REPEL
WATER RESISTANT LAMINATE

Water Resistant Laminate Warranty

Residential Limited Warranty

The following is the Residential Limited Warranty issued by Shaw Industries Group, Inc. ("Shaw") Repel Water Resistant Floor

What this Residential Limited Warranty covers:

Shaw warrants that for the stated warranty period (may vary by product) from the date of original purchase, your Repel Water Resistant Floor

- Will not stain
- Will not wear through
- Will not fade as a result of direct sunlight or artificial light
- Will resist damage under normal use conditions (see Care and Maintenance document for additional information)
- Will resist damage from moisture due to normal cleaning practices (see Care and Maintenance document for additional information)
- Will resist damage from moisture due to everyday household spills

Lifetime Structural Integrity Warranty:

Shaw warrants to the original purchaser that this laminate product, in its manufactured condition, will be free from defects in material or workmanship including milling, assembly, and dimension. Shaw additionally warrants that this laminate product will not warp, cup, buckle or delaminate when properly installed and maintained according to Shaw's installation instruction procedures and care guide. This warranty includes installation over a radiant heated concrete subfloor for approved floating installation methods.

What you should do if any of the above listed problems occur and you need warranty service:

You (the original purchaser) should notify the authorized flooring dealer from which the original purchase was made of any defect no later than 30 days after discovering the defect but within the time period of this limited warranty. You (the original purchaser) must present to that authorized flooring dealer the following items for a warranty claim to be considered:

- A valid proof of purchase in the form of a sales receipt or other documents which establish proof of purchase
- A detailed description of the problem and/or a photograph/ sample that clearly shows the warranty problem.

What Shaw will do should you need warranty service:

If Shaw honors a claim under this limited warranty, it will repair or replace, at its option, the cost of the affected flooring material. If professionally installed, Shaw will pay the reasonable labor costs to perform the replacement or repair during the first two (2) years from the date of the original purchase. In the event that the color installed is no longer available, Shaw will authorize your dealer to replace the affected floor with another Shaw product of equal value. The above described remedy is the purchaser's sole and exclusive remedy for claims under this limited warranty.

This Residential Limited Warranty is subject to the following conditions:

This limited warranty is valid only in North America. The warranty is not transferable. It extends only to the original purchaser. This limited warranty applies only where the affected area is visible and covers an area greater than one square inch.

The flooring must be installed in accordance with Shaw's recommended installation instructions. This limited warranty shall not apply to damage arising from any of the following:

- Accidents, abuse or misuse
- Exposure to extreme heat
- Scratch, impact or cutting
- Improper installation
- Improper care and maintenance
- Freight

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- Modification, alterations, repair or service by a non- authorized floor covering dealer
- Water damage resulting from improper installation or flooding caused by natural disaster, plumbing failures, etc.
- Damage due to failure to use appropriate chair pads under castor desk chairs, use only seamless plastic castor wheels to help prevent scratches
- Damage caused by the absence of felt protection under chair legs, stool legs
- Damage resulting from or in connection with subfloor conditions

This limited warranty does not apply to moisture damage by events beyond everyday household spills, including, but not limited to: flooding, standing water allowed remaining on floor, appliance leaks, leaking plumbing, or any source of continuous, repetitive or long term water exposure.

This limited warranty does not apply to damage caused by subfloor moisture

This limited warranty applies to topical moisture sources only. Any moisture or water coming from underneath the floor is not covered under warranty.

This limited warranty does not apply to improperly installed flooring

This warranty does not apply if flooring is installed in areas where moisture repeatedly occurs or if flooring is installed or maintained contrary to the guidelines set forth in the installation, care and maintenance, and warranty documents including but not limited to improper subfloors, or areas exposed to excessive or continuous, repetitive or long term topical moisture

Please Note:

Shaw does not grant to any person or entity the authority to create for it any obligation or liability in connection with this product. Shaw shall not be liable to the consumer or any other person or entity for any incidental, special or consequential damages, arising out of breach of this limited warranty or any implied

limited warranty (excluding merchantability). All implied warranties are hereby limited to the duration of this limited warranty. Some states do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to the purchaser. This warranty gives the purchaser specific legal rights, such rights may vary from State to State.

Shaw Repel Water Resistant Laminate is a registered trademark of Columbia Insurance Company.

Laminate Floor Care And Maintenance

Routine Maintenance

Important: All wood based products, even those specifically designed to have increased moisture resistance, are hygroscopic (they will react to moisture) and as a result will expand or contract accordingly. All sources of subfloor moisture must be remedied prior to installation. Any construction dampness must be remedied prior to installation. Although this product is water resistant, it is not waterproof and excessive wetting is to be avoided and water spills dried immediately. At no time should standing water be left on the floor.

1. Use a dry or dry/damp cloth to blot up spills as soon as they happen. Never allow liquids to stand on your floor.
2. For tough spots, such as oil, paint, markers, lipstick, ink, or tar, use acetone/nail polish remover on a clean white cloth, then wipe the area with a damp cloth to remove any remaining residue.
3. For best results, utilize a dry damp sponge mop for routine cleaning. Avoid wet mopping.
4. Sweep, dust, or vacuum the floor regularly with the hard floor attachment (not the beater bar) to prevent accumulation of dirt and grit that can scratch or dull the floor finish.
5. Periodically clean the floor with cleaning products made specifically for laminate floor care, such as Shaw's R2X® Hard Surface Cleaner.
6. Do not wash or wet mop the floor with soap, water, oil-soap detergent, or any other liquid cleaning material.
7. Do not use steel wool, abrasive cleaners, or strong ammoniated or chlorinated type cleaners.
8. Do not use any type of buffing or polishing machine
9. Do not use any type steam cleaner or any cleaning device that applies steam or water directly to flooring
10. For spots such as candle wax or chewing gum, apply a gel solvent or isopropyl alcohol and let dwell for a few minutes. Gently scrape with a plastic scraper, such as a credit card. Be careful not to scratch the flooring surface. Always clean with neutral cleaner or blot clean using a dry or dry/damp cloth to remove residue.
11. A more frequent dust-mopping or vacuuming schedule may be required in very sandy areas such as a beach home.
12. Always remove everyday household spills immediately. For best long term flooring performance, remove all spills immediately.
13. Shaw Repel is water resistant; however, it is not water proof. As with any flooring, due care should be exercised to

extend the life of your Shaw floor. Place walk off mats at entrances, dry dust mop as primary cleaning method. If additional cleaning is required, for best results, use a dry-damp sponge mop or microfiber mop. If mopping is required, occasionally mop using water in a well wrung out sponge mop. When cleaning, do not saturate the floor with water as this could cause swelling, warping, delamination, and joint line separation. Remember, Shaw Repel laminate is water resistant, not waterproof. Do not pour liquid directly on floor or use an excessively wet mop that will puddle or leave moisture standing on the floor. DO NOT use detergents, cleaners, soaps, waxes or polishes. DO NOT use rotating beater bars, floor scrubbers, steamers, jet mops or similar products. DO NOT allow topical moisture (small household spills) to remain on the floor

Environmental Protection

1. Entry mats will help collect the dirt, sand, grit, and other substances such as oil, asphalt, or driveway sealer that might otherwise be tracked onto your floor.
2. To prevent slippage of area rugs, use an approved vinyl rug underlayment.
3. Use floor protectors and wide-load bearing leg bases/ rollers to minimize the chance of indentations and scratches from heavy objects. As a rule, the heavier the object, the wider the floor protector.
4. Maintain a normal indoor relative humidity level between 35% and 65% throughout the year to minimize the natural expansion and contraction of the wood.
   a. Heating season (Dry): A humidifier is recommended to prevent excess shrinkage due to low humidity levels. Wood stove and electric heat tend to create very dry conditions.
   b. Non-Heating Season (Wet): An air conditioner, dehumidifier, or periodically turning on your heating will help to maintain humidity levels during summer months.
5. Avoid excessive exposure to water during periods of inclement weather.
6. Keep your pet's nails trimmed to prevent them from scratching your floor.
7. Never try to slide heavy objects across the floor.
8. A protective mat should be used for furniture or chairs with castors.
9. Minor Repair Instructions:
10. In the event that accidental damage occurs to one of the planks, minor scratches or dents can be repaired using a Flooring Touchup or Color-fill Kit. This special touchup kit is a filler material, color-coordinated to the color of your floor that, when used properly, makes repaired area often invisible. The repaired area will hold up to foot traffic and wear just like the rest of your laminate flooring.

Glueless Laminate Board Replacement Repairs

- Shaw glueless laminate may be assembled and disassembled several times.
- Carefully disassembled joints will retain their original locking integrity during reassembly. New replacement plank(s) should be acclimated in the replacement area for at least 72 hours. This allows them to equalize to the conditions of the flooring in the room where the replacement(s) will take place.
- Replacement area for at least 72 hours, to allow them to equalize to the conditions of the flooring in the room where the replacement(s) will take place.
- Remove baseboard, wall base, or quarter-round as needed to replace the damaged board(s). Take the flooring apart, 1 row at a time, by lifting the rows to detach them, then separating the individual boards.
- Be sure to stack the individual planks in the proper order for re-installation. This usually eliminates the need to cut planks for start or end of the row lengths.
- Replace the damaged board with a piece from the edge of the original installation.
- Insert the properly acclimated new plank(s) along the outer edge of the original flooring installation during re-assembly. This minimizes the chance that a newer plank might stand out from the wear condition of the original installation.
- Re-install the baseboard, wall base, or quarter round, and the replacement-repair is complete.

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