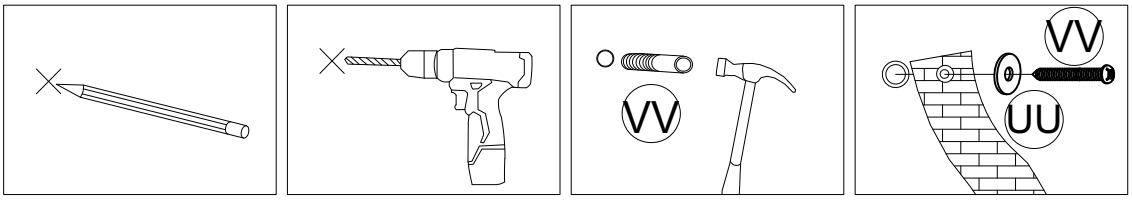
UU

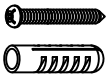


[x2]

35

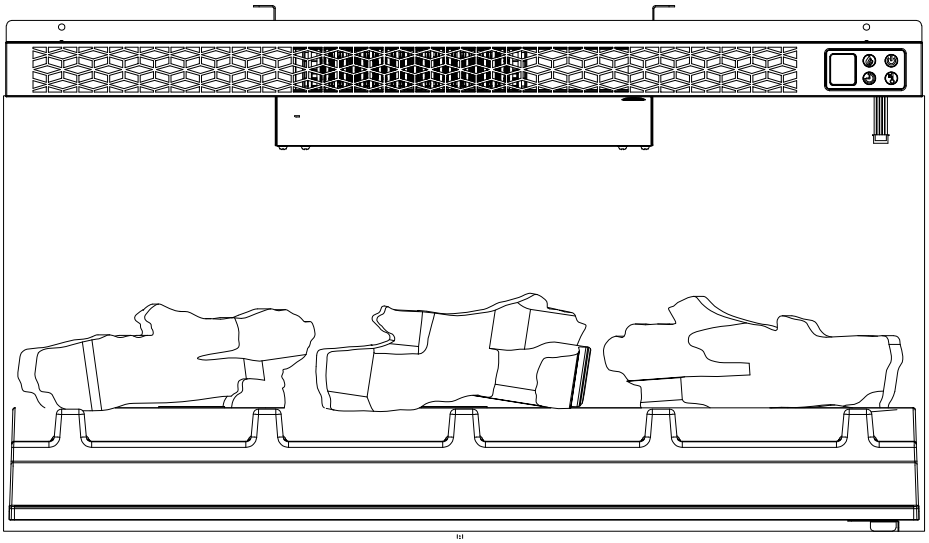




UU		[x2]
VV		[x2]

USER MANUAL
Electric Fireplace

Model#SF231-33A



THIS INSTRUCTION BOOKLET CONTAINS IMPORTANT SAFETY INFORMATION.
PLEASE READ AND KEEP FOR FUTURE REFERENCE.

Safety Information

IMPORTANT SAFETY INFORMATION

PLEASE READ ALL OF THE INFORMATION IN THIS OPERATING MANUAL, INCLUDING ALL SAFETY, OPERATING, AND MAINTENANCE INFORMATION. TO AVOID THE POTENTIAL RISK OF FIRE, ELECTRIC SHOCK, OR INJURY TO PERSONS, USERS SHOULD FOLLOW THE DIRECTIONS AND WARNINGS IN THIS MANUAL

Read all instructions before using this heater.

Do not use this heater outdoors.

This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate the heater where it may fall into a bathtub or other water container.

Do not run the power cord under carpeting. Do not cover the power cord with throw rugs, runners, or the like.

Arrange the power cord away from traffic areas and where it will not be tripped over.

To disconnect the heater, turn controls to off , then remove the plug from the outlet.

Connect to properly grounded outlets only. Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).

To prevent a possible fire, do not block firebox air intakes or the exhaust in any manner. Do not operate the firebox on soft surfaces, like a bed, where openings may become blocked.

There is a thermostat limiter inside the heater. When the inner temperature over heats or abnormal heating occurs, the thermostat protective device cuts off the power supply to avoid fireplace damaged or risk of fire.

Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electrical shock, or injury to persons.

SAVE THESE INSTRUCTIONS

⚠ WARNING	There are no user serviceable parts inside the fireplace / heater, If the unit appears to malfunction, turn the unit off and unplug the unit from the wall immediately, and contact Customer.
⚠ WARNING	This heater is hot when in use.To avoid burns, do not let bare skin touch hot surfaces. If provided ,use handles when moving this heater, Keep combustible material, such as furniture, pillows, bedding, papers, clothes and curtains at least 3 f.t (0.9 meters) from the front of the heater and keep them away from the sides and rear.
⚠ WARNING	Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
⚠ WARNING	Always unplug the heater when not in use.
⚠ WARNING	Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Return the heater to an authorized service facility for examination, electrical or mechanical adjustment, or repair.
⚠ WARNING	Do not insert or allow foreign objects to enter any ventilation or exhaust openings as this may cause an electric shock or fire, or damage the heater.
⚠ WARNING	Heater has hot and arching or sparking parts inside. Do not use in areas where gasoline, paint, or flammable liquids are used or stored.
⚠ CAUTION	While the heater is in use, the top center of the fireplace can get hot to the touch, and may cause serious injury or burns. Always supervise small children around the fireplace / heater. Do not place any cloth or decorations over the heater outlet of the fireplace, or otherwise obstruct the heater outlet of the fireplace, as this may cause a fire and serious injury may result,

Safety Information (continued)

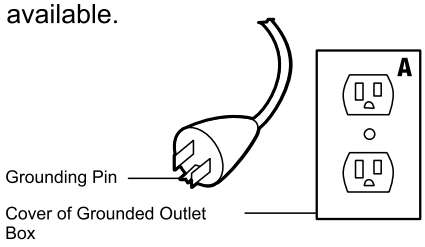
GROUNDING INSTRUCTIONS

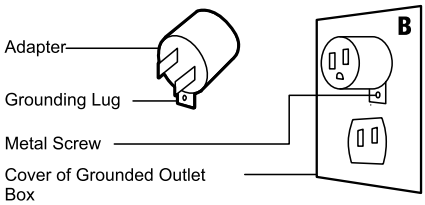
DANGER

Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or serviceman if you are in doubt as to whether the product is properly grounded. Do not modify the plug provided with the product. If it will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product must be grounded. If it should malfunction or breakdown, grounding provides a path of least resistance for electric current to reduce the risk of electric shock, This product is equipped with a cord having an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

This heater is for use on 120-volt circuits and has a grounded plug. An adapter is available from your local electronics store or online supplier for connecting three-blade grounding-type plugs to two-slot receptacles. The green grounding lug extending from the adapter must be connected to a permanent ground such as a properly grounded outlet box. The adapter should not be used if a three-slot grounded receptacle is available.





Pre-installation

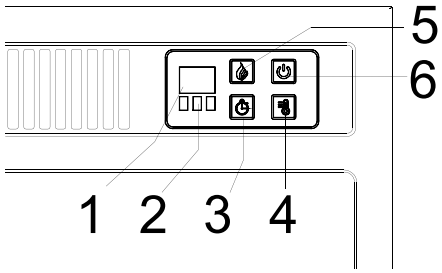
TECHNICAL SPECIFICATION

Power Rating	1400W
Voltage	120V
Frequency	60Hz

Operation

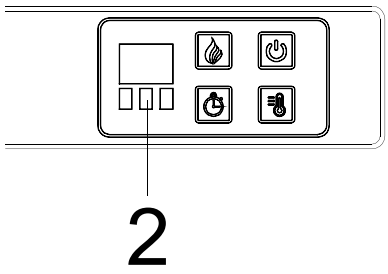
Identifying the control panel

•The control panel is located on the top right corner of the fireplace/heater unit.
•The control panel contains the display unit (1), function indicator (2), timer function (3),heater control (4), flames control (5), and main power(6).
•The display unit (1) displays information about the flame level, time, and current temperature.



Understanding the function indicator

•The function indicator (2) has three square LEDS -
red, green,and blue.The red LED indicates that the Fahrenheit
temperature heating function is running, the green LED indicates that the Celsius temperature heating function is running, and the blue LED indicates that the timer function is engaged.
•To the bottom of the three LEDS, is the infrared receiver module which communicates with the remote control to control the heater.

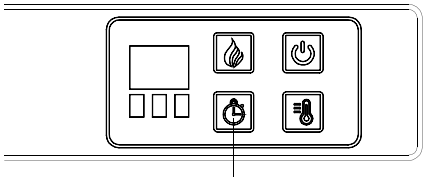


Operation

Using the timer function

The timer button (3) allows you to set the amount of time you want the fireplace / heater to run. The timer button (3) operates both the flames and the heater function. if the heater is operating when the timer is set, then the heater is on the timer. if the flames are operating, then the timer will control the flames. if both the heater and flamese operating with the timer set ,then the timer controls both the flames and the heater. Pressing the button in sequence will set the timer for a set interval. This interval period is shown in the display (1), in blue. The set intervals are displayed in this table. The timer interval is set from the time the interval is selected.There is no clock function for turning the heater or flames on or off at a specific time.

Button Press	Timer Interval
1st press	30 Minutes
2nd press	1 Hour
3rd press	2 Hours
4th press	3 Hours
5th press	4 Hours
6th press	5 Hours
7th press	6 Hours
8th press	OFF



3

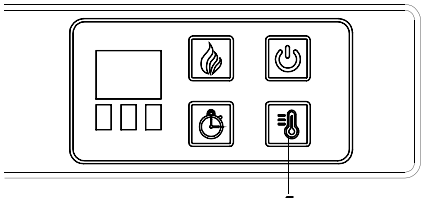
Using the heater control

1.Press the heater on/off button(4) to turn on the heating function. When turn it on, the heater will keep in “ON" mode automatically.
2. When the heater is on, long press the heater button for 5 seconds to enter the temperature setting adjustment. The LCD screen(1) will start flashing.
3. Press the heater button to cycle through the temperature level.
4. After choosing your heat level, wait for the LCD screen(1) to flash 2 times. Your temperature is now set.

Note: The heater will automatically pause afer reaching the set temperature in your room, If the heater control is set to "oN" the heater will work nonstop until you shut it off manually.

Botton Press	Celsius Temperature
1	17℃
2	18℃
3	...
...	21℃
6	22℃
7	23℃
8	...
...	26℃
11	27℃
12	ON

Botton Press	Fahrenheit Temperature
1	62℉
2	63℉
3	64℉
...	...
11	72℉
12	73℉
13	74℉
...	...
20	81℉
21	82℉
22	ON



4

Operation

Using the flame contol

Press the flame control button (5) manually set flame color,. The flame color settings are as follows:

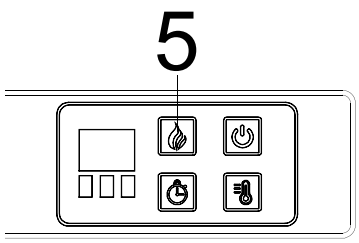
Button Press	Display Value	Flame Appearance	Button Press	Display Value	Flame Appearance
1st press	L1	Orange	5th Press	L5	Red&Orange
2nd press	L2	Blue	6th Press	L6	Red&Orange&Blue
3rd press	L3	Red	7th Press	L7	Cycle
4th press	L4	Red&Blue			

Brightness Control

Long press the flame button(5) for approximate 3 seconds to control the brightness of the flame display.
The brightness settingare as follows:

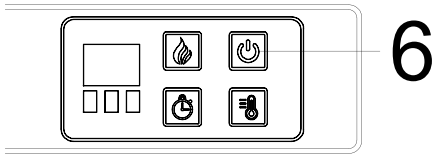
Display	Actual Brighiness
b5	Brightest
b4	Bright
b3	Medium
b2	Slightly Darker
b1	Darker

NOTE: Flame brightness is set to 100% by default.

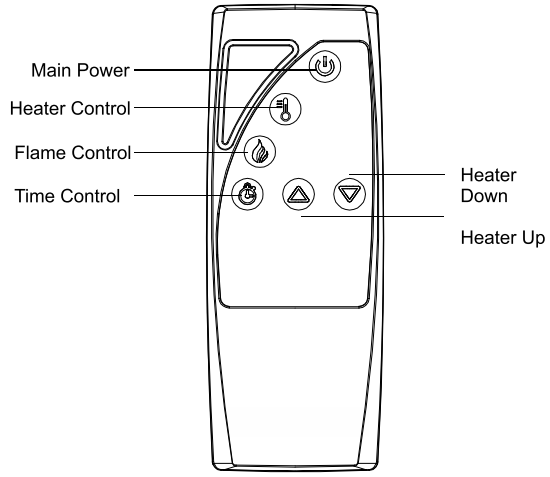


Using the main power button

•Press the power button(6) to turn the fireplace / heater unit on and off.
Press the power button (6) once to turn the unit on. Press again to turn the unit off.



Using the Remote Control



Using the Remote control
The operation of the remote control buttons work the same as button on the control panel.

NOTE: The remote control cannot be used to switch between degree Fahrenheit and degree Celsius.

Install the battery
For replacement batteries, use AAA batteries.

Press down and slide back cover off the battery compartment.

Insert two provided AAA batteries into the battery compartment making sure that the ends of the batteries with the negative(-) symbols are against the springs in the battery compartment.

Replace the battery compartment cover, making sure it snaps into position.

⚠ WARNING Do not ingest batteries.

Non-rechargeable batteries are not to be recharged.
Batteries are to be inserted with the correct polarity.
Exhausted batteries are to be removed from the product.
Always purchase the correct size and grade of battery most suitable for the intended use.
Replace all batteries of a set at the same time. .
Clean the battery contacts and also those of the device prior to battery installation.
Remove batteries from equipment when not used for an extended period of time.

NOTE:
Battery disposal
Please always dispose of batteries at a suitable recycling point.

Care and Maintenance

⚠ WARNING

Always disconnect from the power supply before cleaning the heater.
First turn off the main power.
Then remove the electrical plug from the wall outlet.

⚠ WARNING

Do not use this fireplace insert if any part of it has been under water.
Immediately call a qualified service technician to inspect the firebox and replace any part of the electrical system which has been underwater.

The blower motor and flame motor are pre-lubricated for a durable using time and need no further lubrication or maintenance.To remove any accumulation of dust or debris, the soft brush attachment of a vacuum cleaner should occasionally be used to clean the outlet grille of the fan heater.

Use a soft, clean cloth that will not scratch the surface when dusting.

Use a clean soft cloth dampened with warm water to clean the fireplace surface.

Do not use household or abrasive cleaners, as these products may damage the surface.

When cleaning the glass viewing screen use a non-abrasive damp cloth with liquid cleaner or soft soap

if necessary; Don NOT use cleaning powders or any other substance with abrasives since these substances will scratch glass.

Under no circumstances should this product be operated with a broken or chipped glass panel.

Do not strike or slam the glass.

In the event that your appliance is stained or otherwise damaged during use, we recommend that you call a professional to it.

When not in use please unplug the cord from the outlet to prevent any damage or accidents.

Troubleshooting

Problem	Solution
The unit does not turn on.	Check that the unit is fully plugged into a standard 120 V outlet. Press the power button on the control panel.
Flame effect is on, but there is no flame effect.	Open the top and back panels to check if the flame spindle has fallen off from the spindle motor.
The heater does not blow warm air.	Make sure the set temperature is higher than the room temperature.
The heater does not work.	Turn all switches to the“OFF”position and unplug the unit from the wall outlet for 5 minutes. After 5 minutes plug the unit back into the wall outlet, and operate as normal.
Remote control does not work.	Use it closer to the unit / change battery.